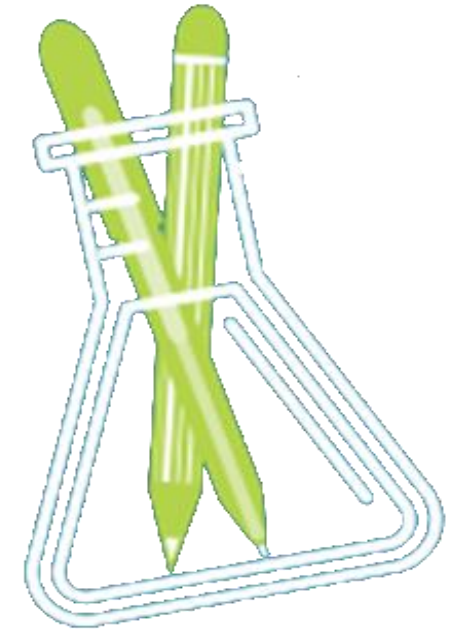


Measuring and Evaluating Determinants of Public Administration Productivity

Bureaucracy Lab

Development Impact Evaluation | Global Governance
Practice

October 22-25, 2019, Brussels, Belgium



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Equitable Growth, Finance & Institutions

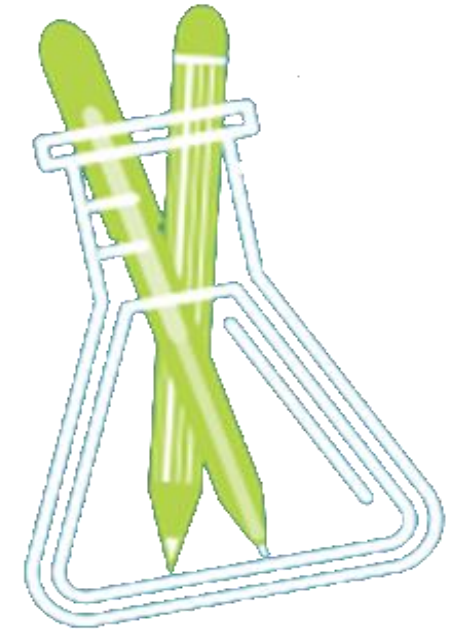
Monitoring and Evaluating Outcomes: Austria's Experience

Ursula Rosenbichler
Federal Ministry for the Civil Service and
Sport

Bureaucracy Lab

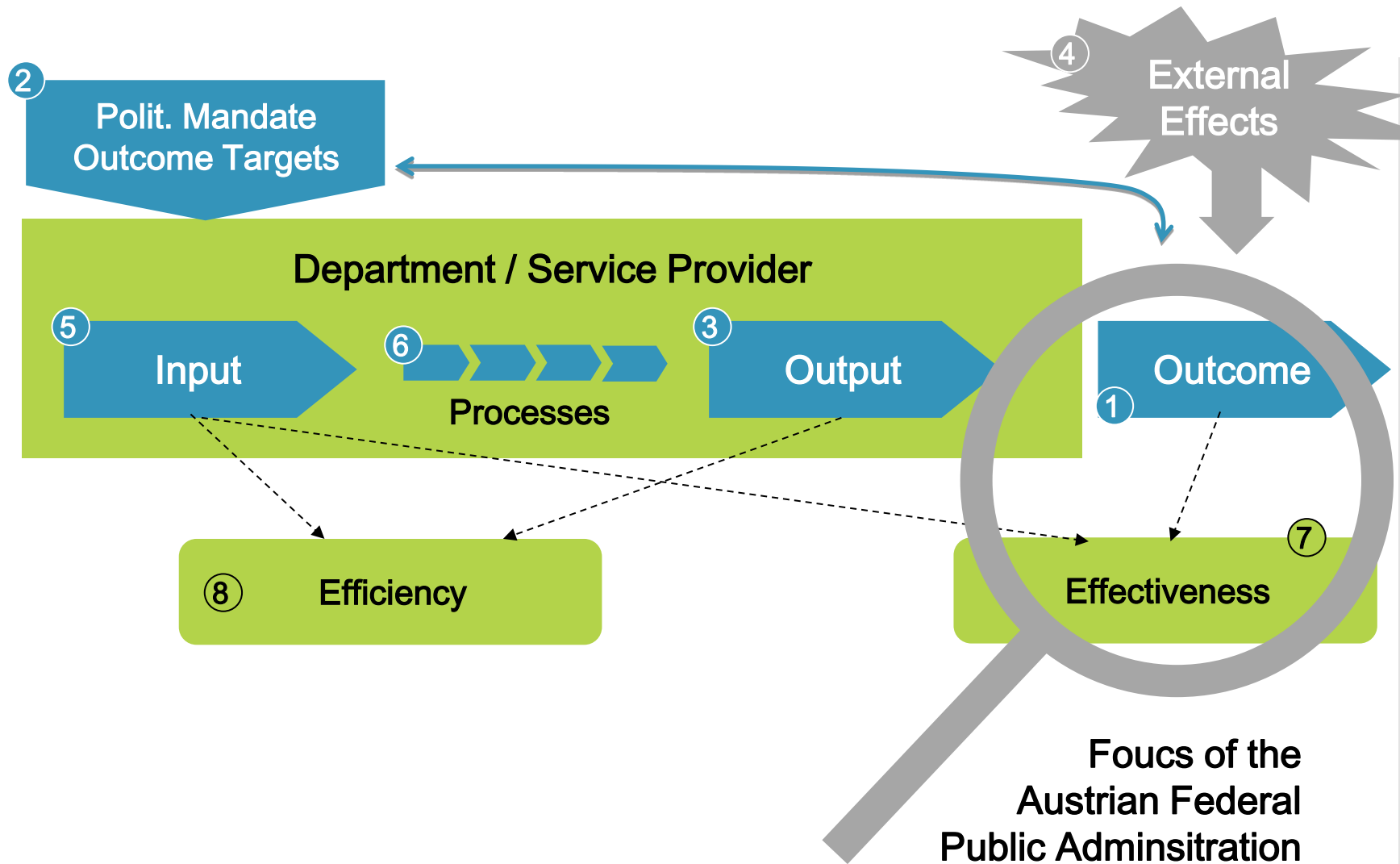
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From Inputs to Outcomes



Foucs of the Austrian Federal Public Adminisitation

Holistic Approach

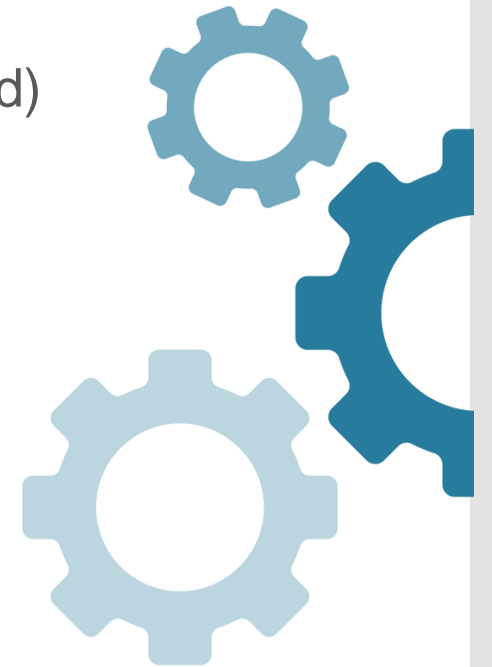
Outcome Orientation in Austria: Instruments

Performance Informed
Budgeting

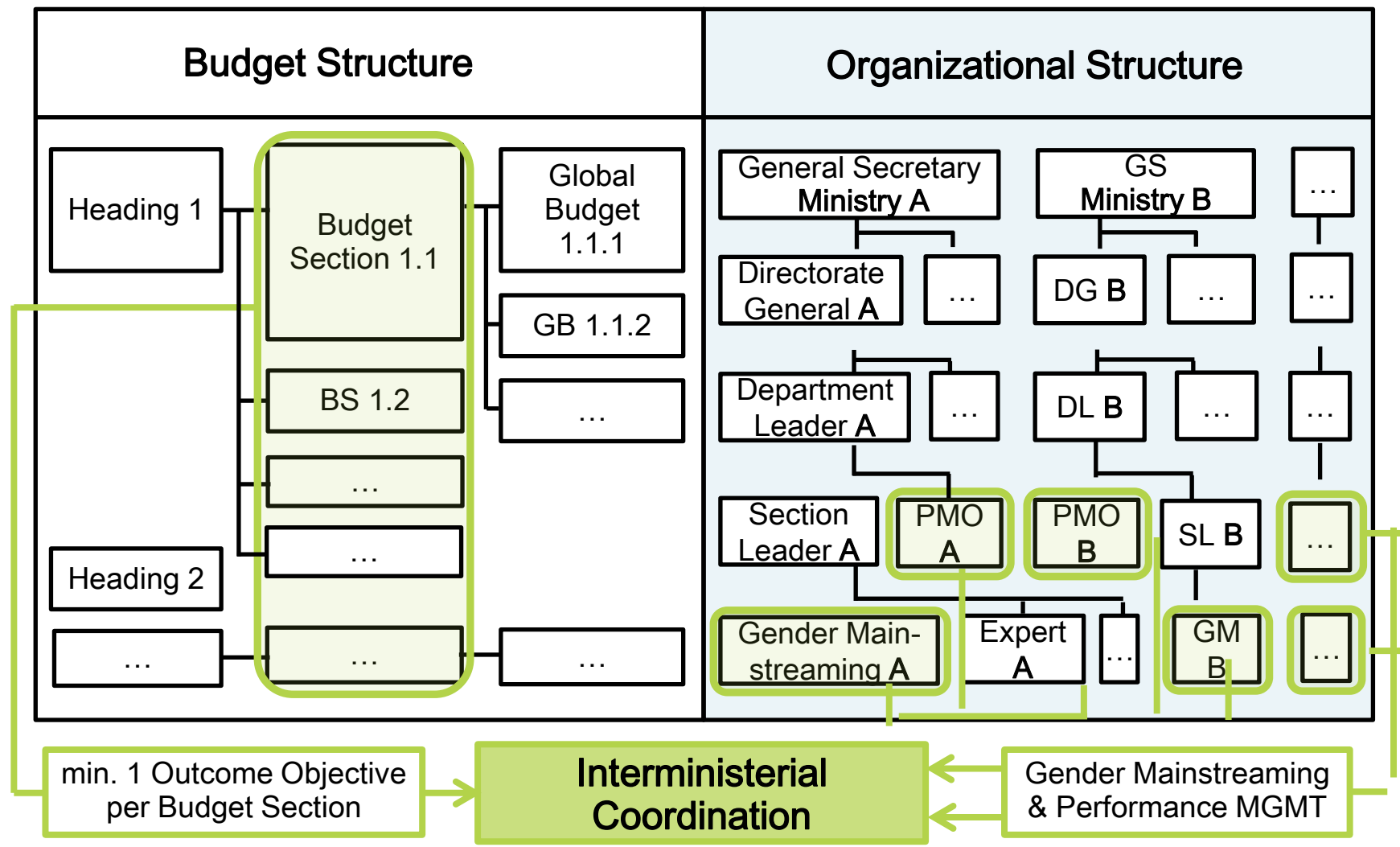
Regulatory Impact
Assessments

Joint elements of both instruments:

- Description of initial situation (problem/policy field)
- Objective(s) with outcome focus
- Indicators measuring outcome
- Activities/outputs of public administration
- Monitoring/evaluation of outcomes
- Consideration of Gender Equality

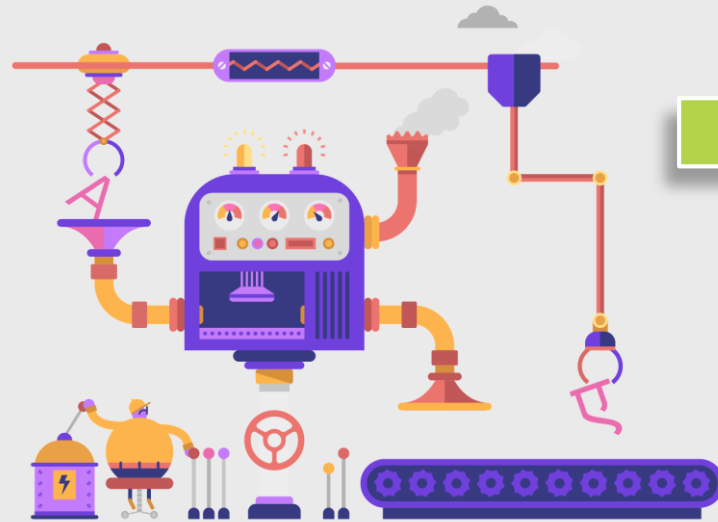


Lesson 1: Bridge Gap between Budget & Organizational Structure



Lesson 2: Consider Outputs & Focus Outcomes

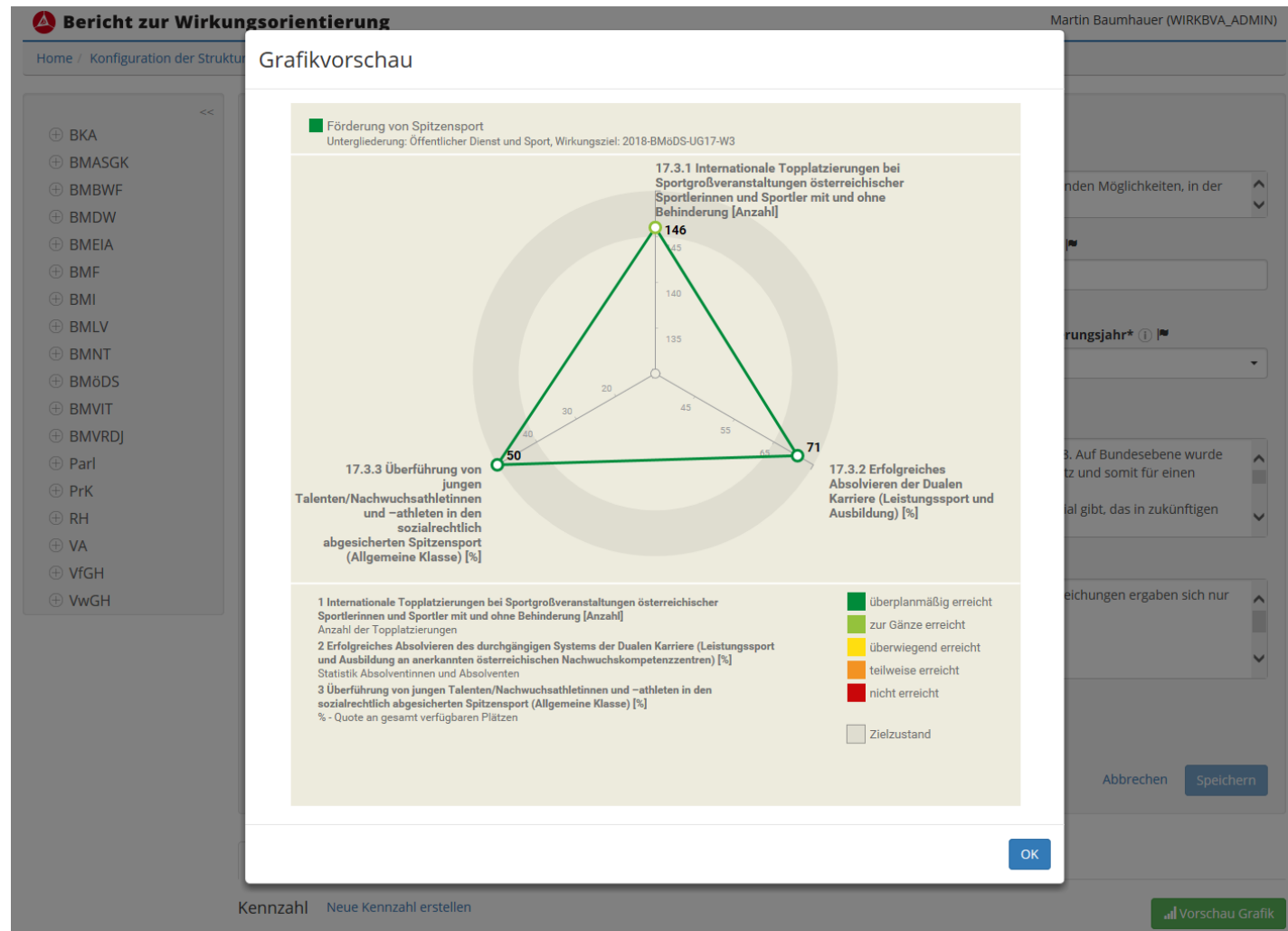
Output



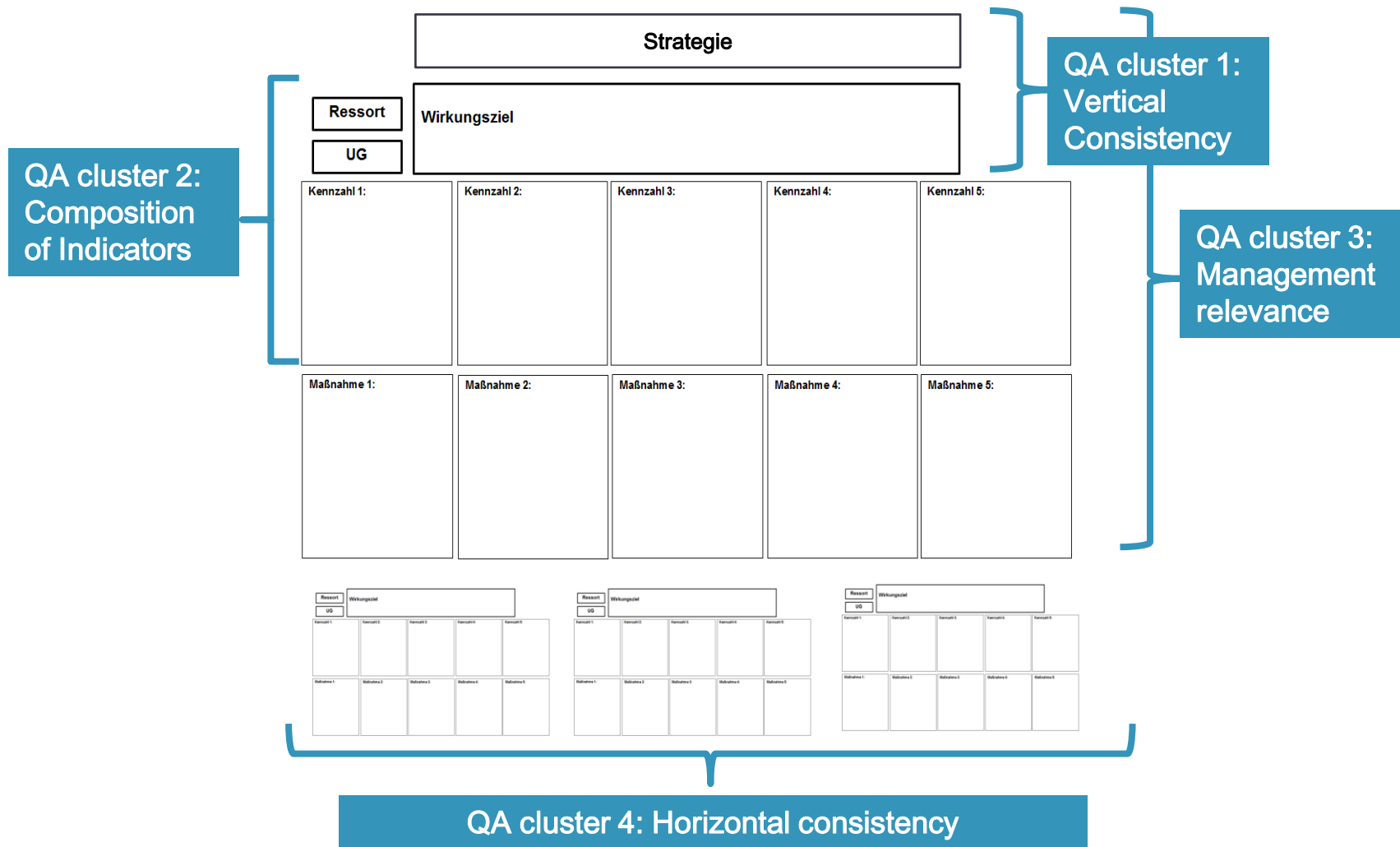
Outcome



Lesson 3: Provide Assistance & Userfriendly Tools

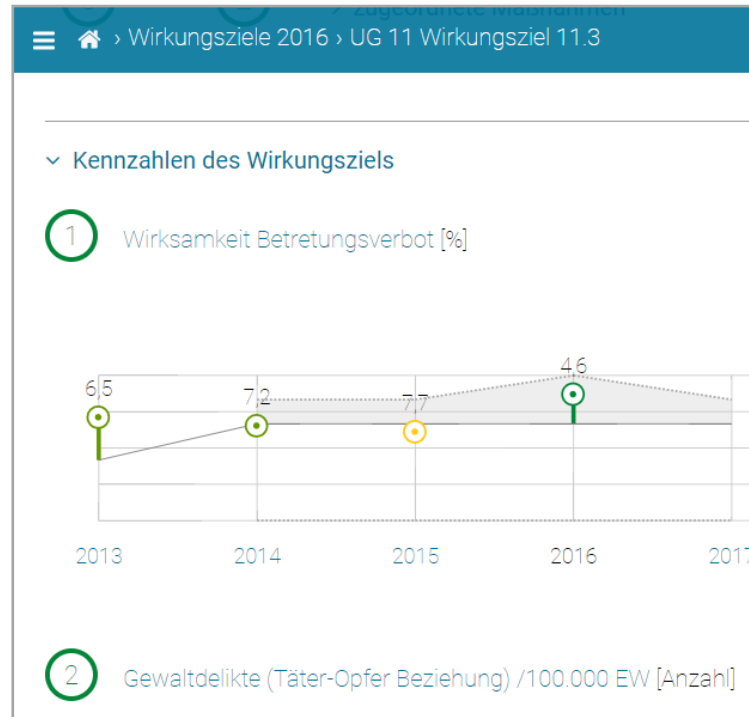


Lesson 4: Create Coherence & Accountability

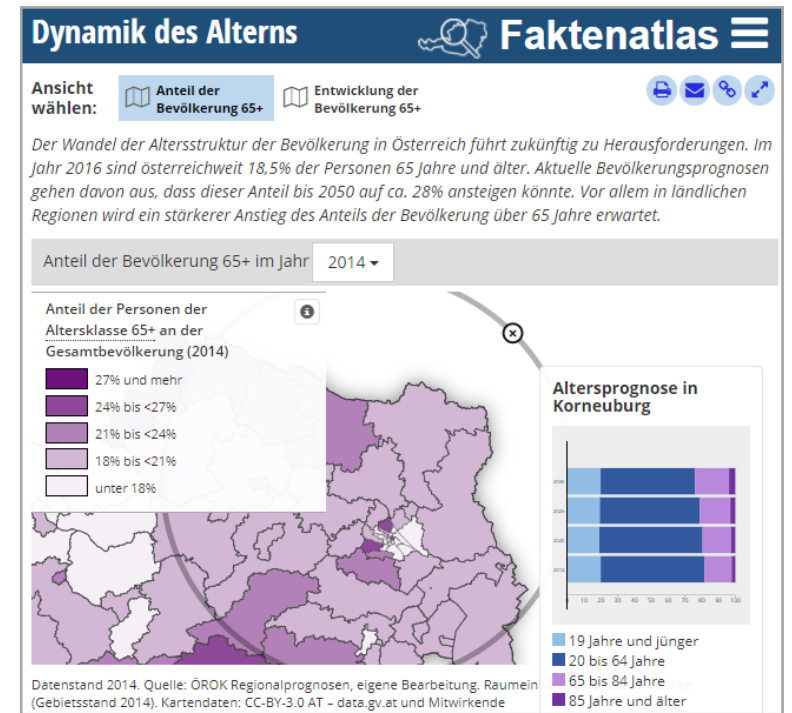


Lesson 5: Improve Reporting & Support Learning

Historize Performance Data



Regionalize Performance Data



Thank you for your Attention!

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