**Attachment for Turkey Central Government GTMI Survey:**

The systems given below are about the common applications provided for Subnational government entities by the central government.

**eMunicipality Information System**:

The eMunicipality Information System is being implemented by the Ministry of Interior and is now being developed jointly with the Ministry of Environment and Urbanisation. After a pilot phase in 2017, the eMunicipality Information System started being extensively used in 2019. (<https://www.belediye.gov.tr/>)

The system is currently used by 658 municipalities out of 1397 and work is underway to cover all municipalities. (<https://www.belediye.gov.tr/belediyeler>) The system is an application ensuring fast, reliable and uninterrupted provision of municipal services to citizens, following a service-oriented local government policy.

Besides, the application aims to disseminate in all municipalities the City Information System, which is one of the leading smart city applications and also follows a service-oriented local government policy.

The eMunicipality Information System is composed of 63 modules, including;

* Electronic Document Management System,
* Movables/Immovables,
* Performance-Based Budget,
* Analytical Accounting,

and modules for infrastructure and superstructure. (<https://www.belediye.gov.tr/moduller->)

45 modules were developed by the Ministry of Interior and 18 by the Ministry of Environment and Urbanisation. Moreover, the eMunicipality Information System is integrated into the eGovernment Gateway, the Land Registry and Cadastre Information System (TAKBİS), Central Population Management System (MERNİS), National Address Database (UAVT) and the Identity Information Sharing System (KPS).

**eApplication System**:

The eApplication System (*eBaşvuru Sistemi*), used by the central and provincial organisations of the Ministry of Interior (e.g. governorships, provincial/district special administrations, investment monitoring and coordination departments and related institutions), is a system that is used for monitoring and finalizing the applications made to the ministry. (<https://www.icisleri.gov.tr/strateji/icisleri-bakanligi-e-basvuru-sistemi>)

The main purpose of the system is to provide services to the Ministry of Interior electronically, and to save time and resources by ensuring that Turkish citizens can carry out their activities without the need to go to the relevant department. Before the system was introduced, the citizen had to go to the competent institution for the services provided, and the authorities had to assess the incoming applications and sign them.

With the implementation of the eApplication System,

* bureaucracy is reduced;
* time and resources are saved;
* applications are immediately evaluated online;
* citizens’ satisfaction is increased;
* the number of documents requested from the citizens is minimized.

The eApplication System was effectively used during the pandemic process.