Social Protection and Jobs Core Course on Adaptive Social Protection

May 20-23, 2024

Welcome from Iffath Sharif, Global Director for Social Protection and Jobs, World Bank:

It is our immense pleasure to welcome you to this course. In the Social Protection and Jobs Global Practice, we are investing more in learning, around the world. From study tours to communities of practitioners, eLearning to peer-learning, we are doing more to share best practices so you can build equity, opportunity, and resilience among the people in your country. I wish you the best during our time together.

Contents:

Note: This packet will be updated as the Course date approaches. Watch your email for new information!

Key Information		
Event Contact Spjcorecourses@worldbank.org WhatsApp → **Medical Emergency** 112 – Italy general emergency number **Backup Contact** +1 202 855 2427	**Join the WhatsApp Group** *This is the primary way we will communicate with you.* *Scan QR Code with WhatsApp (Android, iPhone) or use this link:* https://chat.whatsapp.com/Elu14GhJ1TiDSnJ2ByZs11	**What to Expect** May 19 we will have a welcome dinner around 7:00pm. Be ready at 6:20 pm to take bus from your hotel. May 20-22 we will be together from about 9:00am – 8:00 pm. May 23 we will be together from about 9:00am - 3:00pm.

Hotels, Venue, Luggage

Rome is remarkably busy in May and our venue and hotels are located outside the city center. As a result, we will use three hotels to have enough rooms for all participants. We are grateful for your flexibility as we work together under this arrangement!

Hotel: You will stay in one of three hotels from May 19-23. They are about 25km outside of Rome city center. The hotels have already been booked and paid for.

Your assigned hotel will be communicated in a separate email from spjcorecourses@worldbank.org. Room allocations were made to accommodate early arrivals and where possible to keep regions together. The hotels/rooms are all different from each other.

For those unable to book flights home on May 23, you may need to transfer hotels just for that evening. Our team will take care of you to ensure this happens.

For anyone staying overnight May 24th onward, you are responsible for arranging your own hotel and transport to the airport.

Venue: May 20-22, training will take place at Casale Doria Pamphilj, about 25km outside Rome city center. Buses will take you from/to your hotel and venue. On May 23rd, training will take place at Bank of Italy Headquarters (map) in Rome city center. Buses will take you from your hotel to the venue, and then either to Fiumicino airport or back to one of the hotels.

Luggage: On May 23 we may need to transfer your luggage between hotels or to hold it until you depart for the airport. The organizing team will ensure this happens and communicate further with you at the conference on all details.

UPDATE **Welcome Reception at Borgho di Tragliata, evening of May 19th** :

Starting at 7:00pm, please enjoy the great food and drinks and meet your fellow participants! We will also conduct early registration, provide name badges, etc.

For those staying at Hotel Corsi or Casale Doria Pamphilij, a bus will pick you up at 6:20pm to take you to Borgho di Tragliata.

Course Travel

You and are responsible for booking all flights into and out of Fiumicino airport in Italy, as well as completing the visa application process appropriate to your country. If a visa appointment is not secured by May 10th, 2024, the organizing team may need to re-allocate your 'seat' to someone able to attend. We encourage all participants to obtain travel medical insurance, which may also be a requirement for visas. The World Bank is not responsible for medical assistance during the Core Course.

In Italy, all transport will be provided for you by bus from your arrival May 19th through the morning of May 24th. This includes travel from/to airport at arrival and at departure. A schedule will be shared as the event approaches.

For anyone staying overnight on May 24th for personal reasons, you are responsible to arrange your own travel to the airport for departure as well as hotel.

Arrival: Buses will leave regularly from Fiumicino airport on May 19th to go to your hotel. Please communicate your arrival time if not already done so.

Departure: Buses will take you to Fiumicino airport on May 23rd after final Course session, or on May 24th in the morning. Please communicate your departure time if not already done so.

In special cases, *additional travel arrangements such as from/to the airport have been made due to your itinerary (e.g. early in morning, late at night), and this has been communicated separately. Please follow that guidance if so.*

Bus Schedules: We have booked shared minivans and buses for you, for transport to/from airport and to/from venue. If you choose to take taxis at any time that will be at your expense.

Transport from Airport to Hotel:

- Proceed through customs at Fiumicino airport, after baggage pickup.
- Look for a person holding a sign with the **World Bank logo (below)** and follow him/her to the van. You may need to wait if they are currently dropping other participants.
  - *You may have been contacted separately for hotel transport due to your flight itinerary. If so, please follow those procedures.*
  - *In case of substantial delay (1hr +), you can contact the organizing team (information below) or contact the driver directly: +39 393 175 4666*

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Transport from Hotel to Venue:

- For those staying at hotels off-site, there will be buses provided at 8:30am each morning to bring you to the conference venue.
- For the evening of the 19th, a bus at 6:30pm will bring you to the venue for a welcome reception. (*Those staying at the venue do not need to take a bus*)

Meals

All meals in Italy are provided and paid for. This begins with lunch and dinner on May 19th and goes through breakfast on May 24th. We have adjusted the menu to fit different diets (vegetarian, halal, etc.). Please see email sent May 17th for additional information.

About Italy / Rome

Rome is a popular destination in May! The temperature is generally around 75F / 56F | 23C / 18C and on average it rains 5 days in the month.

Electricity: Italy standard voltage is 230V. Type F and Type L plugs are used. You may need a plug adapter depending on your country of origin. You are responsible for bringing these items.

Resources

Pre-reading: the course facilitators request you access and read the following materials. These will provide critical background knowledge as well as prepare you for the cases to be discussed.

Key reading

- Sourcebook on the Foundations of Social Protection Delivery Systems: the book has briefs for each chapter for faster readings.
- Adaptive Social Protection: Building Resilience to Shocks: a comprehensive framework on adaptive social protection systems.
- Adaptive Social Protection: The Delivery Chain and Shock Response: Guidance report on how to make the delivery system shock responsive.
- Making Social Protection Information Systems Adaptive: Key note on the adaptability of social protection information systems.
- Revisiting Targeting in Social Assistance: A New Look at Old Dilemmas. A comprehensive book on how to identify beneficiaries for social protection programs.
- Charting a Course Towards Universal Social Protection: Resilience, Equity, and Opportunity for All: World Bank Social Protection Strategy.
- The Role of Digital in the COVID-19 Social Assistance Response
- Leveraging safety nets to prevent gender-based violence
- Social Protection for the Informal Economy : Operational Lessons for Developing Countries in Africa and Beyond
- State of Economic Inclusion Report 2021
- www.casecompass.org: Case studies on implementation of case management (relevant to 4th day of agenda)
- Myth-Busting? Confronting Six Common Perceptions about Unconditional Cash Transfers as a Poverty Reduction Strategy

Supplementary regional/country specific readings

- The Evolution of Benazir Income Support Programme's Delivery Systems: Leveraging Digital Technology for Adaptive Social Protection in Pakistan
- Adaptive Social Protection in the Caribbean - Building Human Capital for Resilience: 360° Resilience Background Paper
- Adaptive Social Protection in Southern Africa
- Stress Test Adaptive Social Protection Systems in the Sahel
- The Promise of Ejo Heza: A brighter Future for All Rwandans

Participating Countries: *(* denotes World Bank staff only)*

AFR - E/S	AFR - W	EAP	ECA	LCR	MNA	SAR
Angola	Benin	Australia*	Albania	Chile	Djibouti	Bangladesh*
Burundi	Cameroon	Mongolia	Bosnia	Dominican Republic	Tunisia	Nepal*
Ethiopia	Ghana	Papua New Guinea	Moldova	Honduras*	Yemen	Pakistan
Kenya	Liberia	Tonga	North Macedonia	Jamaica		
Lesotho	Sierra Leone		Romania			
Malawi	The Gambia		Ukraine			
Rwanda			Uzbekistan			
Somalia						
South Sudan						
Tanzania						
Uganda						
Zambia						

Thursday Afternoon in Rome:

If your flight itinerary permits, you will have free time in Rome city center on Thursday afternoon. We will communicate more details to you during the conference. In the annex are some suggested walking itineraries. At the end of these walks (approximately 3km), there will be a bus pickup to take you back to the airport or to your hotel for the night.
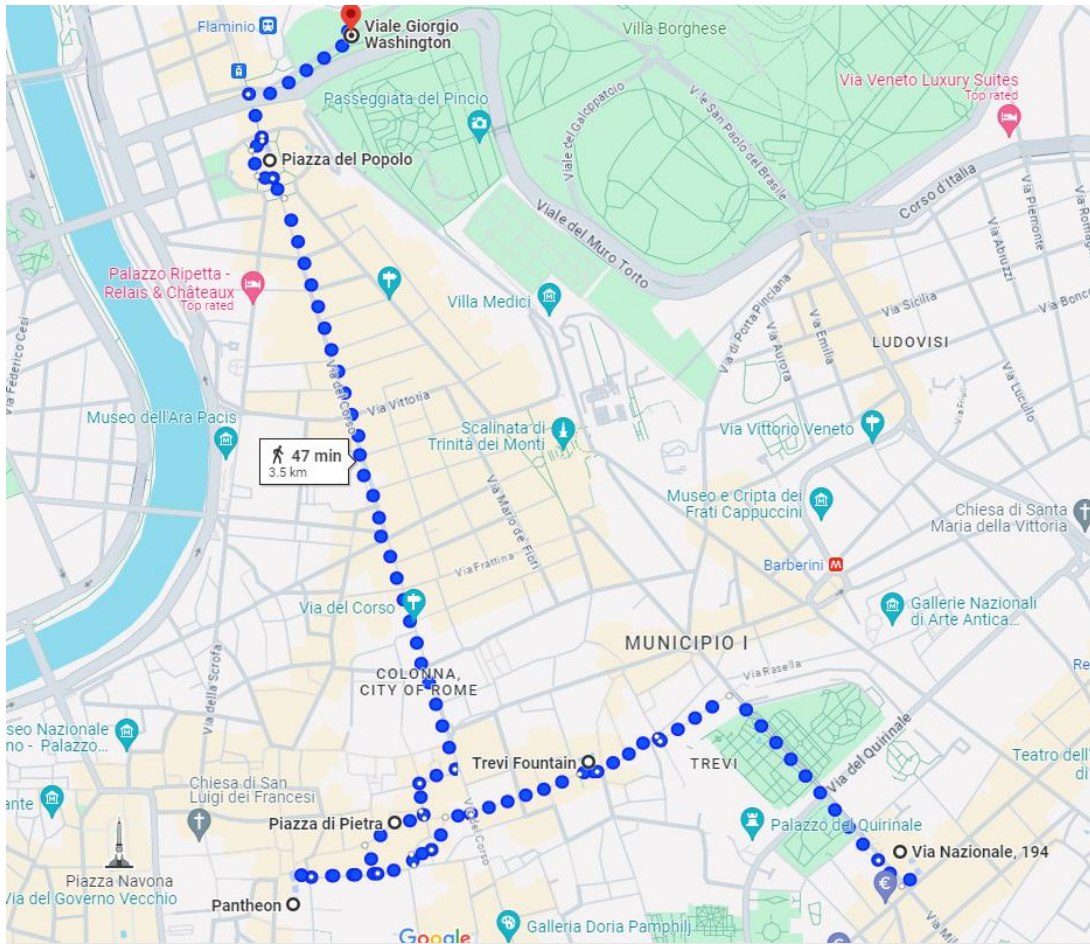
Agenda: A DRAFT agenda is on the final page of this packet. The agenda may change.

Time	Day 1 – Monday, [May 20]	Day 2 – Tuesday, [May 21]	Day 3 – Wednesday, [May 22]	Day 4 – Thursday, [May 23]
THEMES	FRAMING ASP & PRIORITIZING THE POOR	INCLUSIVE & EFFICIENT SERVICE DELIVERY	INNOVATION, AND NEW FRONTIERS	LEARNING FROM ITALY'S SP JOURNEY
9:00 - 9:30 am	Coffee	Coffee	Coffee	Coffee
9:30 – 9:45 am	Opening Remarks: **Mamta Murthi, Human Development VP**	Daily overview **Melis Guven**	Daily overview **Iffath Sharif**	Daily overview **Loli Arribas-Banos**
10:00 – 10:45 am	Future Directions of Social Protection Tour de Table Iffath Sharif Facilitator: Sarah Coll-Back	Human-centric payment [Provision of Social Protection Payments] Case study: Kenya Johan Hubert Roest (CGAP) Case study speaker TBC	How to make systems talk for better ASP Bridging SP systems for more efficient service delivery Case study: North Macedonia Melis Guven & Andrea Martin	The Italian Guaranteed Minimum Income Program Alessandra Marini & Italian Ministry of Labor and Social Policies
10:45 – 11:30 am	How to Make Adaptive Social Protection (ASP) Priority? Case study: Fiji Case study speakers from participants (TBD)	Role of Information systems for efficient SP program Case study: CORE-MIS Demo Andrea Martin	Harnessing the potential of innovative data sources in SP programs. Tim Ohlenburg	Personalized services, complex governance and the role of data Alessandra Marini & team
11:30 -12:00 pm	Coffee/tea break	Coffee/tea break	Coffee/tea break	Coffee/tea break
12:00-12:45 am	How to Deliver ASP? [Social Protection Delivery Chain Framework] Case study: Chile Melis Guven & Mohamed Almenfi	Beneficiaries' voices and accountability in ASP [GRM] Case study: Pakistan Melis Guven & Naveed Akbar	Delivering economic inclusion programs in the Sahel Aline Coudouel	Case Compass: Case Management and Case Management Information Systems Alessandra Marini & team
12:45 -1:30 pm	Activity 1: Prioritizing the poor: Navigating the issue of poor and vulnerable identification. Facilitator: Zaineb Majoka/ Tim Ohlenburg	The gender power of ASP [The gender power of social safety nets and delivery systems] Aline Coudouel	Innovative Public Works Case studies: Ethiopia, Sierra Leone & Fiji. Sarah Coll-Back Case study speakers from participants (TBD)	Official closing and certificate distribution Bank of Italy
1:30 – 2:30 pm	Lunch break	Lunch break	Lunch break	Lunch break
2:30-3:15 pm	Poor and vulnerable inclusive ASP system [Using delivery systems to identify beneficiaries] Aline Coudouel	Activity 2: Assessing the effectiveness of service delivery Course participants, facilitated by Mohamed Almenfi & Andrea Martin	Social Insurance Delivery systems for informal sector. Case study: Rwanda & Pakistan Melis Guven	Tour the city
3:15 - 4:00 pm	Role of information systems in identifying the poor [Social Registry –Information Systems for assessment phase] Case study: Pakistan Melis Guven & Naveed Akbar		Panel 2: Unlocking Challenges Through Robust Delivery Systems. Moderator: Zaineb Majoka **Anticipatory support**: Malawi (Early Warning Systems) **FCV**: Somalia **Subsidy reform**: Pakistan (SR)	
4:00 – 4:30 pm	Coffee/tea break	Coffee/tea break	Coffee/tea break	
4:30 – 5:30 pm	Panel 1: State of Social Registries and overview of current global landscape Moderator: Iffath Sharif Countries: Ghana, Lesotho, and Rwanda	Interactive: Group work presentations Core course participants	Activity 3: Myth busting cash transfer programs, Imaginary Ministry of Finance: Loli Arribas-Banos Moderator: Mohamed Almenfi	
5:30-6:00 pm	Preparation for activity 2 Mohamed Almenfi & Andrea Martin	Social activity: Pasta Making (5:30-7 pm)	Preparation for the Bank of Italy visit	
6:00 – 7:30 pm	Dinner	Dinner (starts 7 pm)	Dinner	

Black: lecture**, Purple**: activities, **Blue**, Panel discussion, **Green**: Case studies

ANNEX – Walking Itinerary, Thursday afternoon

This map shows "Itinerary 2" below.

Itinerary 1: (MAP)
3:00 PM - Start at Palazzo Esposizioni (lunch), Address: Via Nazionale, 194

1) Trevi Fountain

- Walk (approx. 15 minutes) to the Trevi Fountain.
- Spend 20 minutes here to admire the fountain and toss a coin for good luck.
2) Walk to the Spanish Steps.
    - Spend 10 minutes enjoying the view and the Barcaccia Fountain.
3) Walk to the Pantheon.
    - Spend 20 minutes exploring the interior and the Piazza della Rotonda (there might be line to enter).
4) Walk to Piazza di Pietra.
    - Spend 10 minutes exploring the piazza and its ancient Roman temple ruins.
5) 5:00 PM - 5:45 PM - St. Peter's Square
    - Take a taxi (approx. 15 minutes) to St. Peter's Square.
    - Spend 30-45 minutes exploring the square and the exterior of St. Peter's Basilica.
6) 6:00 PM - 6:30 PM - Walk to Viale Giorgio Washington for pick-up.

Itinerary 2 :
1) 1-4 as above
5) Follow Via del Corso until you arrive to Piazza del Popolo.
    a. Option to enter to "Basilica di Santa Maria del Popolo" to see Caravaggio's masterpieces.
6) Then walk to pickup point close by.

Itinerary 3:
1) 1-4 as above
5) Go to San Luigi dei Francesi to see Caravaggio masterpieces.
6) Follow Via del Corso until you arrive to Piazza del Popolo.
    a. Option to enter to "Basilica di Santa Maria del Popolo" to see Caravaggio's masterpieces.
7) Then walk to pickup point close by.

Itinerary 4 (different!)
3:00 PM - Start at Palazzo Esposizioni (lunch), Address: Via Nazionale, 194
1) Walk (approx. 20 minutes) to the Colosseum following via dei Serpenti
    a. Spend 20 minutes exploring the exterior and taking photos.
2) Walk (approx. 20 minutes) to Piazza Venezia following the ancient road "Via dei Fori Imperiali" with archeological sites on the way.

3) Walk (approx. 10 minutes) to the Pantheon.
   a. Spend 20 minutes exploring the interior and the Piazza della Rotonda (there might be line to enter).
4) Go back to Via del Corso until you arrive to Piazza del Popolo.
   a. Option to enter to "Basilica di Santa Maria del Popolo" to see Caravaggio's masterpieces. Then walk to Pickup point closeby.
5) Then walk to pickup point close by.

(Alternative: take a taxi to the pick up point from Piazza Venezia)

Stops along the way:
Venchi (Ice Cream): Near Spanish Steps (Via della Croce, 25/26)
Gracchi (Ice Cream): Near Pantheon (Via dei Gracchi, 272)
Rinascente (Shopping): Near Trevi Fountain (Via del Tritone, 61)
Via Condotti (Shopping): Near Spanish Steps