

World Bank Group Country Survey FY 2023 – Xxxx

The World Bank Group is interested in gauging your views as someone involved in development in Xxxx. The following survey will give us greater insight into how the Bank’s work is perceived by its clients, partners, opinion leaders, and decision makers in Xxxx.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. None of the results will be attributable to a specific individual. We hope you’ll be candid. If you feel that you do not have enough information on a subject to answer a question, please select “Don’t know”.

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If you select more than the requested number, your responses for that question will be deleted. [paper only]

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate. [online only]

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| **1. Which of the following best describes your current affiliation? (Select only 1 response)** | |
| 1 | Office of the President, Prime Minister, Minister |
| 2 | Office of a Parliamentarian (National Assembly, Legislative body) |
| 3 | Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary /  State-Owned Enterprise |
| 4 | Local Government Office or Staff |
| 5 | Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency) |
| 6 | Civil Society Organization: local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group) |
| 7 | Private Sector: Private Company / Financial Sector Organization / Private Bank |
| 8 | Academia/Research Institute/Think Tank |
| 9 | Media |
| 10 | Other (please specify) |

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| **2. How familiar are you with the work of the World Bank Group in Xxxx?** | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Not familiar at all** |  | | | | | | | | **Extremely familiar** |

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| **3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?** | |
| 1 | Yes |
| 2 | No |

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| **4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Xxxx? (Select only 1 response)** | |
| 1 | The World Bank (IBRD/IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |
| 5 | None of the above, I do not currently collaborate with the World Bank Group |

Section A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP in xxxx

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| **A1. In general, would you say that Xxxx is headed in ... ?** | |
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

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| **A2. \*To what extent, do you trust each of the following groups to do what is right?** | | | | | | | | | | | | |
|  |  | **To no degree**  **at all** | | | | | **To a very significant**  **degree** | | | | | Don't know |
| 1 | The national/federal government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 2 | Local government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 3 | Parliament/legislative branch | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 4 | Xxxx’s Central Bank | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 5 | \*The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 6 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10  ***Note for Country Team:*** *Depending on your country’s circumstances and needs you may want to consider adding one or more of the following groups:*  *Youth organizations*  *Faith-based institution*  *Private Foundations*  *Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)* |  |
| 7 | The United Nations (UN) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 8 | Regional development banks (Please list those relevant for the region) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 9 | Private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 10 | Civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 11 | Academia/think tanks/research institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 12 | Media | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

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| **A3. \*How effective has the World Bank Group been in achieving development results in Xxxx?** | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **Not effective at all** |  | | | | | | | | **Very effective** | Don't know |

Section A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP in xxxx

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| **\*To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Xxxx?** | | | | | | | | | | | | |
|  |  | **Strongly disagree** | |  | | | | | | **Strongly  agree** | | Don't know |
| **A4** | \*The World Bank Group currently plays a relevant role in development in Xxxx. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **A5** | \*The World Bank Group’s work is well aligned with what I consider the development priorities for Xxxx. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **A6** | \*The World Bank Group’s work helps end extreme poverty inXxxx. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

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| **A7. \*To what extent does the World Bank Group influence the development agenda in Xxxx?** | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **To no degree at all** |  | | | | | | | | **To a very significant degree** | Don't know |

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| **A8. \*How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Xxxx?**  ***Knowledge work*** *includes analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. This may be delivered as part of ongoing WBG operations or through Reimbursable Advisory Services (RAS).* | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **Not significant at all** |  | | | | | | | | **Very significant** | Don't know |

Section b: DEVELOPMENT PRIORITIES in xxxx

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| --- | --- |
| B1. Which areas should the World Bank Group prioritize in its work in Xxxx to have the most impact on development results in the country? (Choose no more than 5) | |
| 1 | **Gender equity:** close gender gaps in health, education, social protection, economic opportunities, and voice and agency |
| 2 | **Water** supply and **sanitation infrastructure** |
| 3 | **Health:** universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases |
| 4 | **Transport:** roads, bridges, sustainable transportation |
| 5 | **Energy / Extractives:** access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources  *Note for Country Team: Depending on your country’s context, please edit the text that elaborates on each area/theme. Also, please add any missing important areas/themes, for example:*   * *Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction* * *Judiciary reform: efficient and fair justice institutions* * *Tourism development:* * *Youth development:* * *Financial markets development:* |
| 6 | Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions |
| 7 | **Agriculture and food security:** sustainable agriculture, inclusive and efficient food systems |
| 8 | **Education:** more resilient and equitable education systems |
| 9 | **Climate change:** mitigation, adaptation, and transition to a low-carbon economy |
| 10 | **Digital Development:** digital infrastructure, digital services, digital skills development |
| 11 | **Macroeconomic stability:** sustainable fiscal policy, effective tax administration, monetary policy |
| 12 | **Social Inclusion:** increasing opportunities for marginalized people to participate fully in markets, services, and society |
| 13 | **Crime and violence:** violence prevention and law enforcement |
| 14 | **Private sector development:** business regulation, access to finance, improved competitiveness |
| 15 | **Environment / Natural resource management:** air/water quality, sustainable land and aquatic resource management, biodiversity |
| 16 | Urban development: urban planning, services, and institutions |
| 17 | Trade: access to markets, tariffs, customs |
| 18 | Social protection: pensions, social assistance, social safety nets |
| 19 | Job creation / employment: labor policies, skills development |
| 20 | Regional integration: promote common physical and institutional infrastructure |
| 21 | Debt sustainability: management, relief, financing, and transparency |
| 22 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Section b: DEVELOPMENT PRIORITIES in xxxx

Listed below are development areas where the World Bank Group is engaged in Xxxx, divided by major themes. Please tell us how effective you think the World Bank Group has been at achieving development results in each of these areas.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of ***human development*** in Xxxx?  *(If you have NO exposure to/experience in working in any of these areas, please respond “Don’t know”)* | | | | | | | | | | | | | | | | | |
| **B2. Human Development:** | | **Not effective**  **at all** | | | |  | |  | |  | |  | | **Very  effective** | | | Don't know  *Note for Country Team: In B2 through B5 please list ONLY those areas where the WBG has projects on the ground* |
| 1 | **Education:** more resilient and equitable education systems | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 2 | **Health:** universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 3 | **Social protection:** pensions, social assistance, social safety nets | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 4 | **Social Inclusion:** increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 5 | **Gender equity:** close gender gaps in health, education, social protection, economic opportunities, and voice and agency | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of ***infrastructure*** in Xxxx?  *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)* | | | | | | | | | | | | | | | | | |
| **B3. Infrastructure:** | | **Not effective**  **at all** | | | |  | |  | |  | |  | | **Very  effective** | | | Don't know |
| 1 | **Transport**: roads, bridges, sustainable transportation | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 2 | **Water** supply and **sanitation** infrastructure | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 3 | **Digital Development**: digital infrastructure, digital services, digital skills development | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 4 | **Urban development:** urban planning, services, and institutions | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 5 | **Energy / Extractives**: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |

Section b: DEVELOPMENT PRIORITIES in xxxx

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| How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of ***finance/institutions/economic growth*** in Xxxx?  *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)* | | | | | | | | | | | | | | | | | |
| **B4. Finance / Institutions / Economic growth:** | | **Not effective**  **at all** | | | |  | |  | |  | |  | | **Very  effective** | | | Don't know |
| 1 | **Public sector governance**: efficiency, effectiveness, accountability, and transparency of the government institutions | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 2 | **Debt sustainability:** management, relief, financing, and transparency | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 3 | **Trade**: access to markets, tariffs, customs | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 4 | **Private sector development:** business regulation, access to finance, improved competitiveness | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 5 | **Job creation / employment:** labor policies, skills development | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 6 | **Macroeconomic stability:** sustainable fiscal policy, effective tax administration, monetary policy | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 7 | **Regional integration:** promote common physical and institutional infrastructure | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 8 | **Crime and violence:** violence prevention and law enforcement | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of ***environmental sustainability*** in Xxxx?  *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)* | | | | | | | | | | | | | | | | | |
| **B5. Environmental Sustainability:** | | **Not effective**  **at all** | | | |  | |  | |  | |  | | **Very  effective** | | | Don't know |
| 1 | **Environment / Natural resource management:** air/water quality, sustainable land and aquatic resource management, biodiversity | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 2 | **Climate change:** transition to low-carbon economy | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |
| 3 | **Agriculture and food security:** sustainable agriculture, inclusive and efficient food systems | 1 | 2 | 3 | 4 | | 5 | | 6 | | 7 | | 8 | | 9 | 10 |  |

Section b: DEVELOPMENT PRIORITIES in xxxx

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| **B6. What is your level of concern for each of the potential impacts of climate change as it affects your country?** | | | | | | |
|  | | Not concerned at all | A little concerned | Somewhat concerned | Very concerned |
| 1 | Forest fires |  |  |  |  |
| 2 | Decreased crop yields/food insecurity |  |  |  |  |
| 3 | Climate-driven migration |  |  |  |  |
| 4 | More frequent and severe floods |  |  |  |  |
| 5 | More frequent and severe droughts / heatwaves |  |  |  |  |
| 6 | Effects on public health |  |  |  |  |
| 7 | Air pollution |  |  |  |  |
| 8 | Extinction of plant/animal species |  |  |  |  |
| 9 | Land and forest degradation |  |  |  |  |
| 10 | Loss of jobs |  |  |  |  |
| 11 | Increase in natural disasters (for example, cyclones or sea-level surges) |  |  |  |  |
| 12 | Increase erosion of shoreline |  |  |  |  |
| 13 | Unsafe drinking water |  |  |  |  |
| 14 | Diminished water supply for people and the economy |  |  |  |  |

SECTION C: EFFECTIVENESS OF World Bank GROUP WORK AND ENGAGEMENT in xxxx

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| **C1. When thinking about the WBG’s role in Xxxx, which activity or activities do you VALUE the most? (Choose no more than 2)** | |
| 1 | Bringing together different stakeholder groups (including other development agencies and donors) to support Xxxx’s development efforts |
| 2 | Providing data and statistics |
| 3 | Producing research on global development issues (e.g., reports, publications, research papers) |
| 4 | Providing advisory services and analytics to support design or implementation of policies *(see note below)* |
| 5 | Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds,  Program-for-Results) |
| 6 | Capacity building and training |
| 7 | Mobilizing third-party financial resources  ***Note for Country Team:*** *Although we recommend keeping the activities at a high level, depending on your country’s portfolio you may consider breaking down the activity of “Providing advisory services and analytics” into distinct aspects:*   * *Informing or designing development policies* * *Implementing development policies* * *Advising on project implementation* |
| 8 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| **\*To what extent is the WBG an effective development partner in Xxxx, in terms of each of the following?** | | | | | | | | | | | | |
|  |  | **To no degree**  **at all** | | | | | **To a very significant**  **degree** | | | | | Don't know |
| **C2** | \*Responsiveness to needs | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **C3** | \*Access to WBG staff and experts | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **C4** | Flexibility when circumstances change | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| **C5** | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

*Note for Country Team: Depending on your country’s circumstances you may consider adding one or more of the following stakeholder groups to C6 and C7:*

* *Youth organizations*
* *Faith-based institution*
* *Private Foundations*
* *Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)*
* *Peace keeping forces*
* *Emerging donors*
* *The International Monetary Fund*
* *The United Nations (UN)*
* *Xxxx’s Central Bank*

|  |  |
| --- | --- |
| **C6. Which THREE of the following groups should the WBG collaborate with more in Xxxx? (Choose no more than 3)** | |
| 1 | The national/federal government |
| 2 | Local government |
| 3 | Parliament/legislative branch |
| 4 | Regional development banks (Please list those relevant for the region) |
| 5 | Private sector |
| 6 | Civil society (e.g., NGOs, CBOs) |
| 7 | Other donors and development partners |
| 8 | Academia/think tanks/research institutions |
| 9 | Media |
| 10 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

SECTION C: EFFECTIVENESS OF World Bank GROUP WORK AND ENGAGEMENT in xxxx

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **C7. \*To what extent is the WBG an effective development partner in Xxxx, in terms of collaborating with the following groups:** | | | | | | | | | | | | |
|  |  | **To no degree To a very significant**  **at all  degree** | | | | | | | | | | Don't know |
| 1 | The national/federal government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 2 | Local government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 3 | Parliament/legislative branch | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 4 | Regional development banks (Please list those relevant for the region) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 5 | Private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 6 | Civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 7 | \*Other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 8 | Academia/think tanks/research institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 9 | Media | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

The following questions ask about **the WBG’s financial support to Xxxx**. If you have NO exposure to, or experience with, the WBG’s financing – please respond “Don’t know”

**(Ask only if relevant to the country)**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **C8. To what extent do you agree/disagree with the following statements?** | | | | | | | | | | | | | |
|  |  | **Strongly**  **disagree** | | | | | | **Strongly**  **agree** | | | | | Don't know |
| 1 | The WBG’s financial instruments **meet the needs** of Xxxx (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results). | 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 | 9 | 10 |  |
| 2 | The conditions of the WBG’s financing **are competitive** compared to markets. | 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 | 9 | 10 |  |
| 3 | The WBG **insists on accountability** through its lending (e.g., performance-based financing, resources tied to results). | 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 | 9 | 10 |  |
| 4 | The WBG provides financial support in a  **timely** manner. | 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 | 9 | 10 |  |

SECTION C: EFFECTIVENESS OF World Bank GROUP WORK AND ENGAGEMENT in xxxx

The following questions ask about **the WBG’s advisory services and analytical (knowledge) work in Xxxx.**

***Advisory services and analytics*** *are non-lending activities that help clients or audiences advance a development objective. These may include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. Advisory services and analytics may be delivered as part of ongoing World Bank Group operations or through Reimbursable Advisory Services (RAS).*

|  |  |
| --- | --- |
| **C9. Have you used the WBG’s advisory services and analytics in the past?** | |
| 1 | Yes |
| 2 | No |
| 3 | Not sure |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **C10. To what extent do you agree/disagree with the following statements?** *(If you have NO exposure to, or experience with, the World Bank Group’s advisory services and analytical work – please respond “Don’t know”)* | | | | | | | | | | | | |
|  |  | **Strongly**  **disagree** | | | | | **Strongly**  **agree** | | | | | Don't know |
| 1 | I am satisfied with the **quality** of the WBG’s advisory services and analytical work in Xxxx. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 2 | The WBG’s advisory services and analytical work are **timely**. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 3 | The WBG brings **global expertise** to Xxxx as part of its advisory services and analytical work. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |   *Note for Country Team: Depending on your country’s circumstances you may consider adding one or more of the following questions:*   * The World Bank Group’s publications are translated enough into local language(s) * Include appropriate level of stakeholder involvement during preparation * Are adequately disseminated |
| 4 | The WBG’s advice and recommendations are **tailored** to Xxxx’s context. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 5 | I anticipate using the WBG's advisory services and analytical work in the future. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

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ONLINE ONLY

Section D: the world bank GROUP in Xxxx GOING forward

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| **D1. In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in Xxxx?** *(Please be specific)* |
|  |

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**Section E: cOMMUNICATION AND INFORMATION SHARING**

|  |  |  |  |
| --- | --- | --- | --- |
| **E1. How do you get most of your information about economic and social development issues in Xxxx? (Choose no more than 3)** | | | |
| 1 | Television (TV) | 6 | Blogs |
| 2 | Radio | 7 | Podcasts |
| 3 | Newspapers (Print or online) | 8 | e-Newsletters |
| 4 | Social media | 9 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 5 | Research papers / Official statistics |

|  |  |  |  |
| --- | --- | --- | --- |
| **E2. How would you prefer to obtain information from the WBG?   (Choose no more than 3)** | | | |
| 1 | e-Newsletters | 6 | Website |
| 2 | Direct contact with staff (e.g., in person, virtually, phone, email) | 7 | Direct messaging (e.g., WhatsApp, Telegram, Viber) |
| 3 | Blogs | 8 | Event/conference/ seminar/workshop (in person or online) |
| 4 | Social media (e.g., Facebook, Twitter) | 9 | Interviews and press conferences |
| 5 | Podcasts | 10 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

|  |  |
| --- | --- |
| **E3. Do you recall seeing or hearing anything about the WBG in the last 30 days?** | |
| 1 | Yes |
| 2 | No *(please skip to E7)* |

|  |  |
| --- | --- |
| **E4. If you answered “Yes” for E3, where do you recall seeing or hearing this information? (Check all that apply)** | |
| 1 | Television (TV) |
| 2 | Radio |
| 3 | Newspapers (Print or online) |
| 4 | Event / conference / seminar (in person or online) |
| 5 | WBG Website |
| 6 | Social media |
| 7 | Direct contact with WBG staff (e.g., in person, virtually, phone, email) |
| 8 | Blogs |
| 9 | Podcasts |
| 10 | e-Newsletters |
| 11 | Direct messaging (e.g., WhatsApp, Telegram, Viber) |
| 12 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**Section E: cOMMUNICATION AND INFORMATION SHARING**

|  |  |
| --- | --- |
| **E5. If you answered “Social media” for E4, on what social media platforms do you recall seeing this information? (Check all that apply)** | |
| 1 | Facebook |
| 2 | Instagram |
| 3 | Twitter |
| 4 | LinkedIn |
| 5 | YouTube |
| 6 | WhatsApp |
| 7 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

***Note for Country Team:*** *The topics in E6 represent WBG corporate priorities. These can be tailored to incorporate* ***regional aspects*** *and, as needed, regional messages can be added to these lists.**For example:*

* *WBG work or research on rebuilding trust between citizens and the state*
* *WBG work or research on creating more and better jobs, or:*
* *WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)*
* *WBG work or research on improve gender equity and empowerment of women and girls*
* *Etc.*

|  |  |
| --- | --- |
| **E6. If you answered “Yes” for E3, what topics were included in what you saw or heard? (Check all that apply)** | |
| 1 | WBG work or research on climate change (mitigation, adaptation) |
| 2 | WBG work or research on food insecurity |
| 3 | WBG work to provide debt relief for developing countries |
| 4 | WBG global economic forecasts |
| 5 | WBG research or work in support for education systems in developing countries |
| 6 | WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels) |
| 7 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**Section E: cOMMUNICATION AND INFORMATION SHARING**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **E7. To what extent do you agree with the following statements:** | | | | | | | | | | | | |
|  |  | **To no degree**  **at all** | | | | | **To a very significant**  **degree** | | | | | Don't know |
| 1 | The WBG helps address **the current food crisis** and enables greater preparedness **to future food security crises** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 2 | The WBG supports countries to ensure transition to more **diversified and cleaner sources of energy** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 3 | The WBG helps countries **boost climate resilience** and mitigate the effects of **climate challenge** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |
| 4 | The WBG provides support to improve access and quality of **education** in developing countries. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  ***Note for Country Team:*** *The messages in E7 represent WB corporate priorities. These can be tailored to incorporate regional aspects and, as needed, regional messages can be added to these lists.**For instance, COS in Africa West and Central would incorporate the following regional messages into E7:*   * *The WBG helps rebuild trust between citizens and the state to create a new social contract.* * *The WBG removes bottlenecks that prevent firms from creating more and better jobs.* * *The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills* * *The WBG is improving gender equity and inclusion for women and girls* * *Etc.* | 10 |  |
| 5 | The WBG is committed to comprehensive **debt solutions** that bring significant benefits to people in poor countries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |  |

**Section E: cOMMUNICATION AND INFORMATION SHARING**

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| --- | --- | --- | --- | --- | --- | --- |
| **E8. Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?** | | | | | | |
|  | | Every few **days** | Every few **weeks** | Every few **months** | Not at all |
| 1 | Read or heard a story about the WBG in national or local media (newspaper, TV, radio) |  |  |  |  |
| 2 | Read or heard a story about the WBG in international media (newspaper, TV, radio) |  |  |  |  |
| 3 | Read a WBG post / tweet on social media |  |  |  |  |
| 4 | Visited a WBG website (e.g., read a blog, used its data) |  |  |  |  |
| 5 | Attended a WBG event/conference/seminar/workshop (in person or online) |  |  |  |  |
| 6 | Read some, or all, of a WBG research paper or publication |  |  |  |  |
| 7 | Had an exchange with WBG staff, in person, virtually, or by phone/email/text |  |  |  |  |
| 8 | Read a WBG e-newsletter |  |  |  |  |

Section F: Background Information

|  |  |  |  |
| --- | --- | --- | --- |
| **F1. Which, if any, of the following is the primary specialization of your work?  (Select only 1 response)** | | | |
| 1 | Education | 11 | Trade |
| 2 | Health | 12 | Environment / Natural resource management |
| 3 | Social protection, labor policies, jobs | 13 | Climate change |
| 4 | Gender | 14 | Agriculture and food security |
| 5 | Transport | 15 | Urban development  *Note for Country Team: Depending on your country’s circumstances you may consider adding one or more of the following specializations:*   * *Poverty* * *Tourism* * *Fragility, conflict, violence, refugees* * *Law / justice* * *Communications, public affairs* * *Statistics* |
| 6 | Water, sanitation | 16 | Disaster risk management |
| 7 | Digital development | 17 | Finance and markets |
| 8 | Energy / Extractives | 18 | Generalist (specialize in multiple sectors) |
| 9 | Public sector governance, anti-corruption | 19 | Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 10 | Macroeconomics, fiscal management | 20 | None of the above |

|  |  |
| --- | --- |
| **F2. Within your organization, would you describe yourself as ….** | |
| 1 | Junior level |
| 2 | Mid-level staff |
| 3 | Mid-level decision-maker / manager |
| 4 | Senior level |

|  |  |
| --- | --- |
| **F3. What’s your gender?** | |
| 1 | Female |
| 2 | Male |

|  |  |
| --- | --- |
| **F4. What’s your age?** | |
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

|  |  |
| --- | --- |
| **F5. Which best represents your geographic location?** | |
| 1 | Location 1 |
| 2 | Location 2 |
| 3 | Location 3 |
| 4 | Location 4 |

**Thank you for completing this survey!**