
From: Hugues Agossou
Sent: Monday, October 19, 2020 4:23 PM
To: Mona Luisa Niebuhr; Julie Luvisa Bazolana
Cc: Hadia Samaha; Hugues Agossou; Roxanne Bauer
Subject: FW: BTOR - Ebola Fiduciary Mission to GOMA, Beni and Butembo: September 25-29

From: Hugues Agossou
Sent: Tuesday, October 22, 2019 2:31 PM
To: Jean-Christophe Carret <jcarret@worldbank.org>; Manuel Vargas <mvargasm@worldbank.org>
Cc: Hadia Samaha <hsamaha@worldbank.org>
Subject: BTOR - Ebola Fiduciary Mission to GOMA, Beni and Butembo: September 25-29

BTOR: Ebola Fiduciary Mission in GOMA, Beni, and Butembo; September 9 - 16

Cleared by Manuel Vargas, Practice Manager, EA2G2 (Governance)

As per the SMO attached, I travelled to GOMA, Beni and Butembo.

The main objective of the field visit was to provide technical assistance to the teams in charge of enrolling the initially estimated 15,000 Ebola workers into the database in order to address critical concerns that may arise during the identification process.

Prior to the field visit, a workshop was organized early in September to (i) introduce Deloitte, the firm selected by the government to manage the database, (ii) clarify the various roles and responsibilities and train the participants in the use of the upgraded version of the web-based application developed to be used as the database, (iii) agree on the steps and timeframe to complete the identification of workers.

Key bottlenecks encountered include:

- The delayed submission of the list of workers by the sub-coordinators ;
- The incomplete description of the functions and/ or category of workers;
- The lack of clarity and inconclusive agreement on the pay scale which continues to divert workers attention on the money instead.

These issues were gradually addressed with the support of the team including the General Ebola Response Coordination.

Despite the challenges being encountered, the enrolment of the workers overall went well

- The process is transparent, reliable and secured,
- Based on the lists submitted by the Sub-coordinators, 16.210 workers were expected to be enrolled, but finally 14.721 workers (90.8%) have been enrolled. The number will not change significantly since very few people were enrolled the last 5 days;

N	Site	Numb of workers based on the lists received	Numb of workers identified (current)	Completion rate %
1	Goma	1,811	1,712	94.5
2	Butembo	6,355	6,302	99.2
3	Beni	3,633	2,891	79.6
4	Bunia	900	790	87.8
5	Tchomia	82	74	90.2
6	Komanda	705	662	93.9
7	Mangina	910	575	63.2
8	Mambasa	820	811	98.9
9	Bukavu	505	466	92.3
10	Mwenga	377	326	86.5
11	Coord générale	112	112	100.0
	Total	16,210	14,721	90.8

Going forward, the critical areas of attention in the coming weeks are :

- The revision of the pay scale, functions/categories of the workers;
- The concurrence of the lists by the Co-leads directly in the database;
- The enrollment in the database of the local and international workers and consultants of the partners to be used as a database for experts that can be rapidly accessed if required.
- The payment for the first time of the workers enrolled, using the database and within 5 days following the end of the month,
- The audit of the database management and gradual hand over to the Government

The Bank governance team is working with the PDSS and other partners to mitigate various other risks identified.

More details will be provided as input to the consolidated aide memoire of the Ebola mission is being finalized.

Best

Hugues

From: Hugues Agossou

Sent: Wednesday, September 25, 2019 12:16 AM

To: Jean-Christophe Carret <jcarret@worldbank.org>; Hadia Samaha <hsamaha@worldbank.org>

Cc: Hadia Samaha <hsamaha@worldbank.org>

Subject: Mission to GOMA, Beni and Butembo: September 25-29

Dear Jean-Christophe and Manuel,

I will travel to GOMA, Beni and Butembo from September 25th to 28th.

I will join a team composed of the firm Deloitte, the PDSS, the FM consultant based in Goma, and Zule . The main goal of this mission is to:

(i) participate in the rolling out of the Ebola workers in the database developed to mitigate fiduciary risk over the management of the hazard pay and

(ii) help addressing a number of issues encountered in the field.

A BTOR will be issued upon return from mission.

Regards

Hugues

Cleared by Manuel Vargas, Practice Manager EA2G2