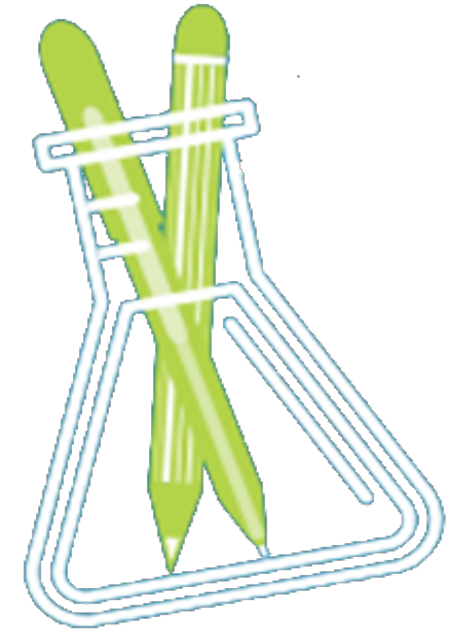


# Measuring and Evaluating Determinants of Public Administration Productivity

Bureaucracy Lab

Development Impact Evaluation | Global Governance Practice

October 22-25, 2019, Brussels, Belgium



**WORLD BANK GROUP**  
Equitable Growth, Finance & Institutions

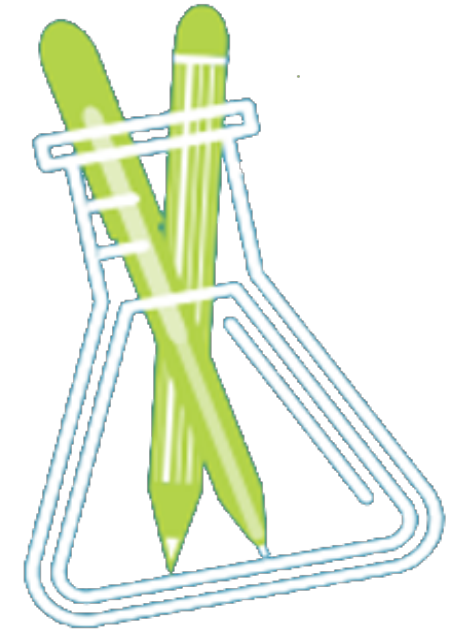
# Quality of governance: an issue for cohesion policy?

Philippe Monfort  
DG REGIO, EC

Bureaucracy Lab

Development Impact Evaluation | Global Governance Practice

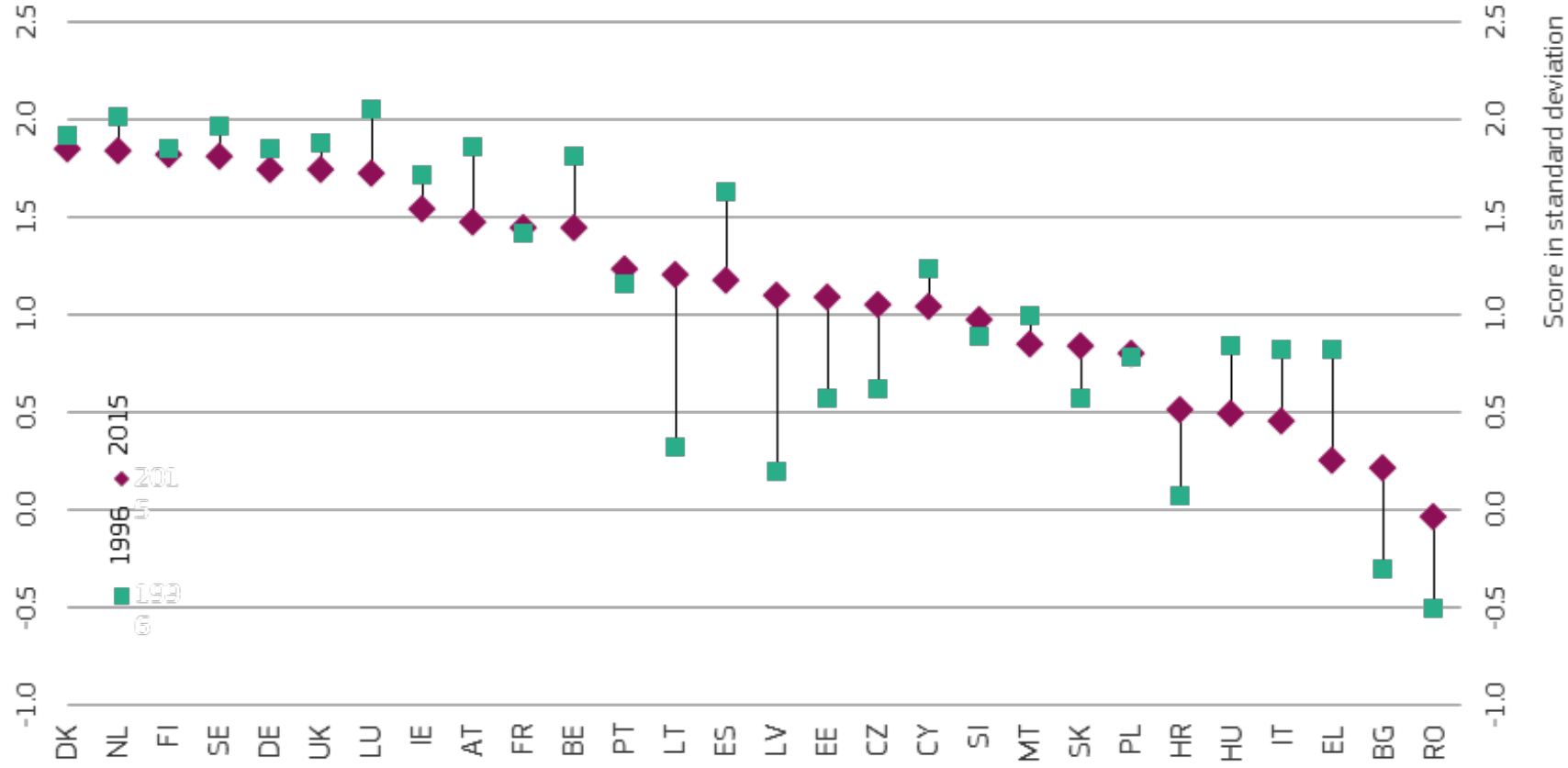
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Quality of governance widely varies within the EU

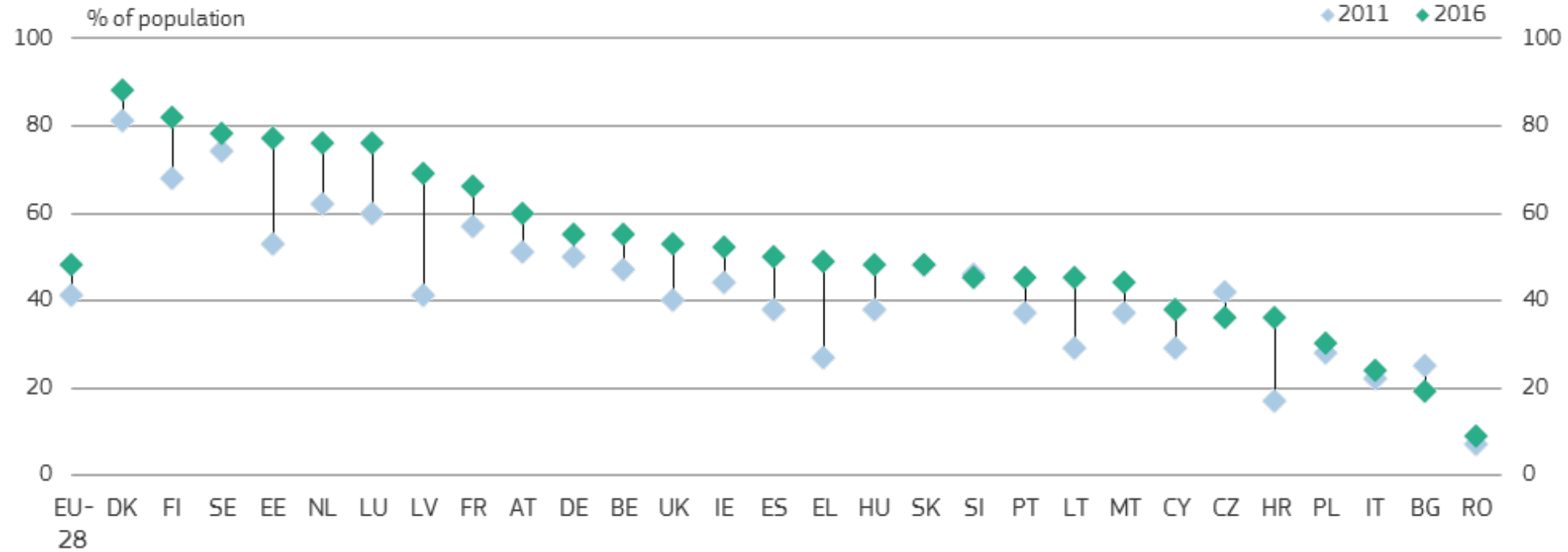
Figure 4.1 Government effectiveness, 1996 and 2015



Source: World Bank Government effectiveness indicators

## Quality of governance widely varies within the EU

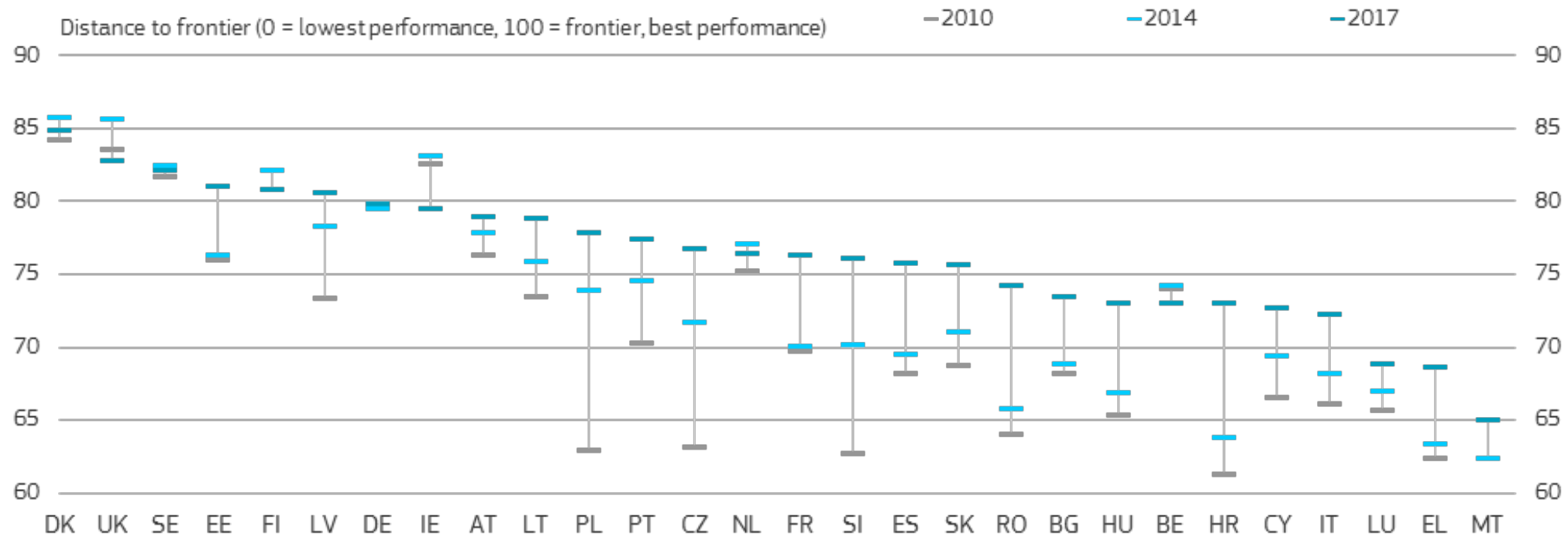
**Figure 4.19 E-Government use by citizens, 2011 and 2016**



Source: Eurostat.

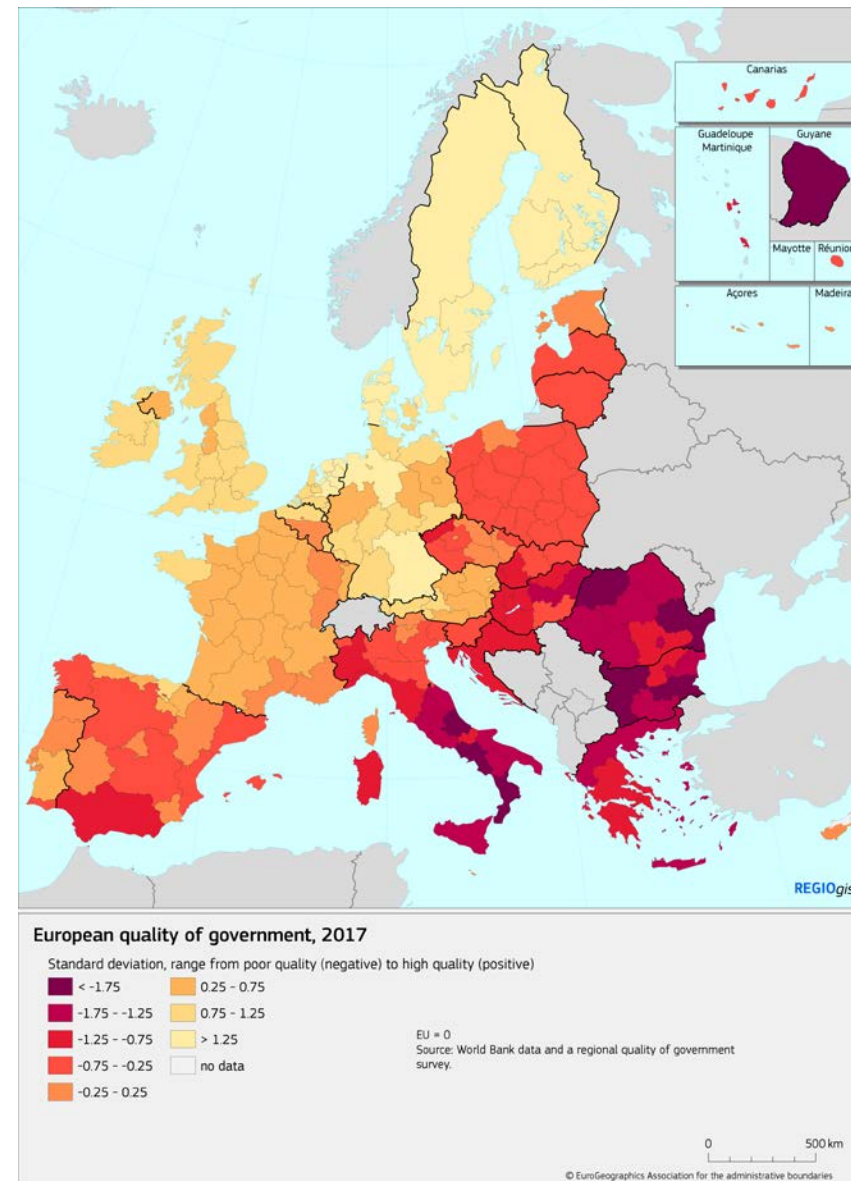
Quality of governance widely varies within the EU

**Figure 4.22 Ease of doing business, 2010-2017**

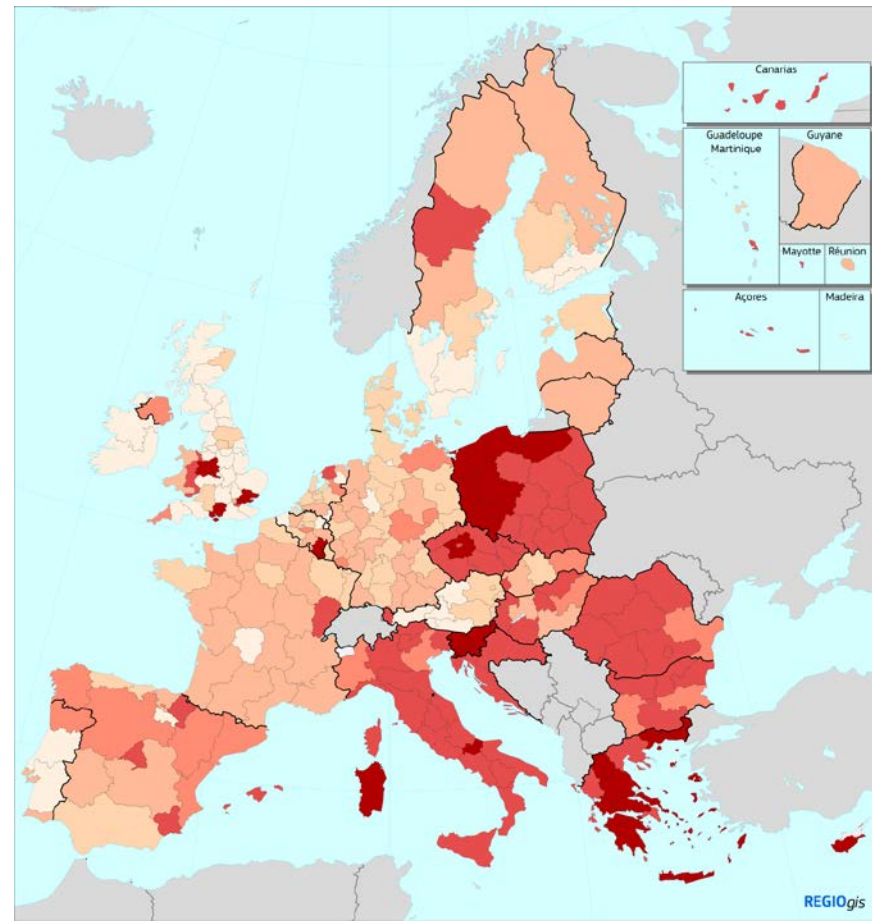


Source: DG REGIO calculations on the basis of World Bank Doing Business.

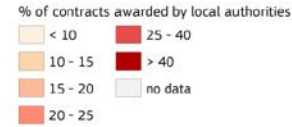
- Government efficiency differs between Member States...
- ... but also between regions
- EQI is based on an extensive survey covering the perceptions of people of public sector services (education, healthcare law enforcement)
- It measures the extent to which people feel that the services concerned are of a good quality and are accessible in an impartial way



Quality of governance has a strong regional dimension



Public procurement with a single bidder, average 2016-2018



Excludes regions with less than 10 contracts awarded.  
Source: DIGIWHIST data accessible at <https://opentendereu/download>, following methodology in Fazekas, Mihály, (2017): Assessing the Quality of Government at the Regional Level Using Public Procurement Data. WP 12/2017, Brussels: European Commission, DG REGIO.

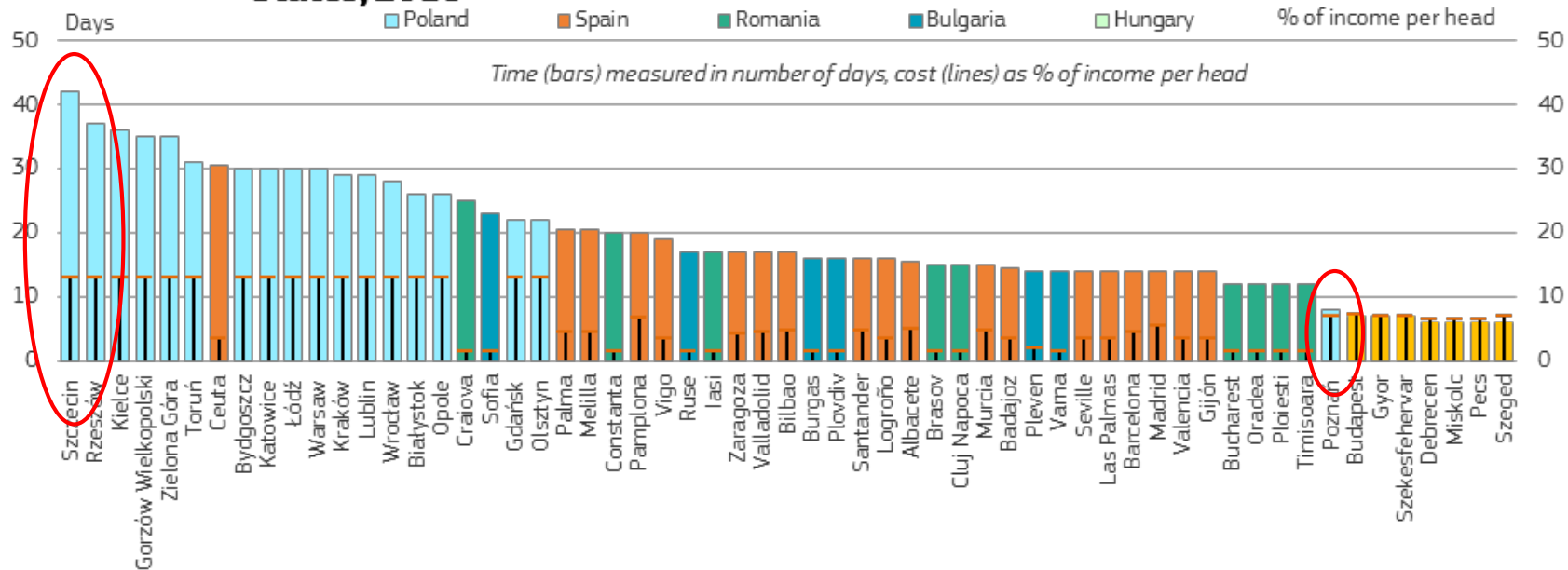


© EuroGeographics Association for the administrative boundaries



- There are marked differences between how business-friendly Member States are
- The state of the business environment can also vary within countries due to differences in the efficiency of local authorities

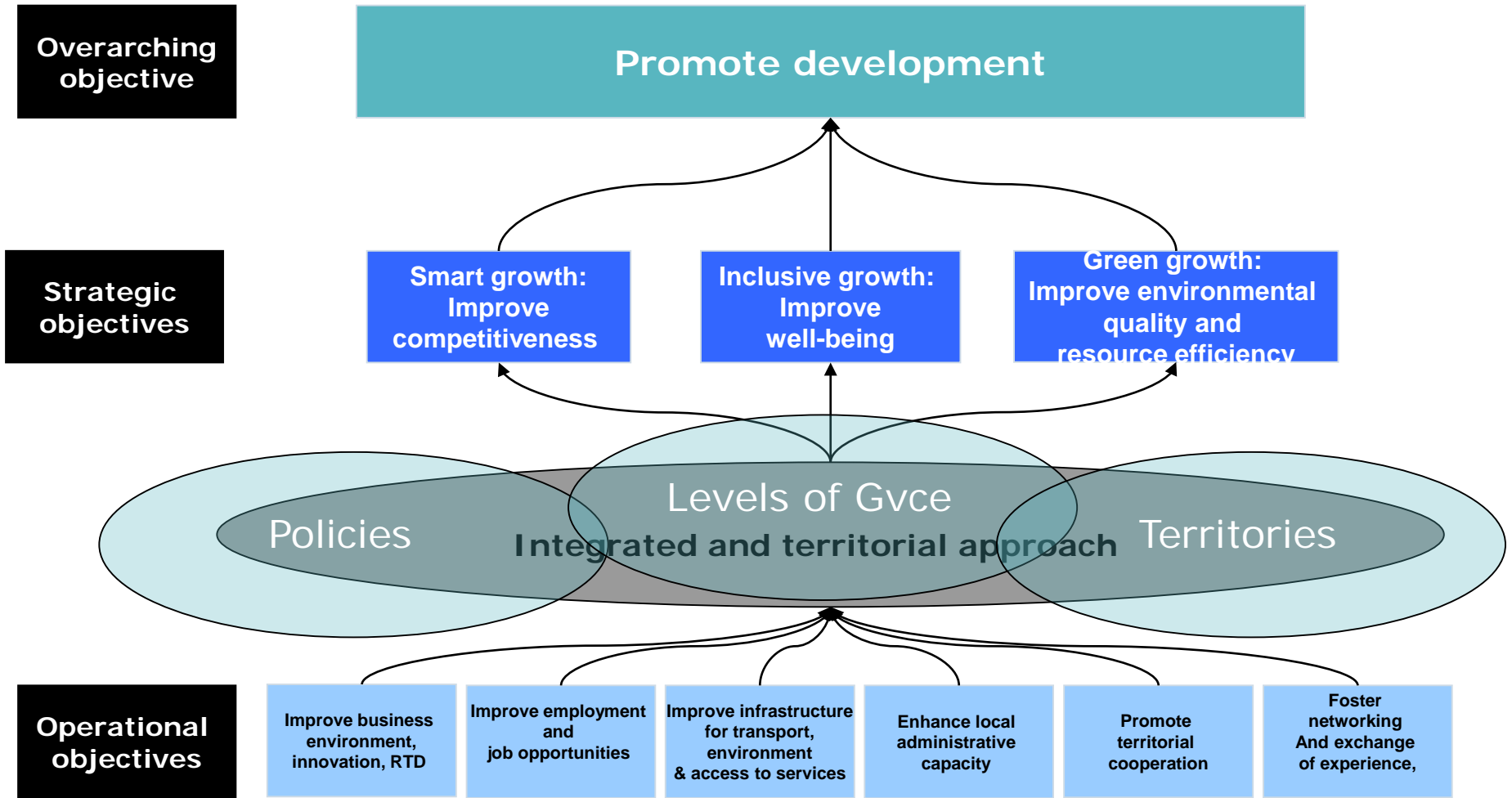
**Figure 4.23 Time and cost of starting a company in different cities in selected Members States, 2016**



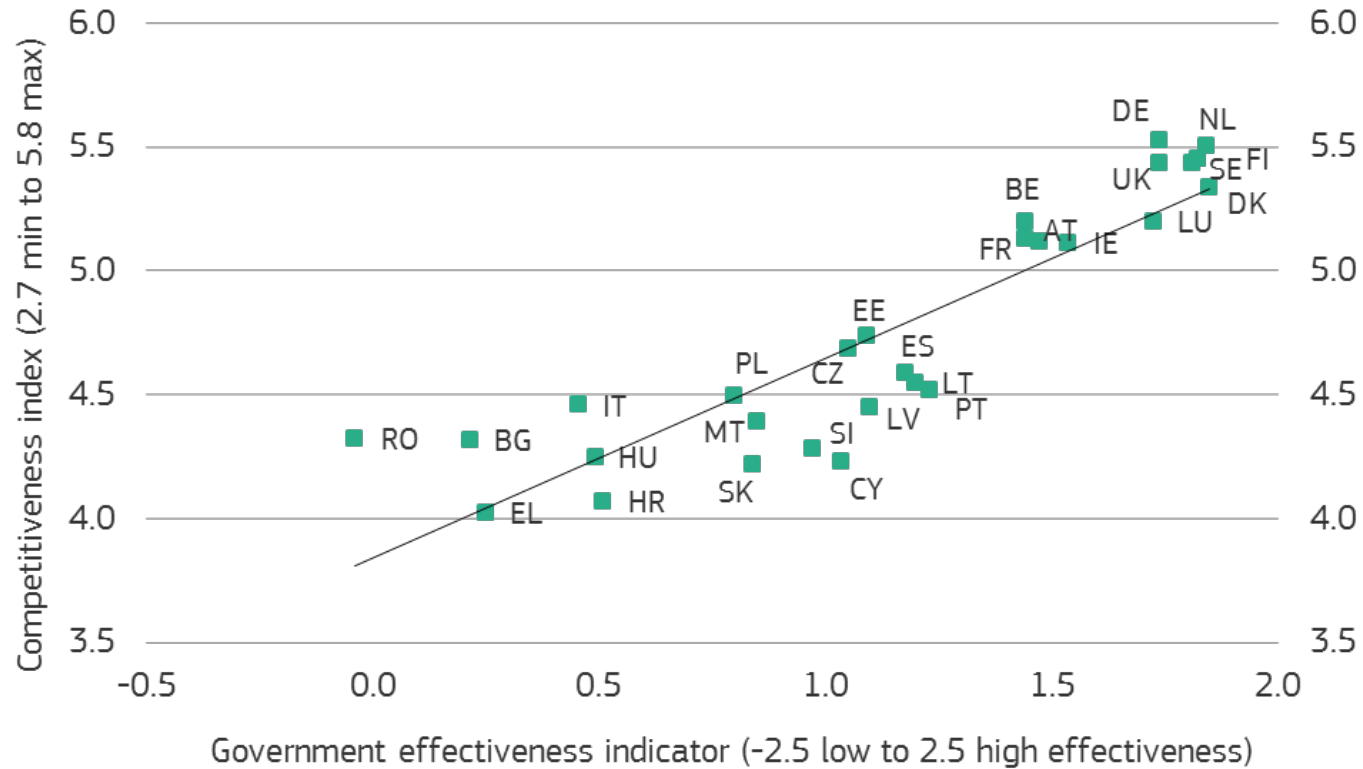
ES and PL: 2015

Source: World Bank (2015a, 2015b and 2017b).





**Figure 4.3 Economic impact of government effectiveness, 2015**

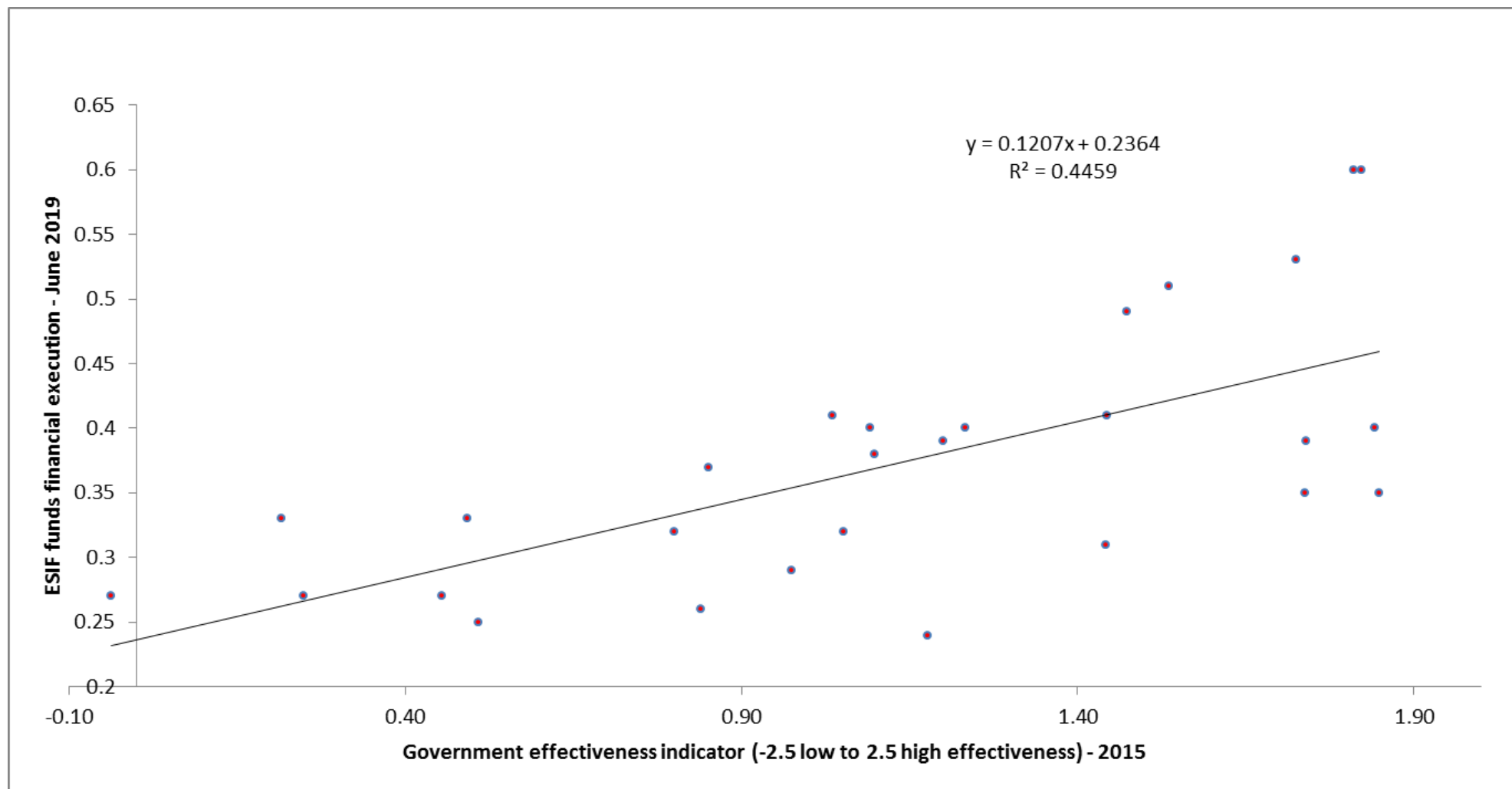


Standard deviation (0 = global average)

Source: World Bank Government Effectiveness 2015; World Economic Forum. Global Competitiveness 2016-2017



## Improving institutions is also a condition for the successful use of cohesion policy funding



Source: DG REGIO





- The quality of governance and in particular strong government institutions is major condition for the development of the EU regions lagging behind and for the success of cohesion policy programmes.
- Strong government institutions and highly efficient public administration in the Member States are key conditions for reaching the EU overarching objective of economic convergence and integration.
- These aspects are also core business for the World Bank.
- World Bank, SRSS and DG REGIO joint efforts in this project aimed at better understanding the mechanisms influencing public administration productivity in a selection of EU Member States.
- The project adopts and adapts the methodology of the WB Bureaucracy Lab.
- This workshop is the first and critical step in the project's implementation.
- Lead to a proposal for improving the diagnosis and measurement of personnel management and public administration productivity.

