



## NEW INSPECTION PANEL MEMBER

Imrana Jalal has been appointed as a member of the Inspection Panel, succeeding **Zeinab Bashir Elbakri**. World Bank Group **President Jim Yong Kim** announced Ms. Jalal's appointment on November 22 after it was approved by the Bank's Board of Executive Directors.



Below is President Kim's statement:

*"I am pleased to announce the appointment of Ms. Imrana Jalal as a Member of the Inspection Panel. Ms. Jalal replaces Ms. Zeinab Bashir Elbakri, whose term expires on December 31, 2017. Ms. Jalal, a Fiji national, will bring to the Panel more than 30 years of experience, across diverse geopolitical and multicultural environments in the private and public sectors, and has a balance of interest, authority, experience and flexibility. As a Principal Social Development Specialist for the Asian Development Bank, Ms. Jalal has gained intimate knowledge of MDB operations in various sectors and has demonstrated her ability to engage and build rapport and trust with stakeholders around various and complex issues. Her legal background and research-based approach to decision making will facilitate communication and effective interaction with civil society, governments, as well as with the World Bank. Ms. Jalal's leadership experience as a Commissioner in the Geneva-based International Commission of Jurists, as Chief Technical Adviser at the Pacific Regional Rights Resource Team Office, and as Fiji Human Rights Commissioner, make evident her integrity, people skills and ability to broker trust relationships. She earned a Masters of Arts, Gender and Development from the University of Sydney, and an LLB and LLM (Hons.) in International Law from the University of Auckland. Ms. Jalal was selected to this position through an international, competitive recruitment process. Her appointment is effective January 1, 2018."*

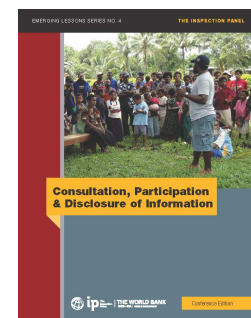
Inspection Panel members serve one five-year term.

## PANEL RELEASES FOURTH EMERGING LESSONS REPORT



The Inspection Panel on October 10 released the **fourth report** in its Emerging Lessons Series. The report, which identifies lessons from Panel cases related to consultation, participation and disclosure of information, was released at the 2017 International Monetary Fund-World Bank Group Annual Meetings. Panel Chairman **Gonzalo Castro de la Mata** moderated a discussion on the topic at the event with World Bank Chief Executive Officer **Kristalina Georgieva**, Oxfam America President and CEO **Abby Maxman** and **Jason Allford**, the Executive Director at the Bank's Board representing Australia, Cambodia, Korea, Mongolia, New Zealand and 10 Pacific island countries.

The Panel's Emerging Lessons Series is meant to build institutional knowledge at the World Bank, enhance accountability and contribute to more effective development. The first three reports, on lessons from cases involving **involuntary resettlement**, **indigenous peoples** and **environmental assessment**, were released in April and October 2016 and April 2017, respectively.



Of the 120 Requests for Inspection received by the Panel before the report was published, 106 involved the interconnected issues of consultation, participation and disclosure of information. These issues were included in 30 of the 34 cases the Panel has investigated. The Panel's new report identifies **five lessons** that can be learned from those investigated cases:

- Identifying all relevant stakeholders and engaging with appropriate representatives is crucial to establishing meaningful consultation and participation.
- Disclosing all critical project-related information, including on potential risks and impacts, in a timely and accessible manner is the foundation for ensuring effective and meaningful participation.

- Timely and accessible consultations that utilize culturally appropriate communication tools and give due consideration to the local context are essential.
- Consultation and participation should be continuous, foster two-way communication and adequately respond to feedback from affected communities.
- Considering the objectives of the different consultation requirements under the World Bank's safeguard policies is important.

In addition to releasing its new report, the Panel hosted its biannual open house and took part in four events at the Civil Society Policy Forum scheduled as part of the Annual Meetings.



On October 13, Panel Member **Jan Mattsson** represented the Panel at a session sponsored by the Centre for Research on Multilateral Corporations titled, "The Value of Accountability Mechanisms: By Whom and For What?" Later the same day, Panel Member **Zeinab Bashir Elbakri**

participated in a discussion titled, "Moving from Lessons Learned to Lessons Applied on Gender-Based Violence" sponsored by Joy for Children Uganda.

Earlier in the week, Operations Officer **Birgit Kuba** explained the Panel's mandate and operations to the forum's orientation session and

Executive Secretary **Dilek Barlas** took part in a discussion sponsored by the Center for International Environmental Law on the new

report, "**The World Bank Inspection Panel and International Human Rights Law.**" The report, published by the New York University Law School Clinic on International Organizations, examines how the Panel has engaged in human rights-related claims through its past casework and how it can support the Bank's efforts in realizing the vision statement included in its new Environmental and Social Framework related to human rights.



Panel Executive  
Secretary Dilek Barlas  
explains the five lessons  
identified in the latest  
report titled, "Emerging  
Lessons on Consultation,  
Participation and

Disclosure of Information."



Panel's event on October 10 releasing the fourth report in its Emerging Lessons Series. Click above to watch the hour-long video.

## CASE DEVELOPMENTS

### **Democratic Republic of Congo: High-Priority Roads Reopening and Maintenance Project—Second Additional Financing (Eligibility Report Submitted)**

The Inspection Panel has submitted its eligibility report to the Board of Executive Directors in response to the Request for Inspection, which it registered on September 13. The complaint was sent on August 3 from two community members living in Goma who allege harm from the Bukavu-Goma road works financed under the project. The alleged harm is related to loss of livelihoods, gender-based violence and other physical violence, labor issues, and impacts on indigenous peoples. A Panel team visited the DRC from November 6-11 and met with government officials from the Ministry of Finance,



the Ministry of Infrastructure and Public Works (MIPW) and Cellule Infrastructures, the implementing agency at the MIPW, as well the project contractor, World Bank staff, the supervising engineer, the Requesters and community members.

### **India: Proposed Amaravati Sustainable Capital City Development Project (Eligibility Report Submitted)**



The Panel has submitted its eligibility report to the Board in response to a Request for Inspection of the proposed project. The complaint, which the Panel registered on June 12, was filed by landowners from the area proposed for the construction of the capital city. They allege harm from a land pooling scheme (LPS) being used to assemble the land required for the city and from activities, including resettlement and consultation, related to the project. The Requesters claim harm related to their livelihoods, environment and food security, and allege a lack of consultation as a result of the Bank's non-compliance with its environmental and social standards in preparation of the proposed project. A Panel team visited India from September 12-15 and met with the Requesters and other potentially affected community members, farmers who support the LPS and their representatives, representatives of the World Bank Country Office, officials from the Ministry of Finance and from the Andhra Pradesh Capital Region Development Authority, the agency responsible for developing Amaravati, as well as civil society representatives.

### **Peru: Boosting Human Capital and Productivity Development Policy Financing (DPF) with a Deferred Drawdown Option (Notice of Non-Registration Issued)**

The Panel on November 20 issued a Notice of Non-Registration in response to a complaint filed about the Peru Boosting Human Capital and Productivity Development Policy Financing with a Deferred Drawdown Option. The Panel had received a Request for Inspection about the program on October 13 from leaders of two local indigenous organizations who claimed harm from Peru's Law No. 30230, which they alleged was supported by the DPF operation. After conducting its due diligence, the Panel noted the Bank program is neither supporting Law No. 30230 as a whole, nor is it supporting any of the provisions of the law that the Requesters allege cause negative impacts to the environment and land rights. The Panel determined that it is not possible to identify a Bank program linked to the Request, and deemed the complaint inadmissible.

## PANEL NEWS

### Panel Publishes its 2016-2017 Annual Report

The Inspection Panel has published its **annual report** detailing activities conducted during the World Bank's 2017 fiscal year. The report provided summaries of cases processed during the year, as well as a foreword by World Bank President Jim Yong Kim, a message from Panel members, information on the Panel's budget and graphs detailing the Panel's casework over the years. The report is available on the Panel's website.



### Panel Takes Part in IAMs 14th Annual Meeting; Will Host Event in 2018



The Inspection Panel in late August took part in the 14th Annual Meeting of the Independent Accountability Mechanisms (IAMs) hosted by the Black Sea Trade and Development Bank in Thessaloniki, Greece. Chairman **Gonzalo Castro de la Mata**, Panel Member **Jan Mattsson**, Executive Secretary **Dilek Barlas** and Senior Communications Officer **Rob Doherty** represented the Panel at the two-day meeting, which, among other things, discussed challenges and opportunities when different IAMs collaborate to handle complaints about co-financed projects, compliance and problem-solving related to financial-sector investments, IAMs' efforts to address reprisals against complainants, and outreach to civil society and potentially affected communities. It was also agreed that the Panel would host the IAMs' 15th Annual Meeting in Washington, D.C., in November 2018 in conjunction with an event to mark the 25th anniversary of the Panel's creation. While in Thessaloniki, the IAMs also held a daylong meeting with representatives of 30 civil society organizations to discuss issues of common interest, including how to ensure community access to the mechanisms.

### Panel Hosts Human Rights Advocates from Columbia University Program

The Inspection Panel on November 10 hosted participants in the Human Rights Advocates Program at Columbia University. Operations Officer **Birgit Kuba** briefed the group, which included advocates from seven countries, on the Panel's mandate and procedures, as well as on specific cases. She was joined by Panel Chairman **Gonzalo Castro de la Mata** and Senior Communications Officer **Rob Doherty** in answering questions on several issues, including how the Panel deals with retaliation concerns from complainants and how the Panel

makes potentially affected communities aware that it exists as an avenue of redress if needed.

### **Panel, other IAMs Meet with Government of China Officials, Banking Sector on Accountability**

Inspection Panel Chairman **Gonzalo Castro de la Mata** and Panel Member **Jan Mattsson** joined representatives of other Independent Accountability Mechanisms in meetings with government officials and banking-sector representatives on November 21 and 22 in



China to discuss the issue of accountability. They met on November 21 with officials of the Ministry of Finance and the Department of International Economic and Financial Cooperation, and on November 22 they took part in a one-day workshop organized by the China Banking Regulatory Commission, China Banking Association, the Green Finance Committee of the China Society for Finance and Banking, and the Greenovation Hub. While in Beijing, the IAM representatives also met with Jin Liqun, president of the Asian Infrastructure Investment Bank.

### **About the Inspection Panel**

The Board of Executive Directors created the Inspection Panel in 1993 to promote accountability and improve development results at the World Bank. The Panel is an independent complaints mechanism for people and communities who believe that they have been, or are likely to be, adversely affected by a World Bank-funded project and wish to seek redress.



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