Additional responses

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| **Ind #** | **2022 GTMI Indicators & Sub-indicators** | **Response options & Data format** | **Information Box contents** | **New** | Additional Responses |
|  | **Tax Management Information System (TMIS)** |  |  |  |  |
| **I-7** | **Is there a Tax Management Information System in place?** | 0= No, 1= Implementation in progress, 2= Yes (in use) |  | - | (สำนักงานปลัดกระทรวงการคลัง)  2  (สรรพสามิต)  2 |
| I-7.1 | Tax Administration home page URL | URL |  | - | (สำนักงานปลัดกระทรวงการคลัง)  https://mfoc2.mof.go.th/  (สรรพสามิต)  https://www.excise.go.th |
| I-7.2 | Tax Administration was established / will be established in (year) | YYYY |  | - | (สำนักงานปลัดกระทรวงการคลัง)  พ.ศ. 2548 (ค.ศ.2005)  (สรรพสามิต)  1931 |
| I-7.3 | Name of the TMIS platform | Text |  | - | (สำนักงานปลัดกระทรวงการคลัง)  - Data Warehouse – open source  - Big data - hadoop  - Business Intelligent - owner develop  (สรรพสามิต)  Excise Information System Platform |
| I-7.4 | TMIS platform URL | URL |  | - | (สำนักงานปลัดกระทรวงการคลัง)  https://mfoc2.mof.go.th/EIS  (Web Portal)  (สรรพสามิต)  https://web.excise.go.th/EDINTRAWeb  (Intranet) |
| I-7.5 | TMIS was launched / will be launched in (year) | YYYY |  | - | (สำนักงานปลัดกระทรวงการคลัง)  2561 (2018)  (ปรับปรุงใหม่)  (สรรพสามิต)  2010 |
| I-7.6 | Type of TMIS software | 0= Unknown, 1= Custom Software, 2= Commercial/COTS Software, 3= Hybrid (Custom + COTS) |  | - | (สำนักงานปลัดกระทรวงการคลัง)  3  (สรรพสามิต)  3 |
| I-7.7 | Does TMIS exchange data with other systems? | 0= No, 1= Yes (via separate interfaces) 2= Yes (via Government Service Bus) |  | X | (สำนักงานปลัดกระทรวงการคลัง)  1  (สรรพสามิต)  1 |
| I-7.8 | Governance of TMIS operations (compliance, security, audit trails, etc.)? | 0= No, 1= Yes |  | X | (สำนักงานปลัดกระทรวงการคลัง)  0  (สรรพสามิต)  1 |
| I-7.8.1 | If Yes > Supporting document (report / URL) | Enter URL (public link) or Attach relevant report |  | X | (สำนักงานปลัดกระทรวงการคลัง)  (สรรพสามิต)  https://edweb.excise.go.th/eform/service.html |
|  | **Social Insurance (SI) System** |  |  |  |  |
| **I-11** | **Is there a Social Insurance system (non-health) providing pensions (including public sector) and other SI programs?** | 0= No, 1= Implementation in progress, 2= Yes (in use) | Any public sector agency that operates a (non- health insurance) social insurance program or programs - pensions (including public sector), other social insurance and/or social assistance - where such program(s), individually or collectively, cover at least 5 percent of the population (measured by either number of beneficiaries and/or number of the insured members). If country does not have an agency that covers 5 percent of the population, then such an agency with the highest coverage of such program(s). | X | (กรมบัญชีกลาง)  2  (กบข.)  2= Yes  Government Pension Fund serves 1.2 million members who are the government officers. Members will receive lump sump when they are no longer members. |
| I-11.1 | Official name of the main public entity operating SI  / Pension program(s) | Text |  | X | (กรมบัญชีกลาง)  The Comptroller General's Department  (กบข.)  Government Pension Fund |
| I-11.2 | Main SI / Pension entity's home page URL | URL |  | X | (กรมบัญชีกลาง)  https://dps.cgd.go.th/efiling-pension/  (กบข.)  www.gpf.or.th |
| I-11.3 | Main SI / Pension entity was established / will be established in (year) | YYYY |  | X | (กรมบัญชีกลาง)  2021  (กบข.)  GPF was established in 1999. |
| I-11.4 | Name of the primary SI / Pension system (MIS) solution | Text |  | X | (กรมบัญชีกลาง)  Digital Pension  (กบข.)  1. GFAST (Government Pension Fund Administration System). In GPF, we use the Government Pension Fund Administration System (GFAST), an in-house development system, for the core member registrar system.  2. MCS Web (Member Collection System on Web). We also use MCS Web as primary channel for administration officer.  Aside from 2 systems, we also use MyGPF Mobile Application and My GPF web as well as GPF Community Line OA sub-systems for on-line services. |
| I-11.5 | Primary SI / Pension MIS platform URL | URL |  | X | (กรมบัญชีกลาง)  https://dps.cgd.go.th/efiling-pension/  (กบข.)  1.The Government Pension Fund Administration System (GFAST) has no URL since it has been used internally.  2. MyGPF Mobile App: https://www.gpf.or.th/thai2019/gpfservice.asp  3. MyGPF Web: https://www.gpf.or.th  4. GPF Community Line OA: https://line.me/R/ti/p/@gpfcommunity?from=page  5. MCS Web (Member Collection System on Web) https://gpfmcs.gpf.or.th/mcs\_web/login.aspx |
| I-11.6 | Primary SI / Pension MIS was launched / will be launched in (year) | YYYY |  | X | (กรมบัญชีกลาง)  2021  (กบข.)  Launched years are listed below:  1. Government Pension Fund Administration System (GFAST): 2017  2. MyGPF Mobile App: 2013  3. MyGPF Web: 2005  4. GPF Community Line OA: 2019 |
| I-11.7 | Status of public sector SI / Pension MIS platform | 0= Unknown, 1= Separate SI / Pension MIS for public employees, 2= Primary pension MIS is used for public employees as well |  | X | (กรมบัญชีกลาง)  2  (กบข.)  1= Separate SI / Pension MIS for public employees  GPF is separated fund/system for public employees only. |
| I-11.8 | Type of primary SI / Pension MIS platform | 0= Unknown, 1= Custom Software, 2= Commercial/COTS Software, 3= Hybrid (Custom + COTS) |  | X | (กรมบัญชีกลาง)  1  (กบข.)  1= Custom Software |
| I-11.9 | Is primary SI / Pension MIS exchanging data with other systems? | 0= No, 1= Yes (via separate interfaces) 2= Yes (via Government Service Bus) |  | X | (กรมบัญชีกลาง)  1  (กบข.)  1= Yes (via separate interfaces) |
| I-11.10 | Does the primary SI / Pension MIS use national ID as primary or secondary identifier? | 0= No, 1= Yes |  | X | (กรมบัญชีกลาง)  1  (กบข.)  0= No |
| I-11.11 | Are all SI / Pension beneficiary records fully digitized? | 0= No, 1= Partially digitized, 2= Fully digitized |  | X | (กรมบัญชีกลาง)  1  (กบข.)  2- Fully digitized |
| I-11.12 | Share of all SI / Pension benefit payments deposited digitally to individual bank accounts of beneficiaries (percentage) | Text (% of payments or Unknown) |  | X | (กรมบัญชีกลาง)  100%  (กบข.)  99.75% digitally transferred to account  0.15% cheque payment 0.10% money order payment |
| I-11.13 | Are all active insured public employee records fully digitized? | 0= No, 1= Partially digitized, 2= Fully digitized |  | X | (กรมบัญชีกลาง)  0  (กบข.)  2- Fully digitized |
| I-11.13.1 | If Digitized > In what year was digitization introduced for the contribution records? (year) | YYYY |  | X | (กรมบัญชีกลาง)  -  (กบข.)  GPF introduced the contribution records in 2002 by system named ULTIMAAS. |
| I-11.14 | Can a contribution report and payment be submitted online? | 0= No, 1= Yes |  | X | (กรมบัญชีกลาง)  0  (กบข.)  1= Yes |
| I-11.15 | Does SI / Pension MIS exchange data with other systems? | 0= No, 1= Yes (via separate interfaces) 2= Yes (via Government Service Bus) |  | X | (กรมบัญชีกลาง)  1  (กบข.)  Both 1= Yes (via separate interfaces) and 2= Yes (via Government Service Bus) |
| I-11.16 | Governance of SI / Pension MIS operations (registers, security, audit trails, etc.)? | 0= No, 1= Yes |  | X | (กรมบัญชีกลาง)  1  (กบข.)  1= Yes |
| I-11.16.1 | If Yes > Supporting document (report / URL) | Enter URL (public link) or Attach relevant report |  | X | (กรมบัญชีกลาง)  [ระบบบำเหน็จบำนาญและสวัสดิการรักษาพยาบาล (cgd.go.th)](https://logindps.cgd.go.th/auth/realms/efiling-users-realm/protocol/openid-connect/auth?response_type=code&client_id=efiling-front&state=eXY4WnhZeFpveWpldi0zWU9TbE9FMWh0Z1ltMFd4clQxaWVDeFJ5bS1oZmN4&redirect_uri=https%3A%2F%2Fdps.cgd.go.th%2Fefiling-pension&scope=openid%20profile%20email%20offline_access&code_challenge=9D6iZDg4frta11aL5n3DOUuHZt4yLpSSMSj2odeJKC0&code_challenge_method=S256&nonce=eXY4WnhZeFpveWpldi0zWU9TbE9FMWh0Z1ltMFd4clQxaWVDeFJ5bS1oZmN4)  (กบข.)  https://gpfmcs.gpf.or.th/mcs\_web/login.aspx |
|  | **Social Insurance (SI) System Services** |  |  |  |  |
| **I-24** | **Is there a Social Insurance/Pension online service portal?** | 0= No, 1= Implementation in progress, 2= Yes (in use) |  | X | (กรมบัญชีกลาง)  1  (กบข.)  2= Yes (in use) https://mygpf.gpf.or.th/ |
| I-24.1 | Available SI / Pension online transactional services | 0= Unknown, 1= Registration + Benefits, 2= R + B + Payments, 3= R + B + P + Other |  | X | (กรมบัญชีกลาง)  3  (กบข.)  3 = R + B + P + Other Member has to register for a personalized account to use service, receive benefit, get payment and use provided privileges. |
| I-24.2 | Are citizens involved in the design of SI / Pension services/portal? | 0= No, 1= Yes | Involvement of citizens/businesses: Providing feedback on user experience and expectations for the design of SI/Pension services | X | (กรมบัญชีกลาง)  0  (กบข.)  1= Yes GPF has an annual survey on digital service quality and member satisfaction. |
| I-24.3 | Does the Gov provide any incentives for citizens to join an insurance scheme? | 0= No, 1= Yes |  | X | (กรมบัญชีกลาง)  0  (กบข.)  1= Yes Government will contribute 5% to member’s account. |
| I-24.4 | Universal accessibility (omnichannel access)? | 0= No, 1= Yes |  | X | (กรมบัญชีกลาง)  1  (กบข.)  1= Yes GPF has omnichannel access including Website, Mobile App, Line OA, Facebook, YouTube, and Contact Center. |
|  | **Digital Skills (DS) Strategy / Program** |  |  |  |  |
| **I-45** | **Is there a government strategy / program to improve digital skills in the public sector?** | 0= No, 1= Yes (Only strategy or program), 2= Yes (Both strategy and program) |  | - | (สดช.)  1 |
| I-45.1 | Title of Digital Skills (DS) strategy | Text |  | - | (สดช.)  1. Promote Understanding on Digital Literacy (DL) |
| I-45.2 | Digital Skills strategy URL | URL |  | - | (สำนักงาน ก.พ.)  https://www.ocsc.go.th/digital\_skills2  (สดช.)  1. http://dlbaseline.com  2. http://dlbaseline.org |
| I-45.3 | Digital Skills strategy was approved / will be approved in (year) | YYYY |  | - | (สดช.)  2018 (DL) |
| I-45.4 | Focus areas of the DS strategy | 0= Unknown, 1= Basic Digital Skills, 2= Basic DS  + Data Literacy, 3= Advanced DS + DL |  | - | (สดช.)  1 (DL) |
| I-45.5 | Is there a DS program? | 0= No, 1= Yes |  | X | (สดช.)  0 |
| I-45.5.1 | If Yes > Type of primary DS program(s) | 1= Academic program, 2= Public sector program, 3= CSO/Private program |  | X | (สดช.)  - |
| I-45.5.2 | If Yes > DS program URL | URL |  | X | (สดช.)  - |
| I-45.5.3 | If Yes > DS program mandatory for new public employees? | 0= Unknown, 1= Not mandatory, 2= Mandatory |  | X | (สดช.)  - |
| I-45.6 | Are there digital skills programs offered by governments for citizens/schools? | 0= No, 1= Yes (fee-based programs), 2= Yes (freely available programs) |  | X | (สดช.)  1 (DL) |
| I-45.7 | Publishing of the results/progress in DS programs? | 0= No, 1= Yes |  | X | (สดช.)  1 (DL) |
| I-45.7.1 | If Yes > Supporting document (report / URL) | Enter URL (public link) or Attach relevant report |  | X | (สดช.)  dlbaseline.org |
|  | **Private Sector Involvement in GovTech Initiatives** |  |  |  |  |
| **I-48** | **Is there a government policy to support GovTech startups and private sector investments?** | 0= No, 1= Yes |  | X | (NIA)  **1** |
| I-48.1 | National policy/strategy to support GovTech startups/investments (SMEs) | Text |  | X | (NIA)  **NIA provides a range of supports for local Thai Startups and International Startups through financial and technical mechanisms.** |
| I-48.2 | National policy/strategy URL | URL |  | X | (NIA)  https://startupthailand.org/en/home/ |
| I-48.3 | National policy/strategy was approved / will be approved in (year) | YYYY |  | X | (NIA)  **2016** |
| I-48.4 | Does the Government provide financing to startups/SMEs for innovation? | 0= No, 1= Yes |  | X | (NIA)  **1** |
| I-48.5 | Capacity of Government to deliver online services via PPPs | 0= No PPP for online services 1= Yes, PPP arrangements exist for online service delivery |  | X | (NIA)  **1** |
| I-48.6 | Is there a procurement policy aimed at prioritizing bids from startups/SMEs? (e.g., having a quota for SMEs) | 0= No, 1= Yes |  | X | (NIA)  **1** |
| I-48.6.1 | If Yes > Supporting document (report / URL) | Enter URL (public link) or Attach relevant report |  | X | (NIA)  <https://www.bb.go.th/topic3.php?gid=527&mid=290>  http://www.innovation.go.th/ |
| I-48.7 | Publishing of the results/progress in supporting startups/SMEs for innovation? | 0= No, 1= Yes |  | X | (NIA)  **1** |
| I-48.7.1 | If Yes > Supporting document (report / URL) | Enter URL (public link) or Attach relevant report |  | X | (NIA)  **https://www.innovationthailand.org/th/index.php** |