

## DGRA DASHBOARD

**GLOBAL MATURITY**

**COUNTRY DEEP DIVE**

**QUESTION DEEPIVE**

**RESPONSE DEEP DIVE**

**NAVIGATION DOCUMENT**

# HOME PAGE FOR THE WORLD BANK DGRA DASHBOARD

The image shows a screenshot of the World Bank DGRA Dashboard home page. The page features a navigation menu on the left, a main content area with logos and a dashboard title, and a set of four navigation buttons at the bottom. Annotations with blue boxes and arrows point to specific UI elements.

**Pages**

- Home
- Global Maturity
- Country Deep dive
- Question Deep dive
- Response Deep dive

**Annotations:**

- Click for navigation to the selected page:** Points to the 'Home' item in the 'Pages' list.
- Click to reset to the default settings:** Points to the circular arrow icon in the top right toolbar.
- Click to view in full screen mode:** Points to the square icon in the top right toolbar.

**Logos:**

- DIGITAL GOVERNMENT READINESS ASSESSMENT (The Foundation of Digital Development)
- WORLD BANK GROUP Digital Development

**Dashboard Title:** DGRA DASHBOARD

**Navigation Buttons:**

- GLOBAL MATURITY
- COUNTRY DEEP DIVE
- QUESTION DEEPPDIVE
- RESPONSE DEEP DIVE

**Top Bar:** File, Export, Share, Chat in Teams, Get insights, and utility icons (refresh, bookmark, window, zoom, chat, star).

**Right Side:** Filters

**Bottom:** Zoom controls (66%) and full screen icon.

# COMPARING 'AS IS' VS 'TO BE' FOR COUNTRIES AT A GLANCE

- Pages
- Home
- Global Maturity
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- Response Deep dive

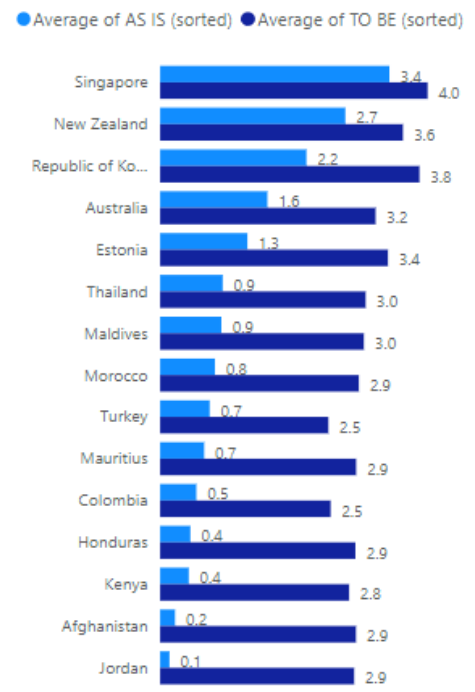
## DIGITAL GOVERNMENT READINESS ASSESSMENT WORLD BANK GROUP GLOBAL MATURITY

Regions  
All

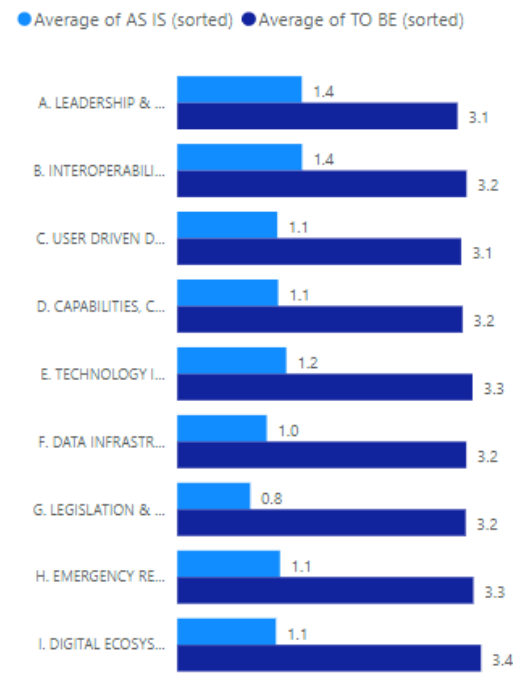
# of Countries: 15  
# of Respondents: 31  
Avg of AS IS Maturity: 1.13  
Avg of Target Ambition: 3.21



### AS IS Maturity v/s Target Ambition by country



### AS IS Maturity v/s Target Ambition by Pillar



Global maturity page provides a country's DGRA score across all pillars at a glance

Select 'ALL' to see all regions, or select a region to see the countries specific to that region

A quick view of the number of countries covered by the assessment, total respondents. These numbers are shown for all regions by default and change when a certain region is selected.

# RESPONSE AVERAGES COMPARED TO OTHER COUNTRIES IN SAME REGION

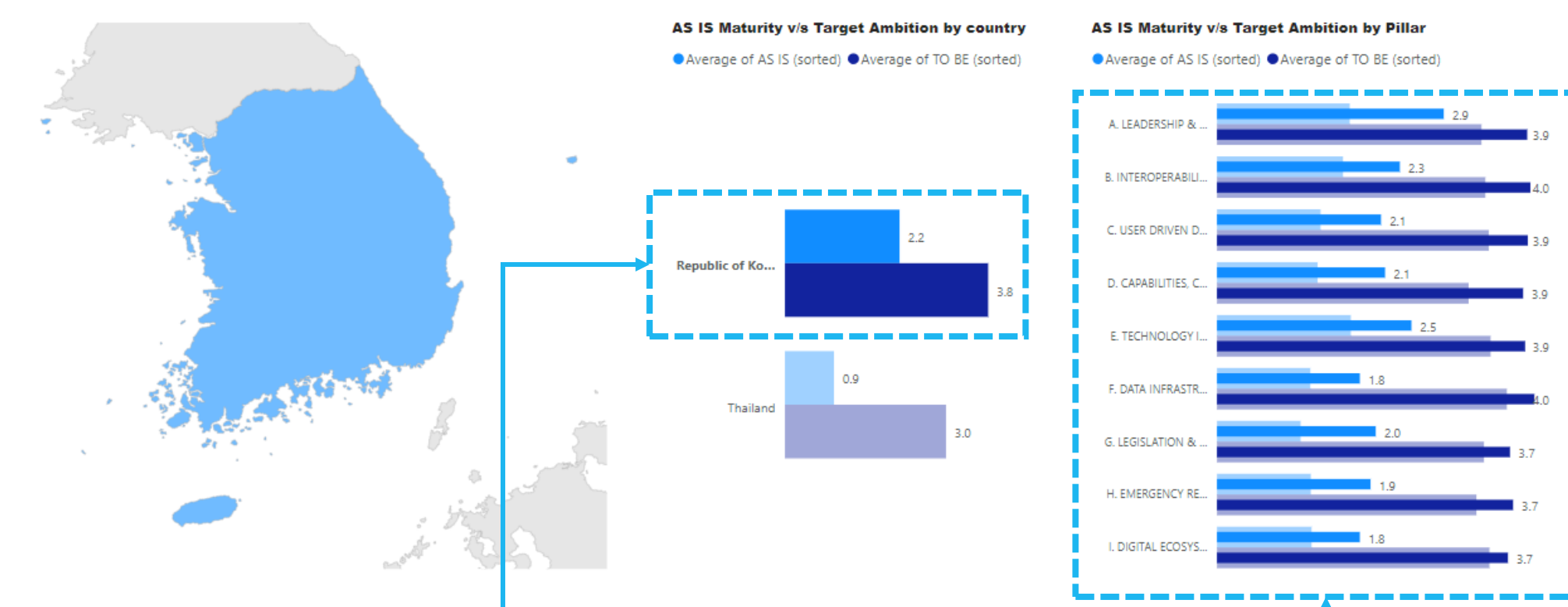
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File Export Share Chat in Teams Get insights

DIGITAL GOVERNMENT READINESS ASSESSMENT WORLD BANK GROUP Digital Development GLOBAL MATURITY

Regions: EAP

# of Countries	# of Respondants	Avg of AS IS Maturity	Avg of Target Ambition
1	2	2.17	3.84



Select a country to compare pillar-wise scores with the rest of the selected region  
Click again on the country to "Unselect"

The darker bars indicate the score of the selected country and the light bars indicate the average for the selected region

# UNDERSTANDING GAPS AT THE COUNTRY-LEVEL

- Pages
- Home
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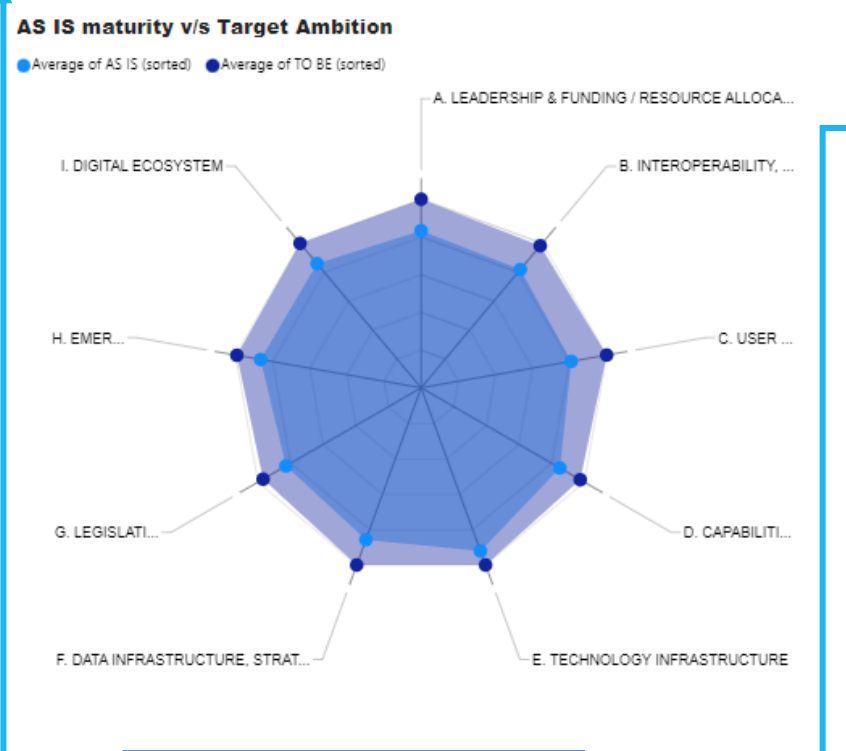
## COUNTRY DEEP DIVE

**Country**  
Singapore

**# of Responses** 2

**Avg of AS IS Maturity** 3.40

**Avg of Target Ambition** 3.96



### Pillar wise view

**Pillar** A B C D E F G H I

# of Questions	# of Positive Response	Avg of AS IS Maturity	Avg of Target Ambition
15	15	3.33	4.00

### AS-IS v/s Target Ambition

● Average of AS IS (sorted) ● Average of TO BE (sorted)

Question Number (source)

Country's DGRA response is an aggregate of the pillar level responses. The Country deep dive allows to perform a pillar wise deep dive of the assessment

Select the country from drop-down list

Choose a pillar for additional insights

Filters

# QUESTION-LEVEL AGGREGATE VIEW

Pages

Home

Global Maturity

Country Deep dive

**Question Deep dive**

Response Deep dive

The pillar level responses are an aggregate of the questions that constitute within the pillar. The Question deep dive allows to view the question wise responses within a pillar.

File Export Share Chat in Teams Get insights

**QUESTION DEEP DIVE**

**Singapore** # of responses: **2** Avg of AS IS Maturity (out of 4): **3.28** Avg of Target Ambition (out of 4): **3.93**

Question Number & Question (incomplete)	Average of AS IS (sorted)	Average of TO BE (sorted)	Count of Responses	Count of "Yes"	Count of "No"	Count of "Absent"	Count of "Non-Applicable"	Maturity Gap
B.5:Did the government follow any standard procedures to simplify, digitalize, and optimize government services (e.g. ISO 9000 certification, use of feedback mechanisms, etc.)	2.00	4.00	2	1		1		2.00
B.2:Are the other government entity effectively structured and staffed to work with the permanent digital government entity on the whole-of-government digital transformation	2.50	3.50	2	2				1.00
B.2.1:If Yes, Are there any engagement programs with incentives in place for this collaboration between the permanent digital government entity and other government entities	3.00	4.00	2	2				1.00
B.3:Are government ICT procurement procedures being followed for digital government expenditures	3.00	4.00	2	2				1.00
B.3.2: If Yes, Is there a searchable repository for ICT contracts available in open data formats	3.00	4.00	2	2				1.00
B.8:Is Government using any management information systems (such as: IFMIS, e-Procurement, HRMIS, Tax MIS, Trade Facilitation, e-Business, Education MIS, Health MIS, Land management MIS, Transport MIS, or Other (fill out))	3.00	4.00	2	2				1.00
B.1:Is there a permanent government entity (Ministry, Authority, Agency, Department, etc.) that owns, maintains, facilitates, and coordinates the development and implementation of the digital government strategy	3.50	4.00	2	2				0.50

Select a pillar to get question-wise insights under that domain

Sort on the maturity gap to see areas of maximum impact

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DIGITAL GOVERNMENT READINESS ASSESSMENT WORLD BANK GROUP **RESPONSE DEEP DIVE**



The question responses are an aggregate of multiple respondents that take the assessment. The Response deep dive allows to view the each of the respondent's values

CHOOSE A PILLAR TO GET RESPONSE-WISE INSIGHTS UNDER THAT DOMAIN

Select a respondent to see the responses of any single respondent

**THANK YOU**

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