

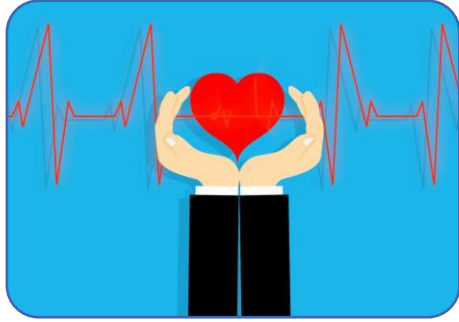
KWPF 10th Anniversary Conference

Toward a
New Decade
of Inspiration

LEVERAGING TECHNOLOGY TO STRENGTHEN UHC IN SAINT LUCIA

Dr. Alisha Eugene-Ford, UHC Director, Ministry of Health, Wellness, and Elderly Affairs





UHC ensures that all persons receive needed quality health care services (promotive, preventative, treatment, rehabilitative and palliative) without going through financial hardships.



Witnessing the impact of the COVID-19 pandemic, the GOSL has committed to

- **accelerating** progress toward UHC
- **supporting tangible reforms** to expand UHC, with focus on
 - **PHC led reforms** and **patient satisfaction** at the centre

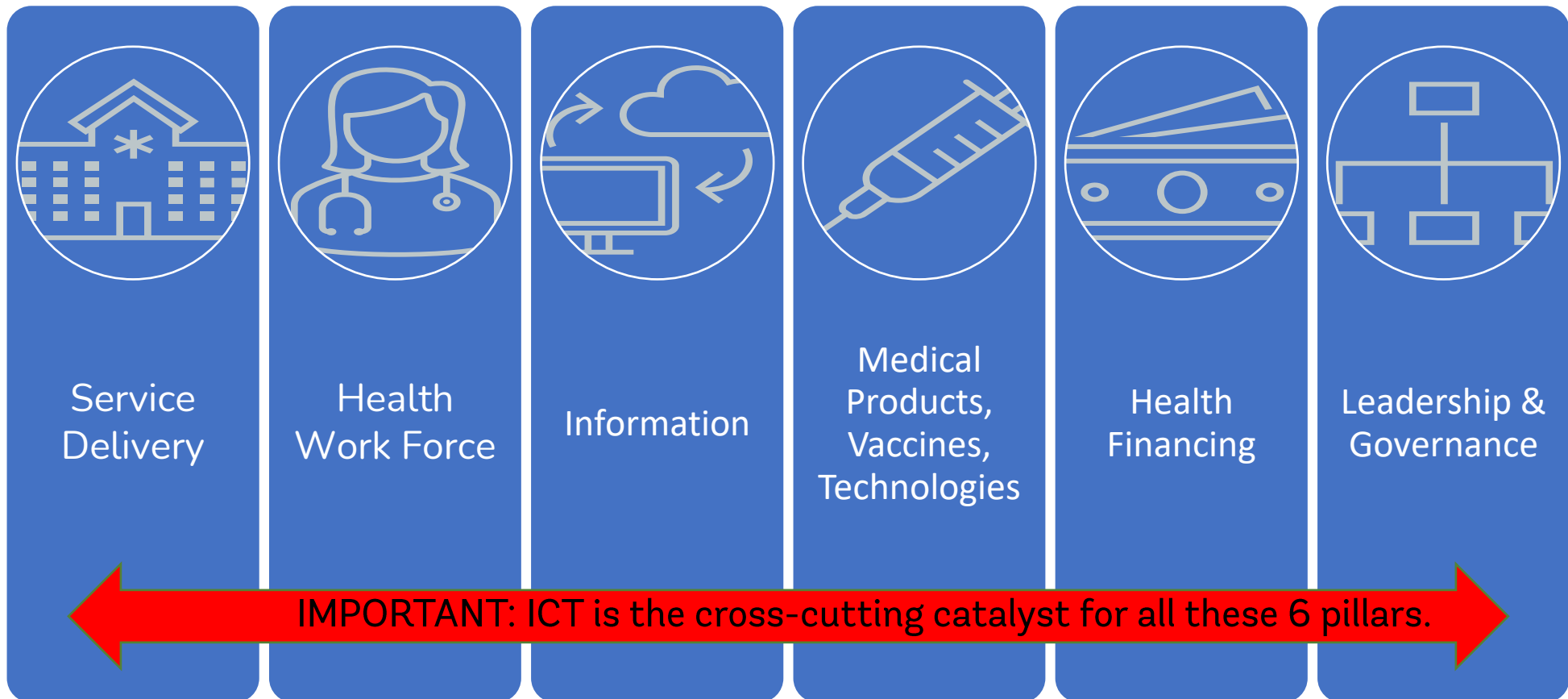


We are grateful to this KWPF grant and our Korean partners for informing and catalysing our reforms to advance Saint Lucia's UHC journey.

- **UHC White Paper**
- **HMIS Assessment**
- **Health Financing Policy and Strategy**
- **PBF Scheme Design**

St. Lucia is working on a UHC White Paper to guide the design and implementation of UHC

6 important pillars of the Health System

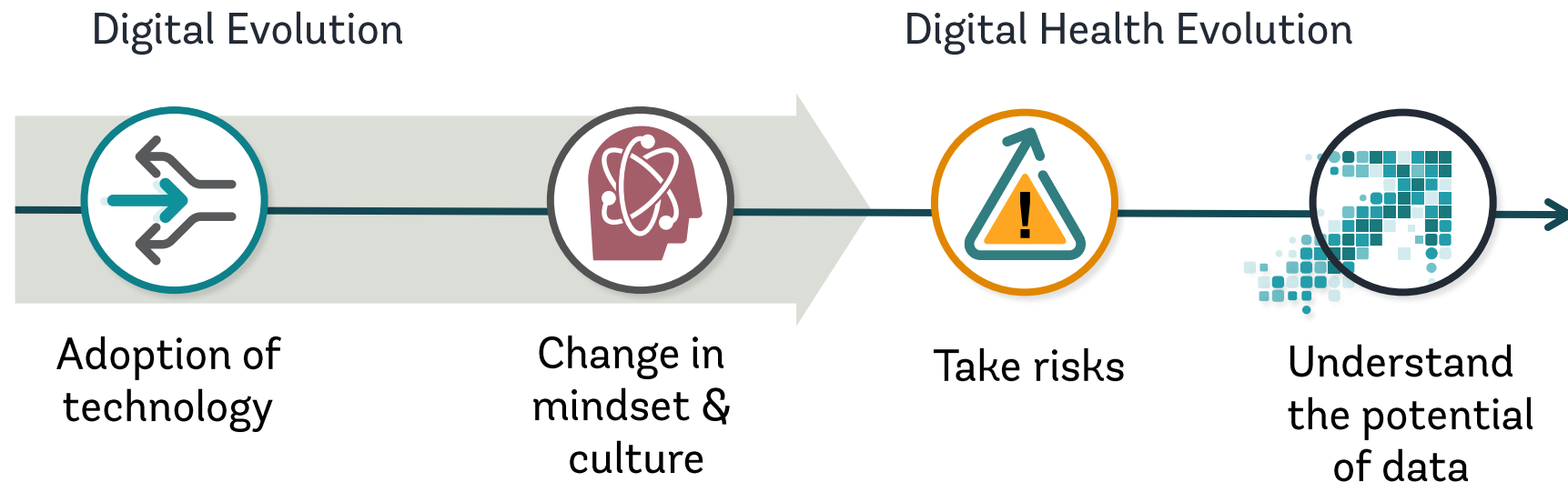


UHC Vision for St. Lucia : *Information and Communication Technology (ICT) as a catalyst Universal Health Coverage (UHC)*

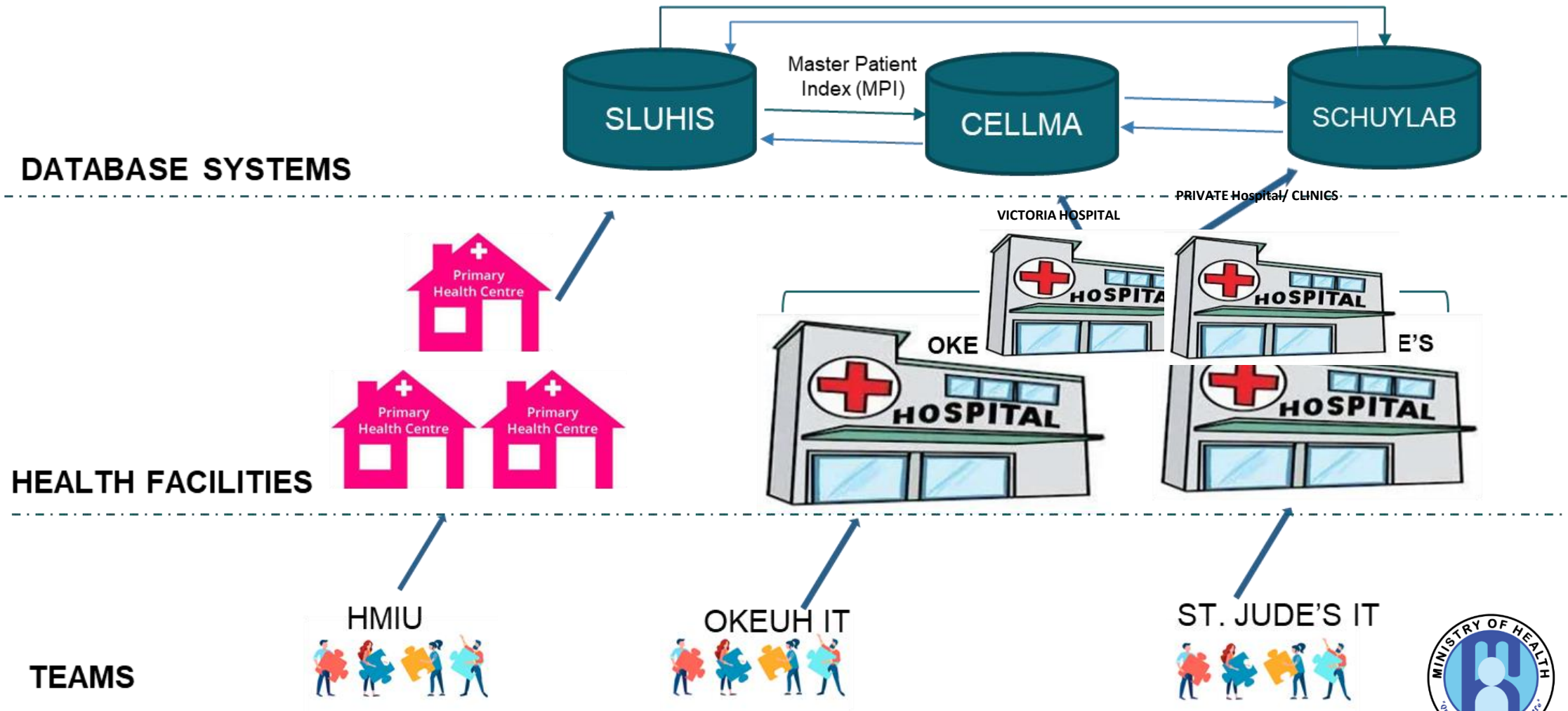
UHC will be difficult to implement if countries do not harness the benefits of Information and Communication Technology (ICT).

- St Lucia is working on an **HMIS Assessment** to advance its “**Digital in Health Strategy**”
- The **UHC White Paper** will demonstrate the importance of ICT for sector modernization, including service deliver and payment reforms.

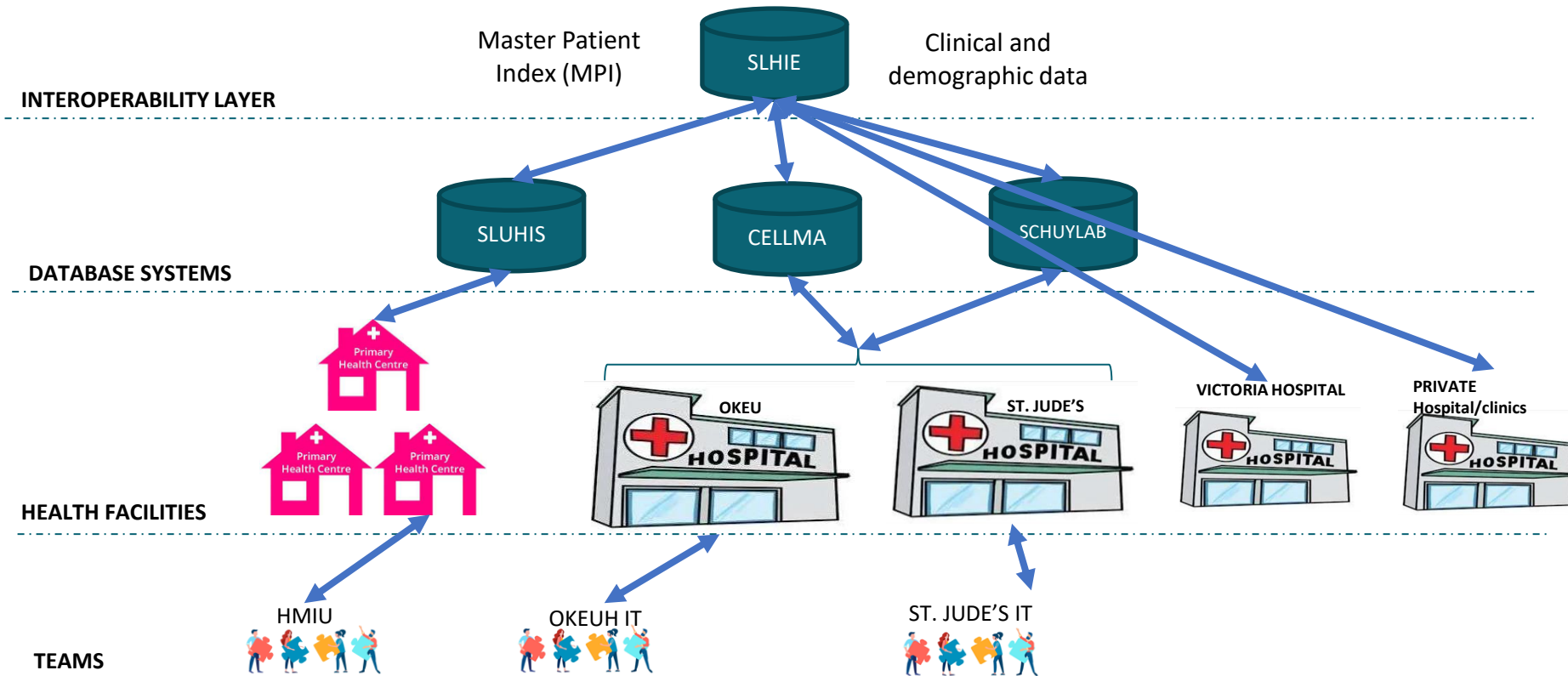
“Digital transformation in primary and higher care - ongoing process of evolution and adaptation rather than revolution and disruption.”



Current State - Interoperability between levels of care



Future - design of interoperability between levels of care



The Goal

- To help the Government with an Integrated HIS approach that will take a full advantage of automation, trained and empowered health workers at all levels of the Health Care System.
- Integration
 - ✓ Human Resources
 - ✓ Infrastructure
 - ✓ Systems (paper/electronic)
- Aim is to bring all these together to implement a Digital Health System that empowers the Health Workers and Patients

Leveraging ICT in St. Lucia to expand UHC and build a more resilient health system

Human Resource for Health/Work Force

- Development and updating of HRH Information
- Avoid inequitable distribution of HRH
- Allow for an adequate Staff Mix per facility/health region, applying standards and aligned with health needs

Health Service Delivery

- **Referral System.** Allow for a continuum of health care services *SLUHIS*. Strengthening HMIS at primary level (see PBF experience)
- **CELLMA.**
- **Process Monitoring.** Usage of procedures, lab investigations, equipment
- Monitoring of equipment maintenance, etc.
- **Innovation.** Outpatient Clinic Reminders

Essential Medicines/Medical Supplies

- Logistics Management Information System

Finance (Financial Management Information System)

- Bill and insurance payments
- Payment of salaries, allowances for staff

Disease Surveillance

- Early Detection of Diseases
- Feedback from population
- Data for decision making
- Data sharing with other Government Ministries

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YEAR
KWWF ANNIVERSARY



Thank you

