

Job Title: Information System Project Management Consultant

Location: Amman, Jordan

Summary:

The World Bank is supporting the Government of Jordan (GoJ) to enhance its institutional capacity in planning and preparing for protracted displacement caused by the ongoing refugee crisis. As part of this initiative, the World Bank's Development Impact Evaluation (DIME) department is seeking to hire an Information System Project Management Consultant to provide project management and technical expertise to produce assessments and design recommendations for improving an existing information system. The selected candidate will be offered a short-term consultant (STC) contract for 60 days from July 2023 to December 2023, with the possibility of extension based on performance and project development. The hired Information System Project Management Consultant will be based in Amman, Jordan. This is a part-time position.

Background and objectives:

DIME generates high-quality and operationally relevant data and research to transform development policy, help reduce extreme poverty, and secure shared prosperity. It develops customized data and evidence ecosystems to produce actionable information and recommends specific policy pathways to maximize impact. DIME works across the following World Bank sectors: Agriculture, Governance, Climate Change, Financial & Private Sector Development, Entertainment Education, Transport & Infrastructure, Social Protection & Jobs, and Fragility Conflict and Violence. More information can be found at <http://www.worldbank.org/dime>.

The World Bank is supporting GoJ's Ministry of Planning and International Cooperation (MOPIC) to strengthen its technical capacity around the coordination and oversight of the refugee response and advance the development of the next Jordan Response Plan (JRP). As part of this task, a dedicated team at DIME is supporting an assessment of MOPIC's JORISS system and exploring options to develop the specifications for a new or updated system which reflects the GoJ decisions and policies regarding Syrian Refugees and can support monitoring impact and decision making.

Responsibilities:

- Perform a functional assessment to evaluate the system's effectiveness in meeting the operational requirements of relevant GoJ agencies and development partners.
- Support a comprehensive technical assessment of the existing information system, identifying strengths, weaknesses, security risks, and areas for improvement.
- Provide expert advice and design recommendations for enhancing the information system, considering policy, institutional, legal, and political factors and constraints.
- Collaborate effectively with the team's user experience (UX) designer and software engineers to ensure the assessment and recommendations meet user needs and technical requirements.
- Establish and maintain an effective working relationship with government officials and development partners to ensure smooth project implementation and in-country capacity building.
- Manage the overall project, including planning, coordination, monitoring, and reporting of project activities, to ensure successful and timely completion.

- Prepare detailed reports, in both Arabic and English, on assessment findings, design proposals, and recommendations for the improvement of the information system.
- Demonstrate strong technical skills in software development and information systems to effectively contribute to the project's objectives.
- Utilize a proactive approach in project management, actively pushing the project forward, identifying risks, and implementing mitigation strategies.
- Leverage native Arabic language proficiency and fluency in spoken and written English to facilitate effective communication and collaboration.

Qualifications:

- A minimum of 4 years of professional experience in information system project management, preferably in the context of public sector projects.
- Extensive knowledge and expertise in technical assessment and functional assessment of information systems.
- Proven ability to provide design recommendations for system improvement, considering policy, institutional, legal, and political factors and constraints.
- Strong proficiency in software development and information systems, with a focus on delivering effective and efficient solutions.
- Native Arabic speaker with excellent fluency in speaking and writing English, enabling seamless communication in both languages.
- Experience in GovTech is a plus, demonstrating an understanding of governmental technology requirements and processes.
- Self-motivated and proactive approach to project management, demonstrating the ability to drive projects forward, ensure effective communication with stakeholders, and meet project deadlines.

Terms:

The Information System Project Management Consultant will be hired as a short-term consultant (STC) and remunerated according to the World Bank scale. The initial contract will be for 60 days from July 1st, 2023, to December 31st, 2023, with a possibility of extension depending on performance and project needs.

Application Process:

Interested candidates who meet the qualifications and requirements should prepare the following documents in English for submission through [the application form](#) by the closing date of June 4th, 2023: https://survey.wb.surveycto.com/collect/dime_ism_app_jordan

1. Curriculum Vitae (CV)
2. A sample report or concept note for which the candidate is a lead author
3. Contact information for three professional references

Note: Only shortlisted candidates will be contacted for further assessment and interviews. The World Bank is an equal opportunity employer and encourages applications from qualified individuals,

regardless of gender, race, religion, disability, or ethnicity. All applications will be treated in the strictest confidence.