

Estonia: Building a personalized state

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e-Estonia up to now

- + e-ID: 1,5 million authentications and digital signatures every day
- + 1000+ entities connected to X-Road
- + More than 3000 e-services
- + Online elections since 2004



Personalized government



Service management from the perspective of users

- Life events



childbirth



starting a business



buying a car



driving licence



start of school



unemployment & job search



marriage



divorce



disability



military service



change of residence



retirement



death (succession)



building houses



falling victim to an accident



falling victim to a crime

- Data tracker
- Mailbox
- Calendar
- Settings

ARTICLES

General information

- Current topics
- Republic of Estonia
- Legal advice
- Consumer protection
- Environment

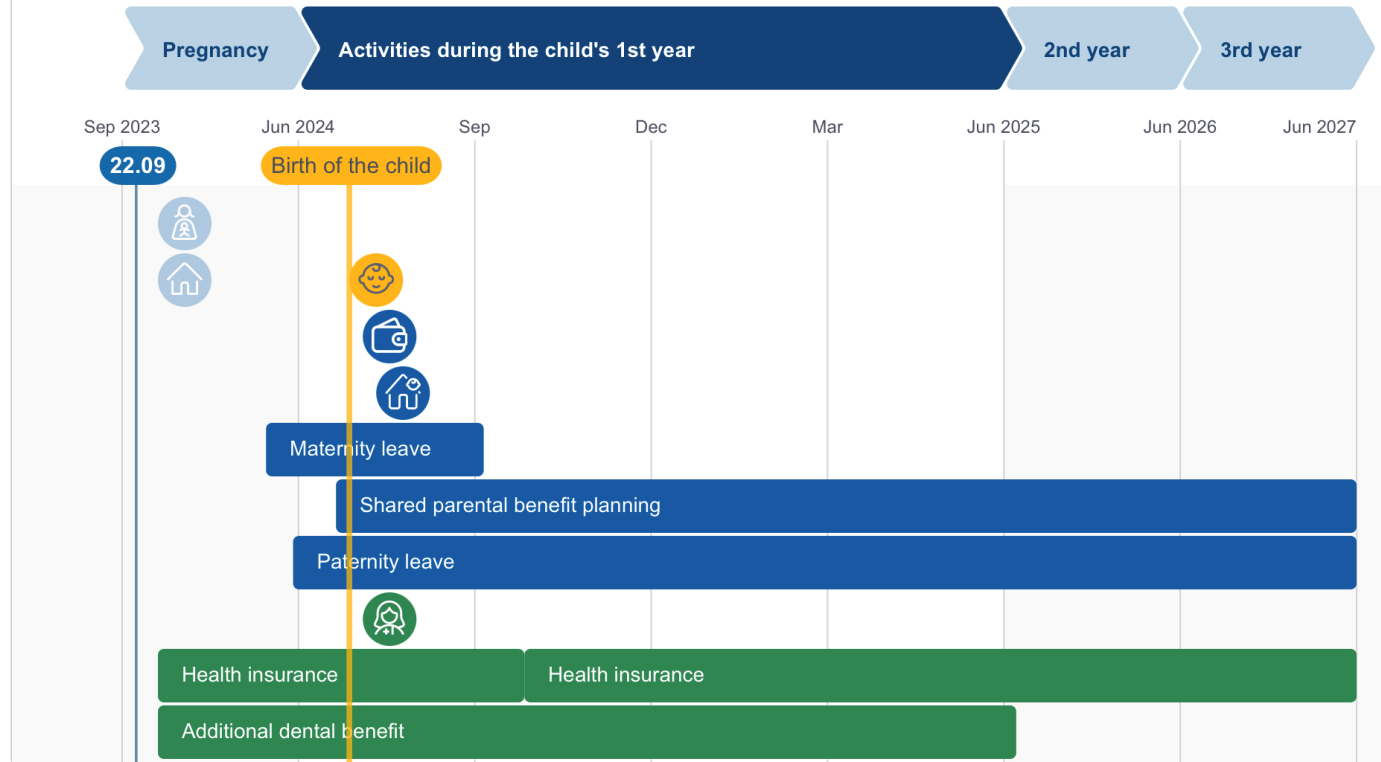
Citizen

- Health and prescriptions
- Pensions, social services and allowances

Family

- Work and labor relations
- Disabled people
- Citizenship and documents

Child's date of birth 27.06.2024



You might be interested in the following topics

How is maternity benefit calculated?

If you do not know how the parental benefit is calculated or you want to be sure about your calculations, you can use the family benefits calculator.

[Enter the self-service of the Social Insurance Board](#), to calculate the estimated amount of your parental benefit.

How do you receive the maternity benefit?

A maternity benefit is a type of parental benefit and in addition to the benefit, an employed mother is always entitled to maternity leave.

[Read more:](#) Maternity benefit.



Lapse saamise sündmusteenusega seotud teenuste kaardistus

Vali osapool SKA RR RIA TTO SOM TAI KOV HK **8**

Enne raseduse tuvastamist

- Hüvitiste ja toetuste kalkuleerimise teenus SKA
- Tervishoiuteenused lapse saamiseks (lapse planeerimise nõustamine, viljatusravi) TTO SOM
- Lapsendamise nõustamisteenus SKA
- Raseduse ja sünnituse spetsiifiline TTO-de otsing HK

Raseduse jooksul

- Rasedale osutatavad tervishoiuteenused (sh rasedana arvele võtmine) TTO SOM
- Rasedusaegse ravikindlustuse määramine HK
- Raseda kõrgendatud määras hambaravihüvitis HK
- Infoteenus riiklike teenuste osas SKA
- Rasedusaegsete terviseandmete vaatamine Terviseportaalist TTO SOM TAI
- Digikanalis suhtlusvõimalused TTO-ga TTO SOM TAI
- Raseduse ja sünnituse spetsiifiline TTO-de otsing HK
- Emapuhkus ja ema vanemahüvitis SKA
- Isapuhkus ja isa vanemahüvitis SKA
- Raseduse ja sünniga seotud sotsiaalteenused TTO SOM SKA KOV
 - KOV sotsiaalabi
 - Raseduskriisinõustamine

Sünd

- Tervishoiuteenused lapse sündimisel (sh sünnifakti dokumenteerimine) TTO SOM
- Sünnifakti dokumenteerimine kodusünnituse puhul TTO SOM
- Surnult sündinule nime panemine TTO SOM TAI
- Surnult sündinu kajastamine riiklikes teenustes SOM RIA
- Raseduse ja sünniga seotud sotsiaalteenused TTO SOM SKA KOV
 - Lapsendamine ja eeskoste
 - Sotsiaalabi sügava puudega vastsündinule
 - KOV lastekaitse ja sotsiaalabi
 - Raseduskriisinõustamine

Pärast sünni

- Nime päring sünni registreerimiseks RR
- Nime statistika päring RR
- Lapsele nime panemine (kompleksteenuse) RR
- Riiklik pererahvitus pakett SKA
- KOV-i sünnitoetus KOV
- KOV-i matusetootus (surnult sünd) KOV
- KOV-i lasteaiakoha järjekorda panemine KOV
- Lapse tervise jälgimine (esimesed vastuvõetud pärast lapse sünni)
- Lapse ravikindlustus HK
- Ravikindlustus vanemapuhkuse ajal HK
- Lapsele perearsti määramine HK
- Alla 1-aastase lapse ema täiendav hambaravihüvitis HK

Teenus ei vaja muudatusi või on muudatused juba planeeritud sündmusteenusest eraldi

11/31

Teenusesse on vajalik väiksemad muudatused sündmusteenuse raames

6/31

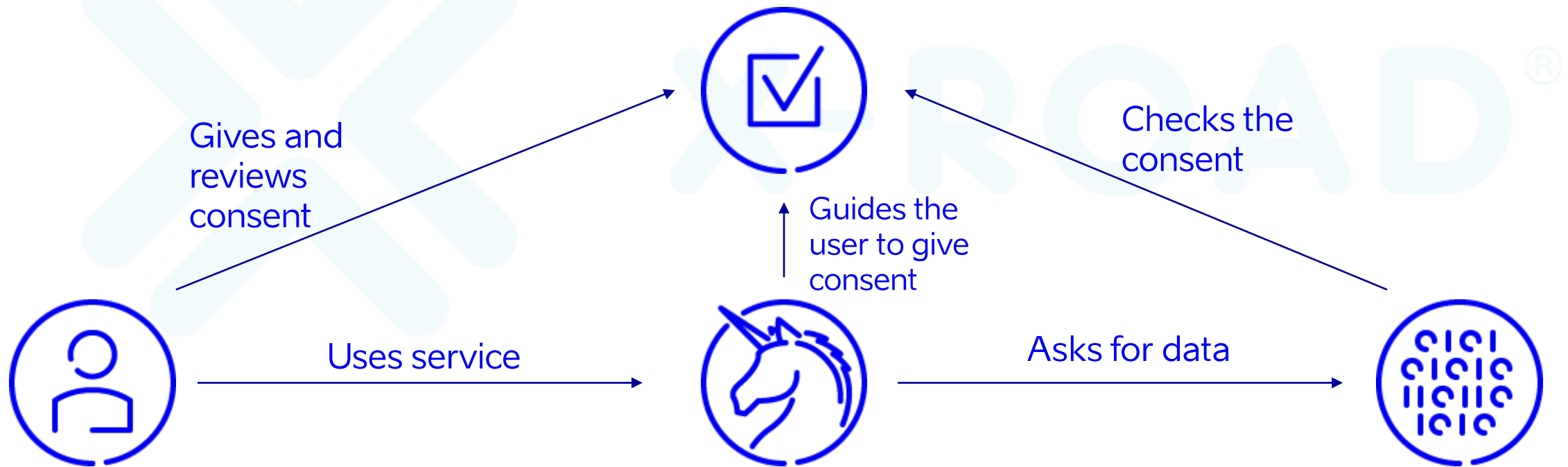
Teenus puudub / teenusesse on vajalik suured muudatused sündmusteenuse raames

10/31

Teenus ei kuulu sündmusteenuse skooopi/ teenust ei muudeta sündmusteenuse raames

4/31

Consent management service allows innovation





Enter a search term



NAME

LUUKAS KRISTJAN ILVES

Logout

SELF-SERVICE

Private person

LUUKAS
KRISTJAN ILVES ▾

Dashboard

E-services >

Consent Service >

Data tracker

Mailbox

Calendar >

Settings

ARTICLES

General information

Current topics >

Republic of Estonia >

Legal advice >

[Home page](#) / [Consent Service](#) / My consents

My consents

My consents for transferring personal data.

Find keyword



Status

All consents ▾

Cancel

Display

Recipient of the data	Sender of the data	Data	Nr	Valid from ↓	Valid until	Status
<input type="checkbox"/> Bigbank AS	Maksukohustuslaste register	Maksuandmete tõend	61614	23.08.2022	21.11.2022	Invalid
Recipient of the data		Sender of the data				
Data controller	Bigbank AS (10183757)	Name of the information system	Maksukohustuslaste register			
Service which uses the data	Krediidivõime hindamine	Data controller	Maksu- ja Tolliamet (70000349)			
Data	Maksuandmete tõend	Data processor	-			
Purpose for using the data	Description of the data					

Data tracker

The Personal Data Usage Monitor allows you to see when your personal data is processed in the state's databases. The Personal Data Usage Monitor shows both operations within the databases and situations where a third party is granted access to your personal data. To see an overview, please choose the database you wish to see from the drop-down menu.

NB! If there is a company registry code instead of a company name in the 'Query performed by' column, then in order to find out the company name, please make a query with the registry code at the [e-Business Register](#)

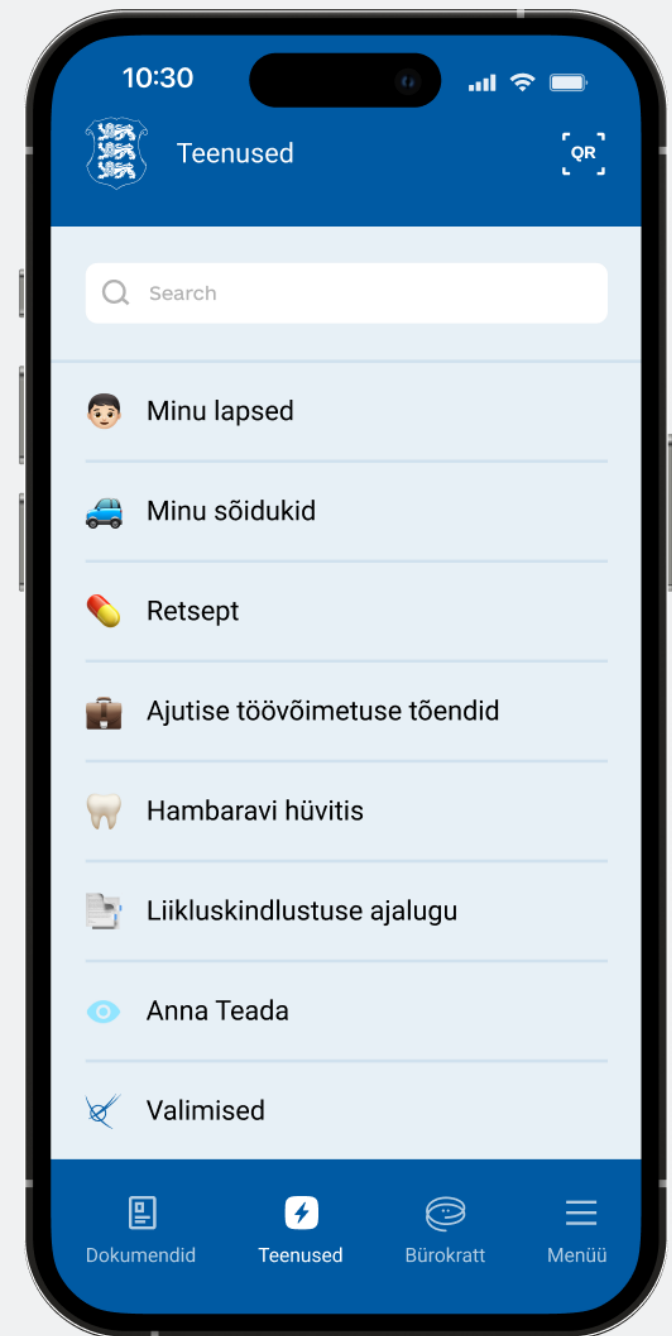
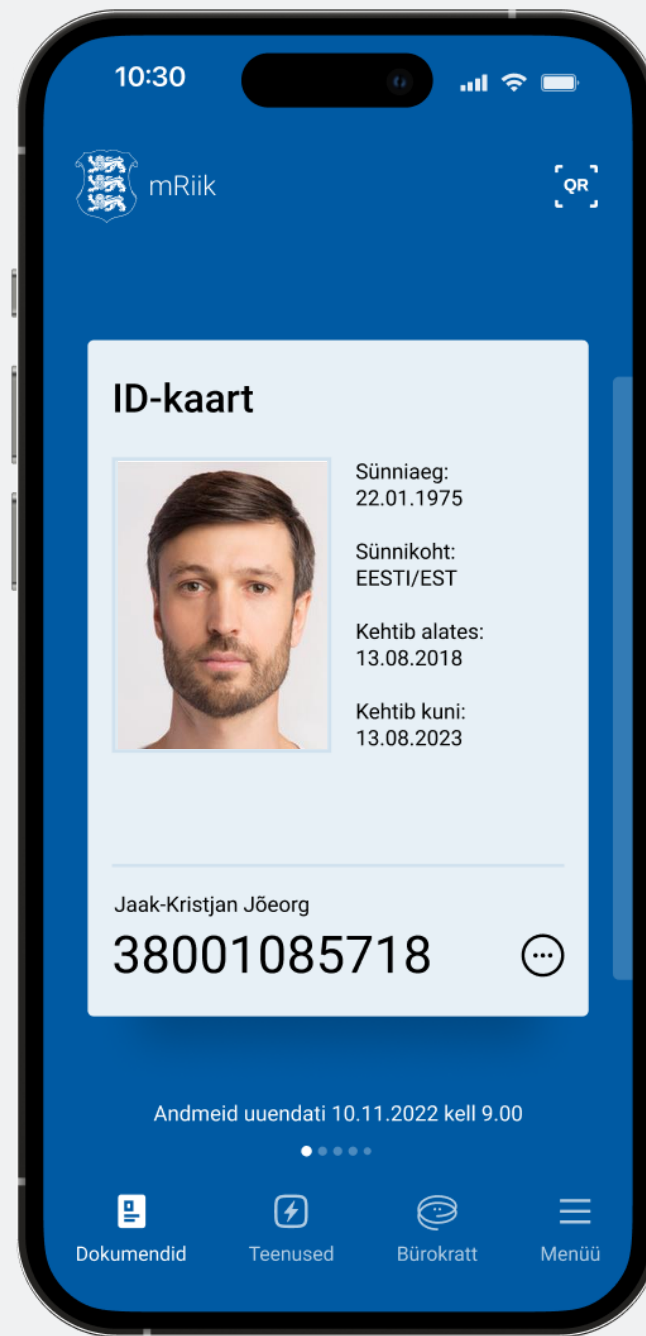
Please choose an information system

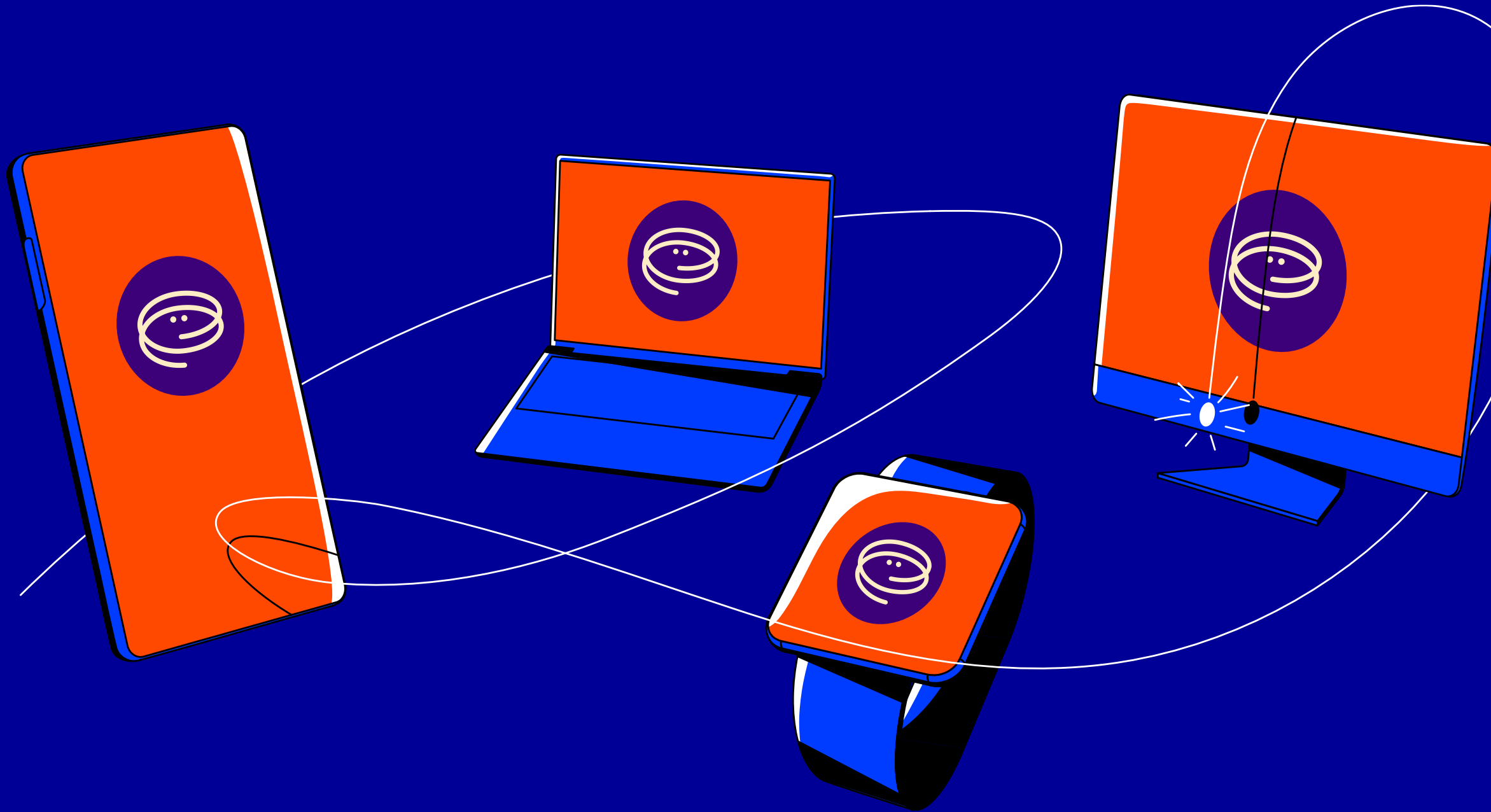
Information system

Register of taxable persons ▾

[Open filter](#)

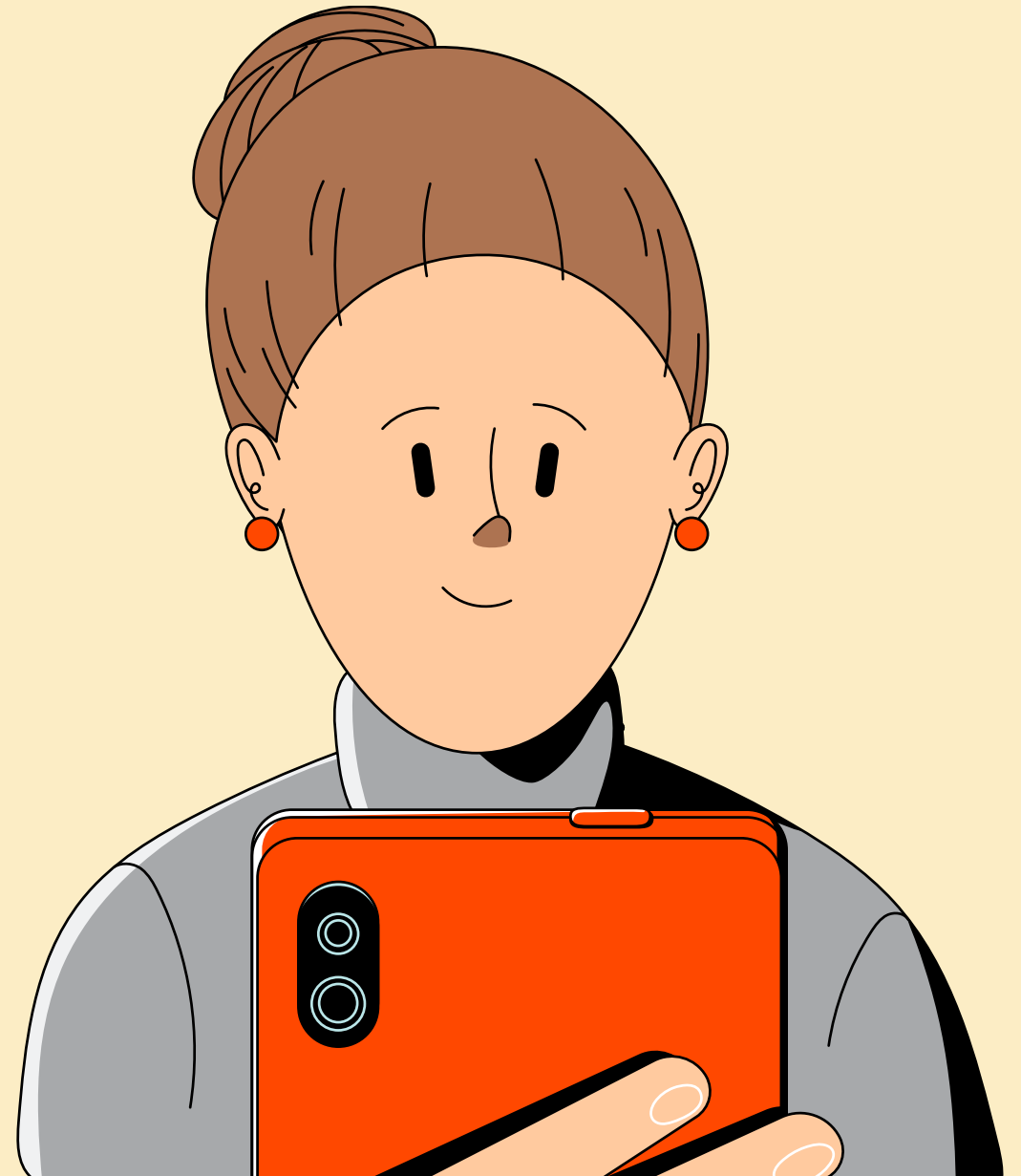
◇ Date	◇ Query performed by	◇ Query name
05.04.2023 09:57	38710150379	E-MTA arvestuse rakenduse isikuandmete päring iseenda kohta
04.04.2023 16:14	38710150379	E-MTA arvestuse rakenduse isikuandmete päring iseenda kohta
17.02.2023 14:22	38710150379	FIDEK 2022 isikuandmete päring iseenda kohta
31.10.2022 09:07	10183757	Isiku maksuandmete Maksuandmete tõendi päring isiku nõusoleku alusel
20.10.2022 15:25	10183757	Isiku maksuandmete Maksuandmete tõendi päring isiku nõusoleku alusel
19.10.2022 11:35	38710150379	FIDEK 2021 isikuandmete päring iseenda kohta
08.10.2022 14:14	38710150379	FIDEK 2021 isikuandmete päring iseenda kohta





Pille is enjoying her morning coffee when her phone pings:

“Good morning, Pille!
You have ten new
messages.”



AI use-cases (some examples from 100 pilots)

Analysis of risk management model for price agreement medicines and creation of a prototype

Agency of Medicine

ML project related to the risks of VAT refund claims

The Tax and Customs Board

ML tool for the evaluation of the fictitious names of a medicinal product

Agency of Medicine

Identification of clear cutting of forests

The Information Technology Centre of the Ministry of the Environment

Identification of forbidden advertising

Consumer Protection and Technical Regulatory Authority

The threat assessment helper of the Emergency Response Centre

Emergency Response Centre

Personalized services...

Healthcare and wellness

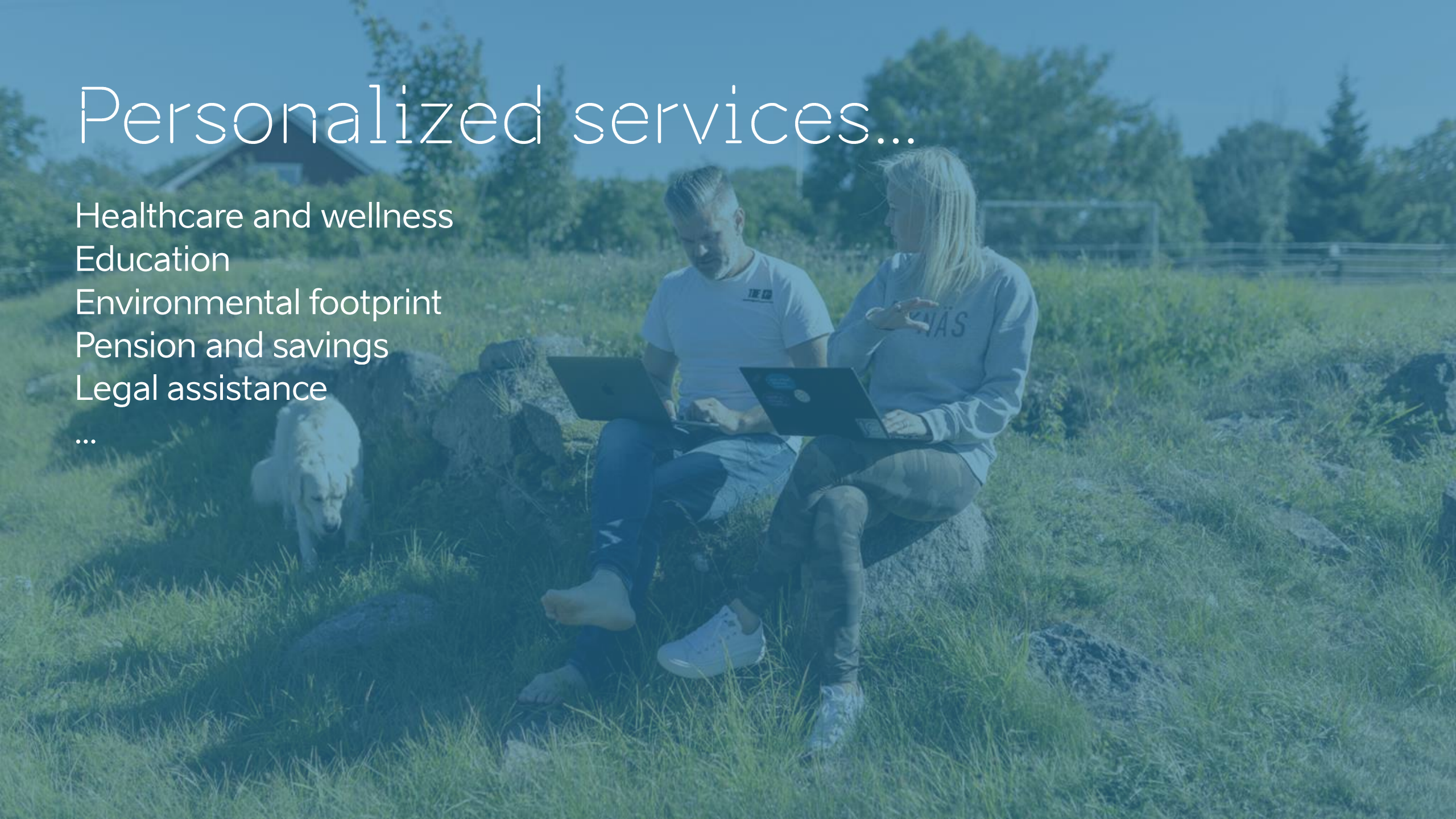
Education

Environmental footprint

Pension and savings

Legal assistance

...





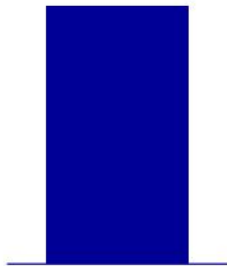
(Digital) transformation
of public services

metric:

Satisfaction with public digital services⁶

Among private persons:

69%



As of 2019

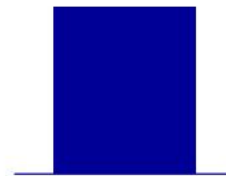
90%



Objective for
2030

Among entrepreneurs:

47%



As of 2019

90%



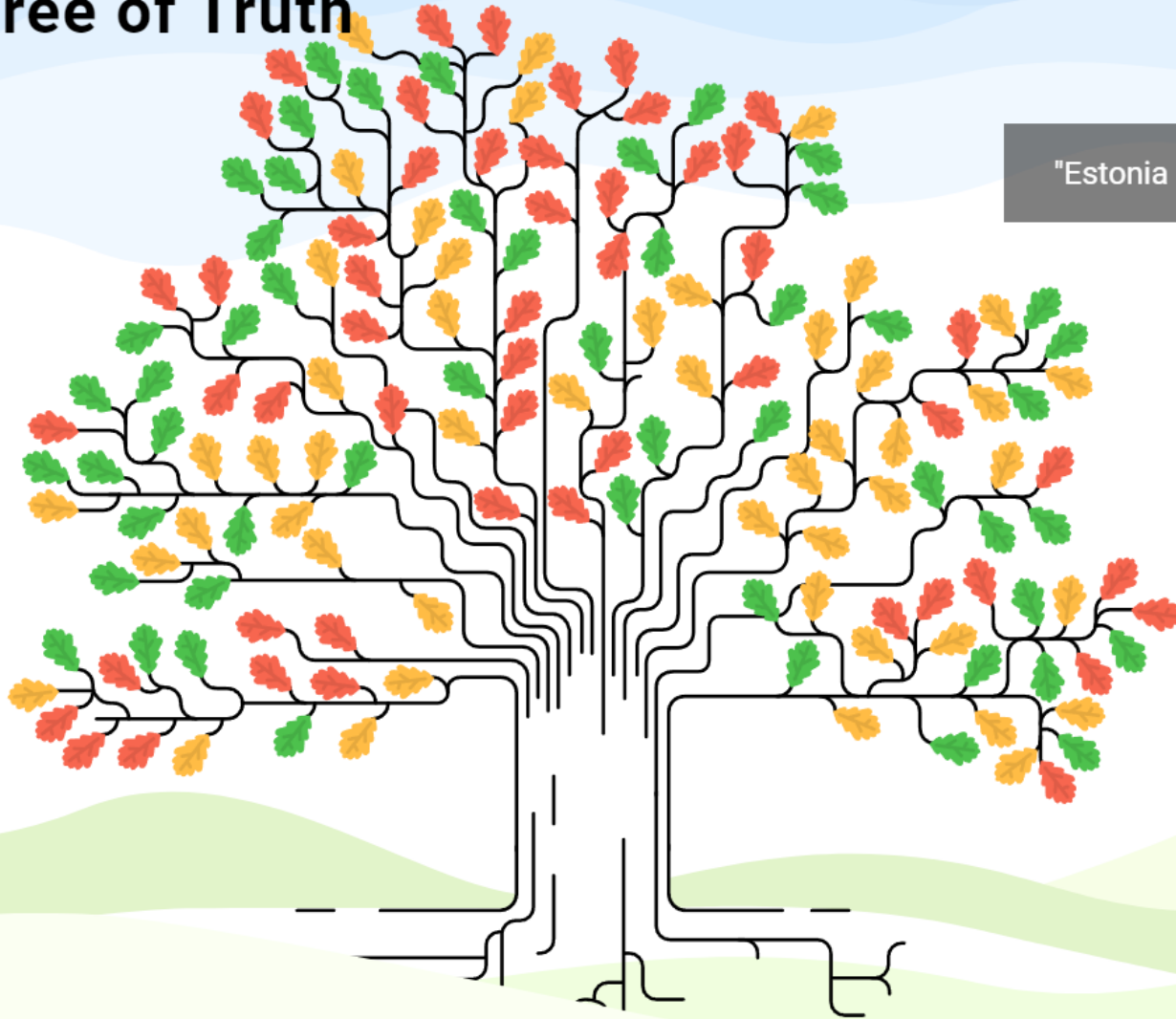
Objective for
2030

4%




Internet users who have refrained from communicating with public sector institutions or service providers via the Internet due to trust and security risks



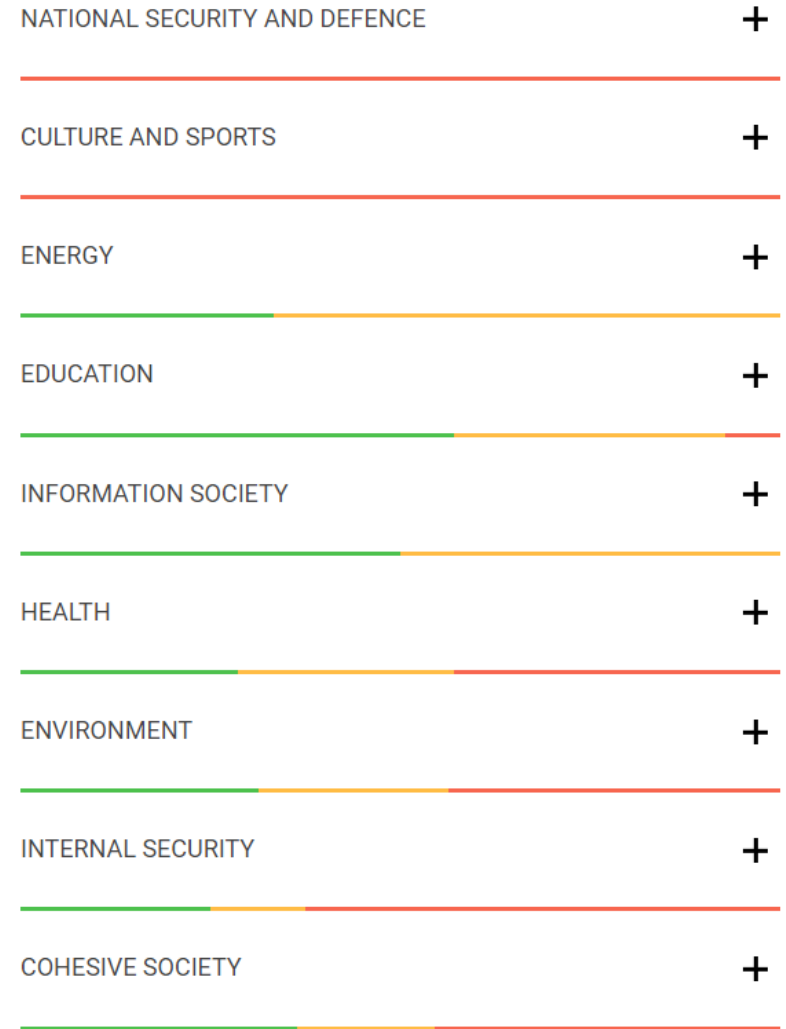
Tree of Truth



"Estonia 2035"

 The goal has been met
  Progress towards the expected result
  No progress towards the expected result

How is our country doing? ⓘ



stronger together



Nordic Institute for
Interoperability
Solutions

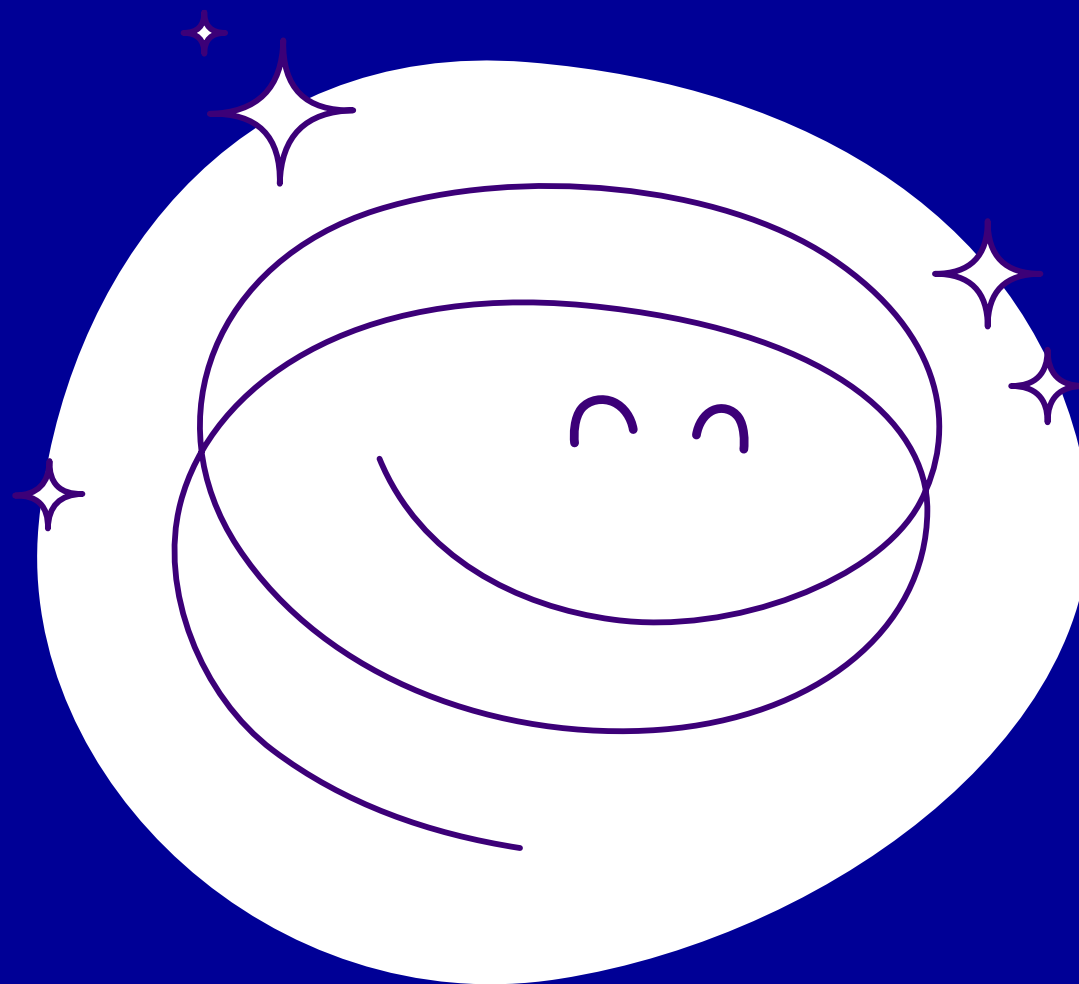


The logo features the text "GovStack" in a bold, dark blue, sans-serif font, centered within a white rectangular area. This white area is framed by a thick, dark blue border that has a unique, stepped appearance, resembling a stylized frame or a set of nested rectangles.

GovStack



Aitäh!
(thank you)



Contacts:

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