

FAQs – Medicare / IRMAA reimbursement request

Note:

- All U.S. citizens or permanent residents aged 65 or older must enroll in Medicare (A, B, and D based on eligibility).
- These requirements also apply to the retiree's enrolled spouse or registered domestic partner.
- Medicare becomes the primary medical coverage after retirement if the retiree meets the enrollment criteria.
- If you are enrolled under Medicare Part A & B you would be able to submit the request via pension portal
- If the request start date is Jan 1, 2025, and after, then you can submit the request (New Medicare Enrollment/ Medicare/IRMAA premium reimbursement) via pension portal.
- If the start date is prior to Jan 1, 2025, then submit the request by sending an email to HR Operations (hroperations@worldbank.org)

1. How can I submit the Medicare/IRMAA premium reimbursement for the upcoming calendar year and how the process works?

You need to submit the new Medicare/IRMAA premium details and relevant documents (Copy of Medicare bills/ Social Security Administration (SSA) letter), for our verification via pension portal. Once the request is submitted and records are updated you will receive confirmation on the same.

2. I am a new enrollee under Medicare. How do I notify HR and receive the Medicare reimbursement?

You need to submit the Medicare enrollment details and attach the relevant documents (Copy of Medicare card/ Social Security Administration (SSA) letter) towards Medicare reimbursement.

3. I don't have access to my pension portal. How can I notify HR about Medicare enrollment/ reimbursement?

If you don't have access to the pension portal, then please write an email to HR Operations (hroperations@worldbank.org) with all the relevant documents (Copy of Medicare card/ Medicare bills/ SSA letter) and completed forms (F00032 and F00021 (if new enrollment)). Once the request is received, HR team will update the records and send confirmation on the same.

4. My spouse/ domestic partner is eligible and enrolled in Medicare. How do I notify HR for receiving the Medicare reimbursement?

You can submit the enrollment details for your partner/ spouse, through the pension portal.

5. I am ex-bank staff and enrolled under my spouse (bank staff) RMIP insurance. Can I submit the request Medicare/IRMAA premium reimbursement via pension portal.

No, you can't submit the request via pension portal as you are currently enrolled under your spouse's RMIP insurance record. Your spouse must submit the request on your behalf.

6. I am enrolled in Medicare A and IRMAA part D, will I be able to submit the Medicare/IRMAA premium reimbursement request via pension portal.

If you are enrolled in Medicare Part A and D then please write an email to HR Operations (hroperations@worldbank.org) with sharing all the relevant documents (Medicare bills/ SSA letter) and completed forms (F00032). Once the request is received HR team will update the records and send confirmation on the same.