The World Bank Dispute Resolution Service

Key Data

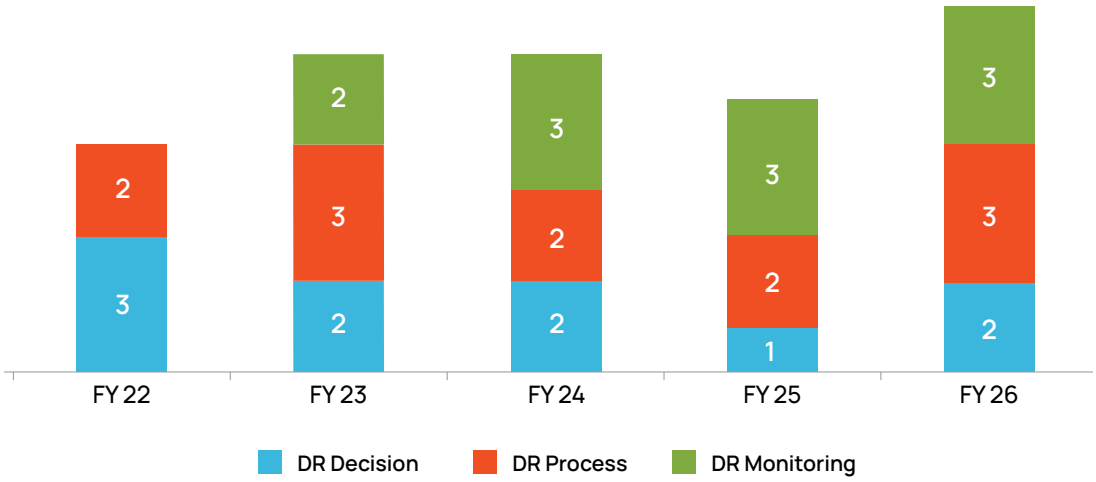
2026

DRS Dispute Resolution Service | THE WORLD BANK IBRD • IDA | WORLD BANK GROUP

AM Accountability Mechanism | THE WORLD BANK IBRD • IDA | WORLD BANK GROUP

A. Data on DRS caseload and its efficiency in case-handling

Historical Trend of DRS Caseload



Overall caseload has increased steadily, from 5 active cases in FY22 to 8 in FY26. The number of cases in DR Decision has declined from 3 in FY22 to 1-2 cases in recent years, suggesting that fewer cases are remaining at the registration/eligibility stage. DR Process has remained relatively stable at 2-3 cases annually, indicating consistent demand for facilitated dispute resolution. The growing share of cases in the monitoring phase indicates that an increasing portion of the DRS portfolio is focused on implementation follow-up and oversight of agreed outcomes.

Efficiency

DRS Process	Policy Timeframe	Average	Median	% within timeframe
DR decision	30 days	27	29	100%
DR mediation	390 days (18 months)	332	358.5	100%
DR monitoring	Not specified	463	463	

B. DRS budget expenditure breakdown, FY26 (in '000 USD)

Category	
Salaries	1,599
Benefits	1,121
Communications & IT Services	24
Equipment & Building Services	340
Consultants	328
Travel	474
Representation & Hospitality	19
Contractual Services	144
Other Expenses	21
Total Budget Spent	**4,070**

© 2026 International Bank for Reconstruction and Development / The World Bank
1818 H Street NW
Washington, DC 20433
Telephone: 202-473-1000
Internet: www.worldbank.org
Some rights reserved

This work is a product of the Accountability Mechanism of The World Bank. The findings, interpretations, and conclusions expressed in this work do not necessarily reflect the views of The World Bank, its Board of Executive Directors, or the governments they represent. The World Bank does not guarantee the accuracy of the data included in this work. The boundaries, colors, denominations, and other information shown on any map in this work do not imply any judgment on the part of The World Bank concerning the legal status of any territory or the endorsement or acceptance of such boundaries. Nothing herein shall constitute or be considered to be a limitation upon or waiver of the privileges and immunities of The World Bank, all of which are specifically reserved.

RIGHTS AND PERMISSIONS

This work is available under the Creative Commons Attribution 3.0 IGO license (CC BY 3.0 IGO) http://creativecommons. org/licenses/by/3.0/igo. Under the Creative Commons Attribution license, you are free to copy, distribute, transmit, and adapt this work, including for commercial purposes, under the following conditions:

Attribution—Please cite the work as follows: The World Bank Accountability Mechanism Dispute Resolution Service 2026. "Annual Report." World Bank, Washington, DC. License: Creative Commons Attribution CC BY 3.0 IGO

Translations—If you create a translation of this work, please add the following disclaimer along with the attribution: This translation was not created by The World Bank and should not be considered an official World Bank translation. The World Bank shall not be liable for any content or error in this translation.

Adaptations—If you create an adaptation of this work, please add the following disclaimer along with the attribution: This is an adaptation of an original work by the World Bank. Views and opinions expressed in the adaptation are the sole responsibility of the author or authors of the adaptation and are not endorsed by the World Bank.

Third-party content—The World Bank does not necessarily own each component of content contained within the work. The World Bank therefore does not warrant that the use of any third-party-owned individual component or part contained in the work will not infringe on the rights of those third parties. The risk of claims resulting from such infringement rests solely with you. If you wish to re-use a component of the work, it is your responsibility to determine whether permission is needed for that re-use and to obtain permission from the copyright owner. Examples of components can include, but are not limited to, tables, figures, or images.

Any queries on rights and licenses, including subsidiary rights, should be addressed to:
World Bank Publications, The World Bank Group
1818 H Street NW
Washington, DC 20433, USA
Fax: 202-522-2625; e-mail: pubrights@worldbank.org.

All photos: © World Bank, World Bank Accountability Mechanism

Design and Typesetting: Dania Al-Kibbi

Out of environmental considerations, the report has not been printed and is disseminated in digital format only.