



# Operational Issues in Impact Evaluation

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# Operational Issues

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- I. Political economy of results
- II. Planning an impact evaluation
- III. Policy context
- IV. Designing the evaluation
  - Retrospective versus prospective designs
  - Making the design compatible with operations
  - Ethical issues
- V. Importance of monitoring
- VI. Overall messages



# I. Political Economy of Results



- Cultural shift
  - From retrospective evaluation
    - Look back and judge
  - To prospective evaluation
    - Decide what need to learn
    - Experiment with alternatives
    - Measure and inform
    - Adopt better alternatives overtime
  
- Change in incentives
  - Rewards for changing programs
  - Rewards for generating knowledge
  - Separating job performance from knowledge generation



- Focus on results and use of prospective evaluations facilitates:
  - Tailoring policy questions
  - Precise unbiased estimates
  - Using resources wisely:
    - Better methods
    - Cheaper data
    - Timely feedback and program changes
    - Improve results on the ground



# II. Planning an Impact Evaluation

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- Evaluate impact when project is:
  - Innovative
  - Replicable/scalable
  - Strategically relevant for reducing poverty
  - Evaluation will fill knowledge gap
  - Substantial policy impact
- Ingredients for success:
  - Political and financial support
  - Advance planning
  - Understanding context
  - Stakeholder involvement



# Planning an Impact Evaluation



Address the following **as early as possible**:

- ❑ *Objectives* – What are the key questions that need to be answered? Fit these into a RESULTS framework.
- ❑ *Methodology* – What type of assessment is needed? Is an impact evaluation needed? Relate the evaluation design to program operation rules.
- ❑ *Timeframe* - Depends largely on depth and breadth of evaluation, design and availability of existing data. Sufficient time must have elapsed for results to be produced for an impact evaluation.



- ❑ *Cost of Evaluation* – varies widely for impact evaluation: average between 0.25% and 2.0% of project costs. Data collection often highest expense. Power calculations needed.
- ❑ *Financing* – often under financed; can be financed by project, other government resources, grants or combinations. Explore donor resources given public good value of results.
- ❑ *Capacity* - coordination and execution is challenging. Often good balance between using international technical assistance and local capacity.
- ❑ *Policy Relevance* - Ensure full engagement of policymakers, program implementers and the use of evaluation results to inform key decisions.



# III. The Policy Context

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- Address policy-relevant questions:
  - What policy questions need to be answered?
  - What outcomes answer those questions?
  - What indicators measures outcomes?
  - How much of a change in the outcomes would determine success?
  - Who cares? What decisions will results inform?
  
- Example:
  - Scale up pilot?
  - Criteria: Need at least a  $X\%$  average increase in beneficiary **outcome over a given period**





# IV. Designing the Evaluation

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- What is the evaluation's identification strategy?
  - Depends on the implementation of the program
  - Control groups are generated from the operational design of the program, not as a separate strategy
  
- Retrospective vs. Prospective

# Retrospective Designs

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- Retrospective Analysis is necessary when we have to work with a **pre-assigned program** (expanding an existing program) and **existing data** (baseline?)
  
- Examples:
  - Randomization: Auditorias de corrupción (Brazil)
  - Regression Discontinuity: Bono Sol (Bolivia)
  - Difference in Differences: AGES (México)
  - Instrumental variables: Piso firme (México)

# Prospective Designs

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## □ Prospective Analysis

- The evaluation is designed in parallel with the assignment of the program
- Baseline data can be gathered

## □ Example:

- Progresas/Oportunidades (México)

# Prospective Designs

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## *Use opportunities to generate good controls*

- The majority of programs cannot assign benefits to all the entire eligible population
  - Budget limitations:
    - Eligible beneficiaries that receive benefits are potential treatments
    - Eligible beneficiaries that do not receive benefits are potential controls
  - Logistical limitations:
    - Those that go first are potential treatments
    - Those that go later are potential controls
- Not all eligible receive the program
  - Randomized Promotion



# The evaluation method depends on rules of operation



		Targeted	Universal
In Stages	Without cut-off	Randomization	Randomized Rollout
	With cut-off	RD/DiD Match/DiD	RD/DiD Match/DiD
Immediately	Without cut-off	Randomized Promotion	Randomized Promotion
	With cut-off	RD/DiD Match/DiD	Randomized Promotion



# Who gets the program? When?

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- Who gets the program? Eligibility criteria
  - Are benefits targeted?
  - How are they targeted?
  - Can we rank eligible's priority?
  - Are measures good enough for fine rankings?
  - Can data on non-eligible be a control group?
  
- When? Roll out
  - Equal chance to go first, second, third?
  - Can use later entries as control group for early beneficiaries



# Ethical Considerations

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- ❑ Do not delay benefits: Rollout based on budget/administrative constraints
- ❑ Equity: equally deserving beneficiaries deserve an equal chance of going first
- ❑ Transparent & accountable & equitable method
  - Give everyone eligible an equal chance
  - If rank based on some criteria, then criteria should be quantitative and public



# IV. The Importance of Monitoring

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- ❑ Projects/programs regularly collect data for management purposes
- ❑ Typical content
  - Lists of beneficiaries
  - Distribution of benefits
  - Expenditures
  - Outputs
- ❑ Cost data needed for cost-benefit analysis





- Monitoring information is needed for impact evaluation
  - Verify who is beneficiary
  - When started
  - What benefits were actually delivered

Necessary condition for program to have an impact:

- benefits need to get to targeted beneficiaries



# V. Overall Messages

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- Ensure that impact evaluation is **useful for key policy decisions**
  - Validating program design
  - Adjusting program structure
  - Communicating to finance ministry & civil society
- **Engage policymakers and operational staff** in evaluation design to ensure its utility
- **Plan ahead-** prospective designs are better



# Overall Messages

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- Respect the **rules of program operation** and use them to generate a robust counterfactual
  - What would have happened to beneficiaries if had not received the program
  - Need to know all reasons why beneficiaries got program & others did not
- **Monitoring systems** & administrative data critical to good impact evaluation and effective program management
- Incorporate principles of **transparency, accountability and equity**

