

# Cigna Dental Registration Guide

Follow the steps below to register on the Cigna Dental website:

1. Login to [Cigna](#).
2. Click **Register Now** button.



LOGIN / REGISTER   HOW TO REGISTER   SITE BENEFITS

### Login to myCigna.com

User ID

Password

**LOGIN**

[Forgot User ID](#) | [Forgot Password](#) | [Login Help](#)

Don't have a user ID and Password?  
**REGISTER NOW**   **REGISTRARSE EN ESPAÑOL**

**Registering to take the Health Assessment?**  
If you or your dependent(s) are registering to take the Health Assessment, each person must register separately and then log in with their own User ID and Password.  
[¿Está buscando myCigna en español? Obtenga más información.](#)

Not sure which site to use? » [Other Cigna Websites & myCigna Capabilities](#)

### New 1-touch log-in to myCigna

Now with fingerprint access, the myCigna app makes it easier than ever to stay in-network—and save. Download the app today.

Available on the **App Store**   **ANDROID APP ON Google play**

Available on **kindle fire**   **Get it on BlackBerry World**

The Apple logo is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. | Amazon, Kindle, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates. | BlackBerry is the trademark or registered trademark of BlackBerry Limited, the exclusive rights to which are expressly reserved. Cigna is not affiliated with, endorsed, sponsored, or otherwise authorized by BlackBerry Limited.

3. Enter the personal details as highlighted below and enter Zip Code "99999". Click the **Next** button.



## Registration

Español

ENTER PERSONAL DETAILS

CONFIRM YOUR IDENTITY

CREATE USER ID

REVIEW & SUBMIT



### REGISTERING TO TAKE THE HEALTH ASSESSMENT?

If you or your dependent(s) are registering to take the Health Assessment, each person must register separately and then log in with their own User ID and Password.

### Enter Personal Details

You're just minutes away from accessing your Cigna online account. Please enter your information to get started.

First Name

Last Name

Date of Birth

Address

Address 2 (Optional)

City

State

ZIP Code

#### 4. Confirm Your Identity Option 1:

Select option 1. Under the Your ID section, enter your UPI preceded by -760 to make it a 9-digit number. For E.g.: In case your UPI is xxxxxx, then enter 760xxxxxx.

If registration is for a covered dependent, enter 99999 for Zip Code. Select the **Next** button.

**Registration**

ENTER PERSONAL DETAILS → CONFIRM YOUR IDENTITY → CREATE USER ID → REVIEW & SUBMIT

Español

### Confirm Your Identity

This next step ensures that the person we're talking to is really you. And ultimately, it helps protect your personal information.

Please choose one of the following options to confirm your identity:

- Option 1: Enter Your ID**  
Please enter this information exactly as it appears on your ID Card.  
Your ID  
**760XXXXXX**  
AND, if you're listed under someone else's Cigna plan, please enter their ZIP code:
- Option 2: Enter the Subscriber's Social Security Number**  
The subscriber is the person who enrolled in the Cigna plan, either on their own or through their employer.  
  
AND, if you are NOT the subscriber, please enter their ZIP code:
- Option 3: Take the Personal Questionnaire**  
Answer four questions to confirm your identity. The questions will be similar to those asked by banks and other creditors. [Questionnaire FAQs](#)  
To protect your personal information, time is limited.  
This questionnaire is conducted by RSA®, a third-party partner of Cigna.  
[Start Questionnaire](#)

PREVIOUS **NEXT** Cancel

Did Cigna send you a letter with login information? Enter your temporary ID and password:

## 5. Confirm Your Identity Option 2:

Select option 2. If you have your Cigna ID card, enter your ID number (as shown on your ID card) and enter 99999 for Zip Code. Select the **Next** button.



Contact

# Registration

Español

ENTER PERSONAL DETAILS

CONFIRM YOUR IDENTITY

CREATE USER ID

REVIEW & SUBMIT

## Confirm Your Identity

This next step ensures that the person we're talking to is really you. And ultimately, it helps protect your personal information.

Choose one of the tab options to confirm your identity:

SUBSCRIBER SSN

ID NUMBER

PERSONAL QUESTIONNAIRE

Enter your ID number as it appears on your ID card.

Enter ID Number (as shown on ID card)

AND, if you're listed under someone else's Cigna plan, please enter their ZIP code:



Example Cigna ID card. See other examples

PREVIOUS

NEXT

Cancel

Did Cigna send you a letter with login information?  
Enter your temporary ID and password.

[myCigna.com Tour](#) | [Privacy](#) | [Legal Disclaimer](#) | [Help](#) | [Security](#)

© 2017 Cigna. All rights reserved.

6. Follow the instructions listed on the page to create your User ID, Password, and Security Questions. Select the **Next** button.



[Contact](#)

## Registration

[Español](#)



### Create User ID and Password

User ID

- 4-32 characters
- At least 1 letter
- No symbols
- No spaces
- Cannot be 5 numbers in a row

Password

- 6-12 characters
- At least 1 number and 1 letter
- No spaces
- Accepted symbols: \_ ! . & @
- Password must be different from your User ID

Confirm Password

Email Address

We will use this email to help reset your password or retrieve your user ID. You may also choose to use it for other communications.

Confirm Email Address

Security Question 1

Your Answer

Security Question 2

Your Answer

[myCigna.com Tour](#) | [Privacy](#) | [Legal Disclaimer](#) | [Help](#) | [Security](#)

7. Confirm the information you entered. Select the **Submit** button.

**Note:** Selecting Submit will NOT change the address on file with Cigna – this page is meant to confirm your user information only.



[Contact](#)

## Registration

[Español](#)

ENTER PERSONAL DETAILS

CONFIRM YOUR IDENTITY

CREATE USER ID

REVIEW & SUBMIT

### Review & Submit

Please review the information below, before you submit.

#### Personal Details

First Name  
Last Name  
Date of Birth  
Address 1818 H St NW  
City Washington  
State DC  
ZIP Code 99999

#### Login Information

User ID  
Password \*\*\*\*\*  
Email Address  
Security Question 1 What street did you live on in sixth grade?  
Your Answer test  
Security Question 2 In what city did you get married?  
Your Answer test

[Edit Log In Information](#)

[myCigna.com Tour](#) | [Privacy](#) | [Legal Disclaimer](#) | [Help](#) | [Security](#)

© 2017 Cigna. All rights reserved.

- Review User Agreement and select the I Agree button.



Contact

# User Agreement

Español

AGREEMENT

COMMUNICATION PREFERENCES

## User Agreement

Use of the Service requires that you agree to the following terms and conditions. The term "Service" refers to the following, as applicable: (a) the myCigna.com website for current Cigna customers; (b) the myCignaplans.com website for prospective Cigna customers; and (c) any Cigna native mobile smartphone application that provides web-based or other electronic access to the myCigna.com website or the myCignaplans.com website. If you agree, please click "I agree" at the end of this document.

### Definitions; Products and Services Provided by Cigna Corporation Subsidiaries

"Cigna" is a registered service mark of Cigna Intellectual Property, Inc., licensed for use by Cigna Corporation and its operating subsidiaries. Cigna Corporation is a holding company and is not an insurance or an operating company. Therefore, the Service is provided exclusively by such operating subsidiaries and not by Cigna Corporation. "Cigna" may refer to Cigna Corporation itself or one or more of its subsidiaries, but when used in connection with the provision of a product or service, always refers to a subsidiary.

### Cigna Content and Others' Content

While using the Service, you may access non-Cigna content or you may view non-Cigna website content by following links to non-Cigna websites or content. Categories that include non-Cigna content or links may include a highlighted statement informing you of the non-Cigna content. We do not review, control or endorse the content of non-Cigna categories, or any non-Cigna website, and therefore will not be responsible for their content or accuracy. Your access to non-Cigna content and non-Cigna websites is at your sole risk.

The non-Cigna content and information on the non-Cigna websites are wholly unrelated to the terms of coverage under benefit plans provided or administered by Cigna. Services and supplies referenced on such non-Cigna websites may not be covered under such plans. To determine your coverage, please refer to your plan documents. Or if you're already a Cigna customer, a second option is to call Cigna Customer Support at 1.800.244.6224. If you're not a Cigna customer, please talk to your plan sponsor.

### Health Information

I AGREE

LOG OUT

[myCigna.com Tour](#) | [Privacy](#) | [Legal Disclaimer](#) | [Help](#) | [Security](#)

© 2017 Cigna. All rights reserved.

9. Confirm your communication preferences. Select the **Finish** button.



[Contact](#)

## User Agreement



### Communication Preferences

We've chosen a few important email preferences to get you started using the email address you entered during registration. Take a moment to review them and change the selections if you choose. Once you're logged into myCigna, you can visit your Communication Preferences page where you can always change your selections, add and change email addresses and set more preferences related to your plan design.

#### User ID/Password Recovery Email

Cigna takes your security seriously. A valid email must be on file so we can send instructions if you forget your user ID or password.

Send me an email:

#### Cigna Documents – Go Paperless

Send me an email whenever new documents become available online, which may include **Privacy Notices, Explanation of Benefits (EOBs) and other documents** shared by Cigna as allowed by law.

(You can access your EOBs online for up to 2 years. For EOBs older than that, contact Cigna).

(Note: Mental Health and Substance Abuse EOBs may continue to be sent through the mail from Cigna Behavioral Health.)

Send me an email:

#### Cigna Product Notifications

Get notifications about Cigna programs, services and products that may benefit me.

Send me an email:

