

LEVERAGING VALUE STREAM DIAGRAMS TO ILLUSTRATE DIGITAL PRESERVATION'S PLACE WITHIN AN INFORMATION-DRIVEN ORGANIZATION

Jeanne Kramer-Smyth - World Bank Group Archives

Context: As part of an Agile Transformation taking place across the World Bank's Information and Technology Solutions' Vice Presidency, our Information Governance & Archives (ITSAR) team re-envisioned our work program using a value stream diagram to clarify how the duties of our work program exist both in service to the information and the community that creates and uses it.

Lessons Learned:

- The value stream diagram made clear that our digital preservation program's success relies on the solid foundation created by information governance and in-place records management.
- These insights support strategic planning and provide management with new ways to advocate for digital preservation resources.



See the details.

BANK STAFF create, store, discover, & access

BANK STAFF & PUBLIC discover & access

Information
Created or
Received

Information
Put in M365 &
Business Apps

Information
In Active
Use

Transfer to Archives

Destroy per
guidelines



New Information in Custody

Information in Custody
(Analog & Digital)

Access to &
Discovery of
Information

Confident placement
of information in
correct repositories to
ensure integrity & for
discovery and use

Authentic, Reliable, and
High Quality
Information that is
Available, Discoverable,
Relevant, & Impactful

Information Destroyed
or
Transferred, Refined,
and Distilled

Information
Preserved

Digital Preservation
Activities Fit Here

Information
Described,
Disclosed, and
Discoverable

ITSAR STAFF ensure all the above by creating policy, applying governance, delivering training, providing services, implementing and integrating systems, and coordinating with application teams across the Bank .
We arrange, describe, disclose, digitize, make discoverable, and respond to requests for the information in custody.