Quick Links to the Retiree Portal Guide

Click on the Link that applies to you:

- It's been a long time....need help? Click the links according to your registered email with Pension Administration:
 - <mark>(Gmail</mark>)

○ (<u>Non-Gmail</u>

- > Password? I forgot it already. Don't worry, click here for help.
- > New to the Portal, I have never logged on to the Retiree Portal.

Click Below according to your email address registered with Pension Administration.

- o (<u>Gmail</u>)
- o Outlook, Hotmail, MSN
- Yahoo, AOL, MAC, iCloud and other email accounts
- **For STT's, STC's & Consultants**

How to log in to the Retiree Portal (Gmail)

Use your Email address as registered with Pension Administration for log-in

Quick Tips:

- 1. Open <u>https://pension.worldbank.org</u> in your favorite internet browser.
- 2. Enter your Pension Administration registered email address & click 'Next'. Follow the instructions to sign in.



3. Click on the 'Retiree Portal' button on the upper right. Explore & enjoy



How to log in to the Retiree Portal (Non-Gmail)

Use your Email address as registered with Pension Administration for log-in

Quick Tips:

- 1. Open https://pension.worldbank.org in your favorite internet browser.
- 2. Enter your Pension Administration registered email address & click 'Next'.



3. Enter the code sent to your email address.



4. Click 'Accept' and follow the instructions to sign in. Click on the 'Retiree Portal' button on the upper right. Explore & enjoy!



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Forgot Your Password

Use your Email address as registered with Pension Administration for log-in

1. Go to <u>https://pension.worldbank.org</u> and enter email.



 If you do not remember your password, click on the 'Forgot Password' or 'reset it now' & 'Get code' buttons <u>OR</u> click on the 'Forgot Password link' and 'Next' for Gmail accounts.

		G Sign in with Google
Microsoft	Microsoft	Welcome
@yahoo.com	We need to verify your identity	wbgretiree23@gmail.com
Enter password	How would you like to get your security code?	Enter your password
Your account or password is incorrect. If you don't remember your password, reset it now.	Email @yahoo.com	••••••
Password		Show password
Forget password? Email tode to wbpenad1@yahoo.com	I have a code I don't have any of these Cancel Get code	To continue, Google will share your name, email address, language preference, and profile picture with microsoftonline.com.
Jign m		K

3. Verify your identity by entering a one-time code sent to your email address or mobile number for non-Gmail. For Gmail, enter your recovery email address.

microsoft account password reset		G Sign in with Google
Microsoft account passed to reset the passed for the Microsoft account pe ^{****} © mail.com.	WORLD BANK GROUP	Account recovery This helps show that this account really belongs to you ogmail.com Cet a verification code To get a verification code, fint confirm the recovery email address you added to your account """"""""""""""""""""""""""""""""""""

- 4. Create a New Password.
- Need more help troubleshooting? Click on this link to <u>Change & Reset Password</u> for Gmail accounts. Click on this link to <u>Reset Forgotten Password</u> for non-Gmail accounts. You may also opt to call (202) 473-2121.

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Set-up your Email account to Access the Retiree Portal

For Gmail accounts

Use your Email address as registered with Pension Administration for the new log-in

You would have received an email invitation from <a><u>2pension@worldbank.org</u> to log-in to the retiree portal and click on the link provided in the email. If you have not received the email invitation, call the Pension Hotline at +1 202-458-2977.

For Gmail email accounts

1. You will be directed to Google sign in page with your Gmail ID. Click Next button.

Sign in with Google
Sign in
to continue to microsoftonline.com
Email or phone
Forgot email?
To continue, Google will share your name, email address, language preference, and profile picture with microsoftonline.com.
Create account Next

Enter your Gmail password and click Next button.* 2.



Review permission and click on Accept button. 3



4. You will then be directed to the pension website home page. To access your personal pension information, click on Proceed to Retiree Portal button located at the upper right-hand corner of the page.

THE WORLD BASE	allying v starra.
Welcome to Explore to know men	he new multile friendly Ression Walatlet a about the Staff Retirement Plan & your Pendian.
Learn Abort the soft Hatter Parts	and the second s
Ligenering South Access	una Gantaro? Tradition radionalista
To access the retiree	
next time, go to	Sign in
https://pension.world	bank.org someone@
and enter Email ID and	Can't access your account?
password.	Sign-in options

For Gmail email account with Microsoft ID

1. You will be directed to Microsoft page. Enter your password provided for Microsoft and click Sign In button.

Microsoft	
@outlook.com	
Enter password	
Password	
Keep me signed in	
Forgot my password	
Sign in with a different Microsoft account	

2. Review permission and click on Accept button.

Microsoft	
@outlook.com	
Review permission	ons
W WBG	
The organization WBG wo	uld like to:
 Sign you in Read your name, ema 	il address, and photo
You should only accept if you tru allow this organization to access create, control, and administer a policies. WBG has not provided statement for you to review. W your access. You can remove the https://myapps.microsoft.com/w m	ust WBG. By accepting, you and process your data to n account according to their I a link to their privacy VBG may log information abou see permissions at vorldbankgroup.onmicrosoft.co
Cancel	Accept

You will then be directed to the pension website home page. To access your personal pension information, click on Proceed to Retiree Portal button located at the upper right-hand corner of the page.



someone@

Sign-in options

Can't access your account?

next time, go to https://pension.worldbank.org and enter Email ID and password.

* As an added security measure, you may choose to turn on the multifactor authentication as offered by your email provider.

Back

Back

Set-up your Email account to Access the Retiree Portal

For Outlook, Hotmail, MSN email accounts

Use your Email address as registered with Pension Administration for the new log-in

You would have received an email invitation from <u>2pension@worldbank.org</u> to log-in to the retiree portal and click on the link provided in the email. If you have not received the email invitation, call the Pension Hotline at +1 202-458-2977.

 You will be directed to Microsoft page. Enter your Outlook/Hotmail/MSN email password and click Sign In button.

Microsoft	
@outlook.com	
Enter password	
Password	
Keep me signed in	
Forgot my password	
Sign in with a different Microsoft account	
	Sign in

2. Review permission and click on Accept button.



3. You will then be directed to the pension website home page. To access your personal pension information, click on **Proceed to Retiree Portal** button located at the upper right-hand corner of the page.

Welcome to the new mobi	e-friendly Pension We	bsite!	
Explore to know more about the S	aff Retirement Plan &	your Pension.	
		-	
	Portal	Links	
	- the	2	
	Real Property lies	o nana	
and the second se	Contraction of the local division of the loc		
Learn about the Staff Retirement			
Plan			
Get Suned →	ALC: N		
Get Samed →			
Upcoming Events	tee al Quest	ions?	
	Email	Pension Administration	

To access the retiree portal next time, go to <u>https://pension.worldbank.org</u> and enter Email ID and password.

Sign in		
someone@	1.15	
Can't access your acc	ount?	
Sign-in options		

* As an added security measure, you may choose to turn on the multifactor authentication as offered by your email provider.

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Set-up your Email account to Access the Retiree Portal

For Yahoo, AOL, MAC, iCloud and other email accounts

Use the Email address as registered with Pension Administration for the new log in

You would have received an email invitation from <u>2pension@worldbank.org</u> to log-in to the retiree portal and click on the link provided in the email. If you have not received the email invitation, call the Pension Hotline at +1 202-458-2977.

1. You will be directed to Microsoft Create Account with your email ID. Click Next button.

Create account		
Looks like you don't have create one for you using	an account with us. We'll @yahoo.com.	

2. Create a password and click Next button. A verification email will be sent to your email address.

Microsoft		
← @yahoo.com		
Create a password		
Enter the password you would account.	like to use with your	
•••••		
Show password		
	Next	1

3. Go to your email account and locate the message from Microsoft Account Team in your inbox or spam folder. *



@vahoo.com. If

Next

4. Enter security code and click on Next button.

Microsoft

Verify email

@yahoo.com

you didn't get the email, check your junk folder or try

I would like information, tips, and offers about Microsoft products and services.

Choosing Next means that you agree to the Microsoft Services Agreement and privacy and cookies statement.

6

again.

Enter code



To access the retiree portal next time, go to https://pension.worldbank.org and enter Email ID and password.

someone@	
Can't access your account?	
an annual the second	
Sign-in options	

* As an added security measure, you may choose to turn on the multifactor authentication as offered by your email provider.

GO TO TOP PAGE

5. Enter the captcha and click on Next button.

e @yahoo.com	ı
Create account	
lefore proceeding, we ne serson is creating this acc	eed to make sure a rea count.
HIGG XKK	New Audio
	NP

6. Review security info and click on Looks Good.

Microsoft			
@yahoo.co	m		
Is your security info still accurate?			
We just want to make sure this security info is up-to- date, so we can use it to verify your identity or alert you if there's ever a problem with your account.			
• @yahoo	.com		
Remind me later			
	Update now	Looks good!	

7. Review permission and click on Accept button.

Microsoft				
@yahoo.com				
Review permissions				
W WBG				
The organization WBG would like to:				
 Sign you in Read your name, email address, and photo 				
You should anyly access if you trust WGE, By accessing you also this opposition to access and discress your also to create, control, and administer an account according to their policies. WEG also soft provided a lisk to their privacy statement for you to review. WEG may log information about your access. You can remove these permissions at https://myapps.microsoft.com/worldbankgroup.onmicrosoft.com				
Cancel	Accept			

8. You will then be directed to the pension website home page. To access your personal pension information, click on **Proceed to Retiree Portal** button located at the upper right-hand corner of the page.

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Set-up your Email account to Access the Retiree Portal

For STT's, STC's & Consultants

Use the Email address as registered with Pension Administration for the new log in

Login using WBG laptop

1. Open the fire fox browser in the laptop.



- Once the browser is opened, you will need to open the private browsing mode (incognito mode). Please follow below steps to open the private browsing mode.
 - Select the ' symbol at the upper right-side corner on the page.



• From the drop-down menu select 'new private window'



3. In the address bar of the private window page paste the link received in the email. Based on your email domain, kindly use the relevant instructions from this guide to access the portal.

Login using non-WBG laptop

- 1. You would have received an email invitation from <u>2pension@worldbank.org</u> to log-in to the retiree portal and click on the link provided in the email.
- 2. Based on your email domain, kindly use the relevant instructions from this user guide to access the portal.