

Rory Macmillan, 13 September 2023



What are the risks / challenges keeping you up at night?













FOMO FUD

"monolithic expensive digitization vendor problem"
Pramod Varma, yesterday

DPI involves extensive processing of personal data

Digital identification systems

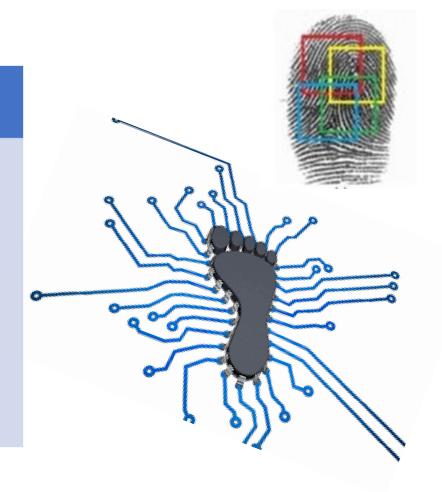
- Identification "attributes"
- Data trail from use of identification and authentication services

Digital payment systems

- Data used to identify payors, payees, accounts
- Transaction data trail of amounts, dates, regularity, location, relationships

Data transfers

 Location, activity, employment, finances, health, education, relationships, appearance, biometrics, transactions, preferences, browsing, search

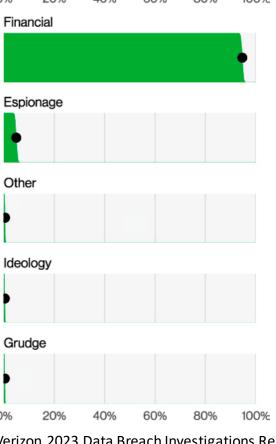


The nature of DPI data makes it highly attractive but raises serious risk

 Levels of assurance Quality Better public Financial harm Longevity, especially biometrics service delivery Privacy Law enforcement **Exclusion** Public policy Identify Risk Opportunity Transact Relevance Profile & analytics Investigate & monitor 80% of cyber attacks rely on vulnerable credentials, Verizon 2023

Data Breach Investigations Report

Threat actor motives in data breaches



Verizon 2023 Data Breach Investigations Report

The public dimension can support trust, but not always warranted



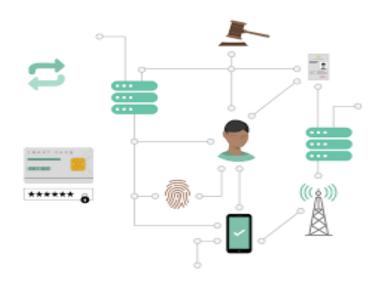
"The nine most terrifying words in the English language..."

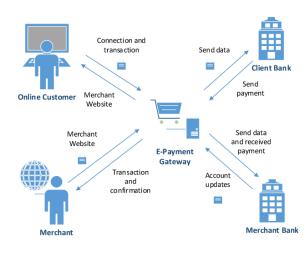
Regulated quasi-open public-private systems involve multiple parties and weakest link exposure

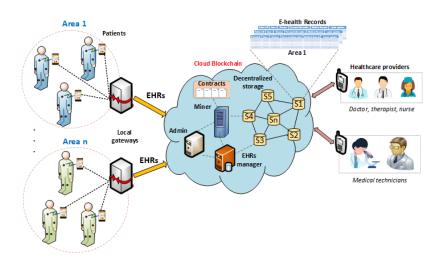
Digital identification

Digital payments

Data sharing

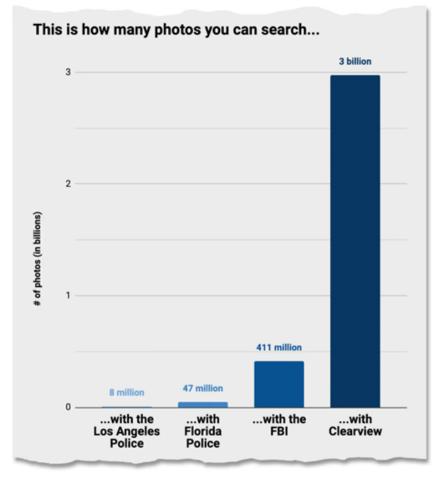






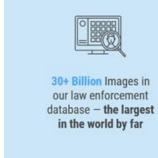
The opportunities and risks are stark in some systems, e.g., facial recognition

Clearview Al





Other countries also have systems (e.g., Tiandyi) that are exported to governments internationally









The trust issue can impede DPI development



In a 2021 referendum, 64% rejected the Swiss eID, mistrusting reliance on licensing private companies to operate it



Conseil Constitutionnel de France, *Décision n°* 2012-652 *DC du 22 mars 2012*, rejected ID scheme for collecting data **disproportionate to the purpose**



Supreme Court in *Madhewoo v Mauritius* found the ID card scheme's **indefinite period of retention** of biometrics unconstitutional



Supreme Court in *Justice Puttaswamy v Union* of *India* ordered that, **without data protection** legislation, Aadhaar could not be used to verify individual identity to secure loans, file tax returns, open bank accounts, make large purchases or sell property



Mexico's Supreme Court suspended law requiring collection of **biometrics** by telcos for SIM registration



High Court in Nubian Rights v Attorney General of Kenya found the National Integrated Identity
Management System unconstitutional violation of privacy, and prohibited the government from collecting GPS and DNA information, and also prohibited the government from conditioning access to public services on national identity registration



Supreme Court in Robinson v Attorney General of Jamaica declared the country's National Identification and Registration Act system that collected demographic, biometric and biographic information unconstitutional and void ("impact the **trust** level between citizen and state")

Insert poll here:

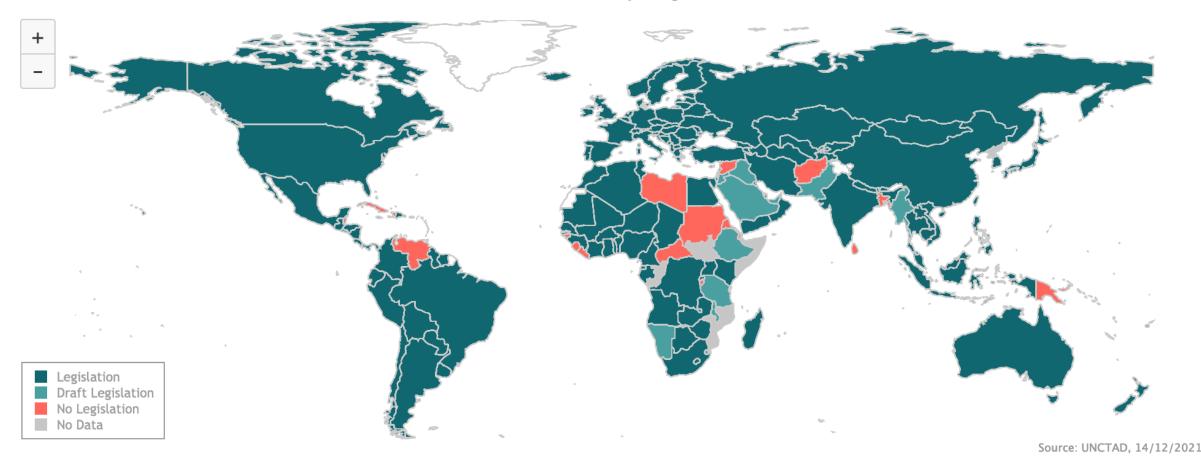
Has your country faced any objections to a digital identification system?

Insert poll here:

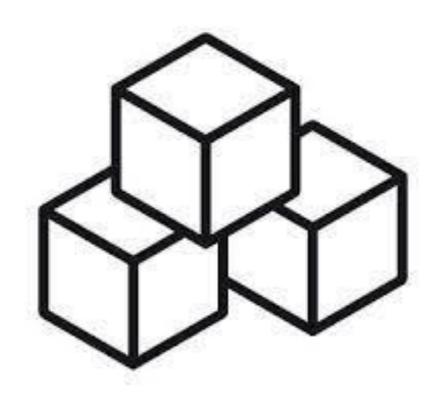
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Does your country have:
 (1)a data protection law in place,
 (2)a bill before the legislature,
(3)a draft bill under preparation, or
(4)nothing as yet?
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The importance of trust is leading to the roll out of data protection legislation globally

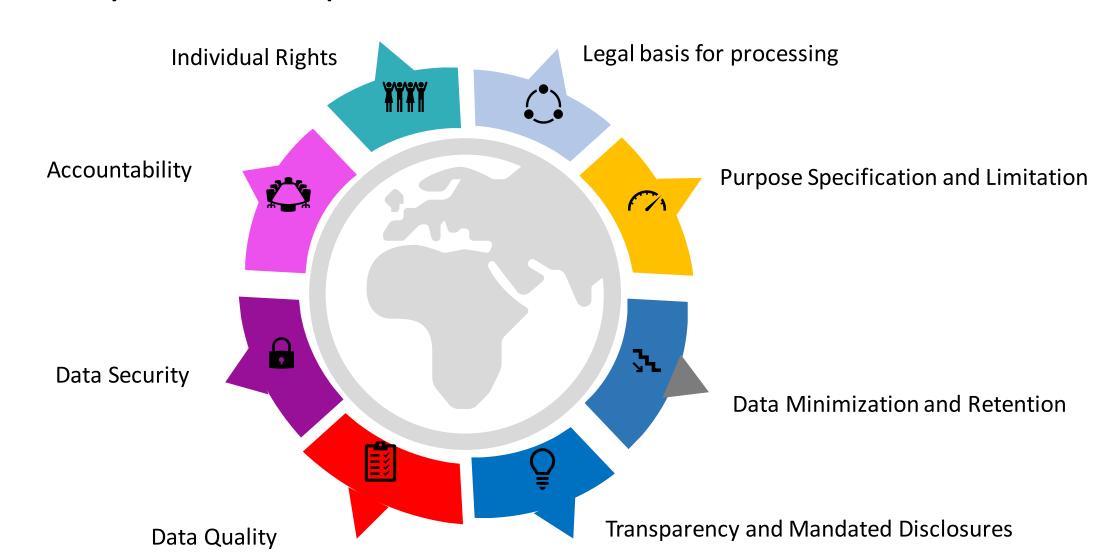




Let's call it legal digital public infrastructure



These laws are (more or less) addressing a variety of data protection themes



Many laws aim to build trust by empowering individuals



Informed about purpose of processing, who is processing, data breaches and rights





Consent (?)



Right to object to processing



Rights of access, correction and erasure



Redress systems

Too good to be true?

Yeah...

But...

Consider Schrems (and all the other cases)

Scale + VVV means data protection must go further than compliance and enforcement of legal rights and obligations

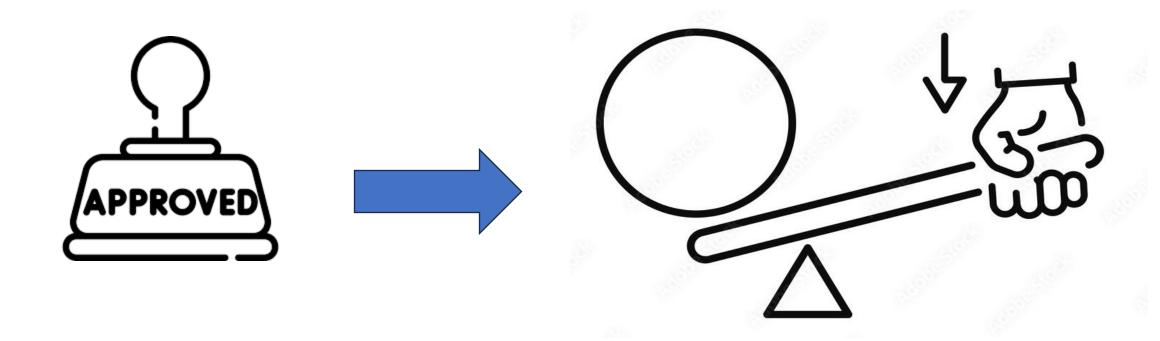


Legal norms, enforcement, standards

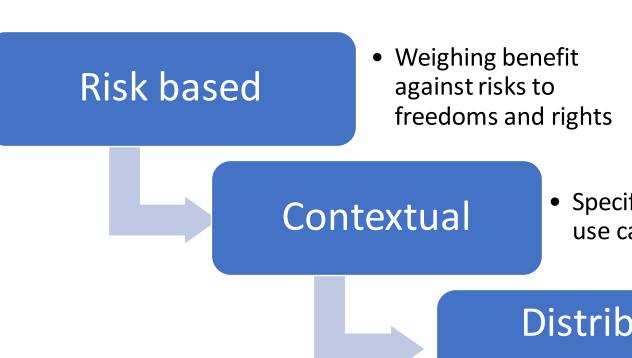
Integration into system architecture, technical design and administrative organisation



Authorities need a paradigm shift as to what a regulator does



Data protection depends on an amplification effect together with some high-profile enforcement cases



• Specific to use case



Leadership Dialogue

Promotion

Training

Remember the introduction of GDPR!

Distributed responsibility

- Evaluating risks
- Codes of conduct
- Certification mechanisms

Process-focused

- DPIAs
- Monitoring & evaluation

As with DPI itself, some major use cases will boost wider adoption and require deep DPA engagement

System architecture

- Data collected
- Randomised UINs
- Services provided
 - Y/N inquiry, authentication
- Interoperability with other systems (e.g., population register, CRVS)
- Data segregation
- Retention & deletion

Administrative organisation

- Access control
 - Separation of duties
 - Least privilege
- Relying party eligibility, certification and conditions
- Outsourcing & procurement
- Access by law enforcement and security

Privacy enhancing technologies

- Encryption
- Tokenisation
- eWallet
- Sovereign/distributed identities
- Anonymisation when allowing access for research & public policy

In summary

- Take trust seriously
- Use law and regulation
- But push further into architecture, design and organisation
- Leverage and amplify
- Engage deeply with the big DPIs