

2021 IFMIS Capacity Building Program

Angola Service Portal



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Organized by



KPFIS
Korea Public Finance
Information Service



WORLD BANK GROUP

Supported by



KDI SCHOOL
KDI School of Public Policy and Management



MAPTSS

Ministério da Administração Pública, Trabalho e Segurança Social

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MED

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MINJUSDH

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MINJUD

Ministério da Juventude

Aceder →

≡ Painel de Informações

Arrecadação

Retorno

Anos anteriores:

2020 2021

Valor Total Arrecadado

MM

Valor Arrecadado (hoje)

0

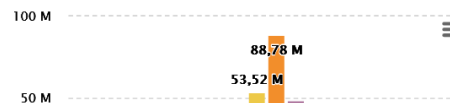
Qtde Doc. Pago

21

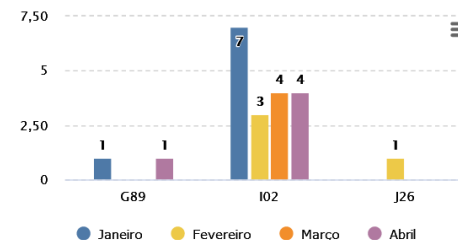
Qtde Doc. Pago (hoje)

0

Valor Arrecadado por Imposto



Quantidade de Documentos Pagos por Imposto



OPERAÇÕES

SOCIOECONÓMICO

RELATÓRIO

QTDE DE SOLICITAÇÕES

54.324

QTDE DE SOLIC. S/ VALOR

21.606

QTDE DE SOLIC. C/ VALOR

32.722

QTDE DE SOLIC. VENCIDAS

7.342

Country: IFMIS Overview

System name: Service Portal

System modules: Revenue collection, own resources expenditure.

Interfaces: Integrated Financial management System.

Application SW: Custom developed

Scope: Public institutions that provide services to citizens and companies.

of system users: 6,123

of concurrent users: > 40%

of collecting agencies: 110

Operational since: December 2019

Hosting environment: Main data center.

Gov service bus & APIs: Proprietary interoperability platform SIFP (Integrated public finance system)

Other platform info: The Service Portal is a technological platform, developed by the Ministry Finance IT team, for all state entities to collect their own revenues from (fees, licenses, fines, emoluments, contributions or donations) and channelled to the treasury account, with automatic return of their financial shares, allowing expenditure with own resources in the Financial system and providing consolidated financial information.

Country: IFMIS Results Achieved

Please list several important results achieved:

- ▶ The ability for integration of all sectors of public services (education, health, construction, transportation and others);



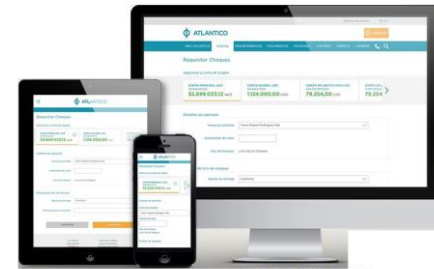
- ▶ Multiple electronic payment methods for public revenue collection;



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- ▶ Automatic return of revenue for the collecting agencies;
- ▶ Integration of the state entities services to a portal, increasing public service availability;
- ▶ Improved state entity accounting capability;
- ▶ Greater control of the revenue by the central government.

Country: Selected IFMIS good practice case

Summarize one of the important achievements:

- ▶ The platform enabled the creation of real time management reports for all processes created by the service, received payments. With this platform MINFIN was able to increase it's revenue by 1,74%, comparing last years non-oil revenue results;
- ▶ The ability to control the financial flow, with the Service portal, improved public accounting provided by MINFIN and increased public institutions ability to manage their own financial resources, verifying greater revenue and respond faster to several needs for situations where otherwise would be dependent on Treasury resources;



Country: IFMIS Challenges

Please list key issues experienced during development or operations:

- ▶ Change management acceptance by several public institutions, regarding traditional work methods;



- ▶ Project roll out during the pandemic state due to covid-19, decreasing mobility;
- ▶ Monitoring compliance with the existing Legislation on revenue collection;



Country: Selected key challenge

Please ask a specific question on a challenge for discussion, if any:

- ▶ How should regulations about revenue collection help improve internal financial management for public institutions?
- ▶ Do electronic payment methods increase financial availability?
- ▶ Does the portal help reduce the time taken to serve the citizens and add value to the institutions?
- ▶ How does unifying the channel for collection of the revenue improve Financial control?
- ▶ IT Governance issues when enrolling new services?

Country: IFMIS Modernization Plans & Future Directions

Please list planned / ongoing IFMIS improvements:

- ▶ Centralized and improved collection process, using technology to explore electronic payment methods;
- ▶ The fast return of revenue to the institutions, helps manage regular expenses taking into account its financial autonomy;
- ▶ Real-time monitoring of revenue collection through reports and monitoring panels;
- ▶ Improve the accounting procedure revenue x expenditure;
- ▶ Help reduce pressure from central treasury resources;
- ▶ Increasing income overview and control for most public institutions, as centralized data enforced transparency.

