

Frequently Asked Questions in Preparation for the Return to Office under Tier 1 for Contractors Onsite WBG Premises

1. Will contractors be required to be vaccinated?

Yes. Contractors who come onsite regularly¹ to perform their duties at any WBG facility in the United States must be fully vaccinated against COVID-19 as a condition of building entry to ensure the health and safety of all.

2. When will vaccination be required and by when do my vendor personnel need to comply with this policy?

The requirement for contractors to be fully vaccinated² as a condition for building entry in the Washington, DC metropolitan area became effective in September 2021 and aligns building access requirements for all to better protect the health and safety of staff and contractors alike.

The requirement of vaccination against COVID-19 for other locations will be informed based on local conditions and business needs.

3. Are WBG Vendors allowed to make accommodations and/or exceptions for individuals who cannot be vaccinated for medical or religious reasons?

Yes. WBG Vendors can make accommodations and/or exceptions to those contractors who cannot be vaccinated for medical or religious reasons. However, WBG Vendors must only assigned fully vaccinated² employees to perform their duties at any WBG facility in the United States.

4. Will contractors be required to show proof of vaccination to access WBG premises?

Yes. Contractors who come onsite any WBG facility in the United States must present a WBGVax flash pass along with an WBG ID card as a condition of building entry. Contractors that do not have a WBGVax flash pass must contact their employer immediately to obtain one.

5. Will contractors be required to be tested?

Yes. Contractors who come onsite regularly¹ to perform their duties at any WBG facility in the Washington, DC Metropolitan Area must undergo weekly asymptomatic COVID-19 testing at a WBG MedStar clinic as a condition of building entry to ensure the health and safety of all. Contractors requiring one-time access to the campus, or in emergency situations, do not have to participate in the weekly testing program.

6. What is the process contractors should follow to get tested?

Contractors who come onsite regularly to perform their duties at any WBG facility in the Washington, DC Metropolitan Area will need to complete a series of steps, as follows:

- a. Pre-register for asymptomatic COVID-19 testing at <https://worldbank.medstarhealth.org/> using their preferred email address

¹ Regularly in this context means contractors who are on WBG premises for 4+ hours per week or have physical interaction with staff on a weekly basis.

² Full vaccination status in this context means the individual has received all recommended doses of a COVID-19 vaccine. Booster doses are not required to be considered fully vaccinated at this time.

- b. Locate the email from “MedStar Health <no-reply@medstarhealth.org>” with a unique link to register for weekly asymptomatic COVID-19 testing
 - c. Complete the weekly testing registration form using the unique link found in the email from MedStar Health
 - d. Agree to the weekly testing terms and conditions
 - e. Select the preferred date, time, and location for the routine regular COVID-19 test
7. **Will weekly testing be required even if the contractor is fully vaccinated?**
Yes. Contractors are required to be tested every week even if they are fully vaccinated against COVID-19.
8. **Are contractors able to opt out of routine testing?**
Yes, contractors can opt out of weekly routine asymptomatic COVID-19 testing, however, given this is one of the WBG requirements for building entrance, contractors who opt out will not be allowed to enter any WBG facility in the Washington, DC Metropolitan Area.
9. **How long does it take for the test results to come back?**
Negative test results are typically received via email within 24 hours after the test is performed. In situations where the result is positive, the contractor will be contacted directly by a nurse from the Health and Safety Directorate (HSD).
10. **What happens if the vendor employee’s test results are positive?**
Should the vendor employee’s test results come back positive for COVID-19, a nurse from the Health and Safety Directorate (HSD) will contact the individual and will provide further instructions. The vendor representative will be notified that the individual will not be allowed onsite any WBG facility until they meet [CDC criteria to discontinue isolation](#) as instructed by the nursing staff.
11. **Will contractors be required to undergo any screening prior to accessing WBG premises?**
No. Fully vaccinated contractors do not need to undergo any additional screening to enter WBG HQ facilities.
12. **What should a vaccinated vendor employee do if s/he tests positive to COVID-19?**
Should a fully vaccinated vendor employee who has been inside any WBG facility in the HQ campus test positive for COVID-19, the vendor will need to immediately inform their WBG Contract Manager. The WBG Contract Manager will work with the Health Safety Unit (HSD) to determine the appropriate course of action. Contractors must have medical clearance prior to returning to work on WBG premises.
13. **Who is responsible for informing vendors of this new requirement?**
WBG Contract Managers, in partnership with Corporate Procurement, must inform vendors of this new requirement as soon as possible.