HDM-4 Upgrade: Commonly Asked and Answered Questions

No.	Question	Answer
1	When will HDM-5 be released?	The provisional timetable is that the upgraded HDM-4 (which may have a slightly changed name) will be available in 2026. If a client was thinking about buying HDM-4, the advice would be to go ahead, and whilst the pricing has not been finalized it likely that a graduated discount that increases as a buyer gets closer to the release date will be in place.
2	How much will it cost?	Whilst the pricing schedule for the upgraded HDM-4 has not been defined yet, if a client is thinking about buying HDM-4 now, the advice would be to go ahead, and whilst the pricing has not been finalized, it likely that a graduated discount that increases as a buyer gets closer to the release date will be in place.
3	Will it be subscription based? If it is it will be difficult for many of my clients to purchase!	The pricing schedule and mechanism for the upgraded HDM-4 will be flexible, both subscription-based, and for a defined period.
4	Will the new version work with our existing HDM-4 data?	The new version is intended to be fully compatible with HDM-4 data.
5	We have developed other tools that work with HDM-4 (link to RDBS/RMS) – will this still be supported as we do not have the funds to redevelop this?	The intention is that the interface will be similar and allow plug and play with existing systems.
6	Will we need to recalibrate for the new version, or will our calibration data still work?	If you have undertaken your own country/region specific calibration, that will carry over.
7	What new functionality will the new version support?	The new version will be cloud based and modular, and include a range of issues omitted in the existing version (resilience, GHG emissions, climate change, climate change, etc.)
8	Will we be able to analyse a larger network in HDM-5?	Yes, the potential network size will be larger and include tertiary roads
9	Will you still be selling/supporting HDM-4 Version 2 and for how long?	The current licence for HDM-4 Version 2 is perpetual, however it also states that the obligation of providing the support is limited to HDMGlobal concession agreement with PIARC, or the release of a major new version.

		When the upgraded HDM-4 comes out, it is likely there will be a transitional period when support will be provided to existing HDM-4 users, but they would be encouraged people to upgrade (for a discount) within this time-period.
		After 2024 service will be provided to existing users by the new concession.
10	Will the data requirements for the new version be simpler than the current version?	This is unclear at this stage, but a priori the expectation is that the data requirements will be reduced.
11	Should we wait for HDM-5 or buy HDM-4 now?	Whilst the pricing schedule for the upgraded HDM-4 has not been defined yet, if a client is thinking about buying HDM-4 now, the advice would be to go ahead, and whilst the pricing has not been finalized, it likely that a graduated discount that increases as a buyer gets closer to the release date will be in place.
12	Will we have to pay extra for HDM-5 if we buy HDM-4 now?	Whilst the pricing schedule for the upgraded HDM-4 has not been defined yet, if a client is thinking about buying HDM-4 now, the advice would be to go ahead, and whilst the pricing has not been finalized, it likely that a graduated discount that increases as a buyer gets closer to the release date will be in place.
13	If I learn HDM-4 now, will HDM-5 be so different I will have to learn it again?	A user of HDM-4 should have no problem transitioning easily to the upgraded version. The interfaces will be cleaner, quicker, and more logical. Training and support will be provided to facilitate the transition.
14	I heard that HDM-5 is being released, where can I find out more information about it?	In addition to this website, from July 2024, a website will be established by the new concessionaire, indicating progress in the different work areas.
15	Will the new version support <French |Spanish	Russian	Portuguese |Chinese>?	This has not yet been decided, but the aspiration is to ensure that the software will be as accessible as possible.