

Customs Management Information System (CMIS)

Question I-8.9.1:

Kindly refer below supporting document:



Public Investment Management System (PIMS)

Question I-14.5 PIMS functional capabilities:

2022 GTMI Update: Choose any

- 1 Unknown
- 2 Only PIM project registry
- 3 Registry + PIM cycle
- 4 Registry + PIM cycle + **Project monitoring**

(The Project Monitoring Group Portal is used for monitoring of projects worth more than INR 500 cr as funded by the Govt of India, and is mainly used for resolution of issues being faced by such projects)

Tax Management Information System (TMIS):

Question I-7.8.1:

Kindly refer below supporting document:

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
138055CC1-2013-AIS-IND-UKAS

Initial certification date:
24 June 2010

Valid:
24 June 2019 - 23 June 2022

Belongs to Central Office Certificate No.:
138055-2013-AIS-IND-UKAS

This is to certify that the management system of

NSDL e-Governance Infrastructure Limited

1st, 2nd & 10th Floor, Times Tower 1st, 8th & 9th Floor, "D" Wing, Trade World,
1st Floor Welspun House (Trade Center), Kamala Mills, Lower Parel, Mumbai - 400 013,
Maharashtra, India

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System
standard:

ISO/IEC 27001:2013

This certificate is valid for the following scope:

**Management of information security and support required in terms of
business operations, systems, application development & maintenance,
network operations involving implementation of tax information network
(TIN) and PAN card issuance related services for income tax department
in accordance with the statement of applicability version no.10.0
dated 29-Jan-2019**

Place and date:
Chennai, 24 June 2019



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For the issuing office:
DNV GL – Business Assurance
ROMA, No. 10, GST Road, Alandur,
Chennai - 600 016, India

Sivadasan Madiyath
Management Representative

Site certificate No.: 138055CC1-2013-AIS-IND-UKAS
Place and date: Chennai, 24 June 2019

Appendix to Certificate

NSDL e-Governance Infrastructure Limited

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
NSDL e-Governance Infrastructure Limited	1st, 2nd & 10th Floor, Times Tower 1st, 8th & 9th Floor, "D" Wing, Trade World, 1st Floor Welspun House (Trade Center), Kamala Mills, Lower Parel, Mumbai - 400 013, Maharashtra, India	Management of information security and support required in terms of business operations, systems, application development & maintenance, network operations involving implementation of tax information network (TIN) and PAN card issuance related services for income tax department in accordance with the statement of applicability version no.10.0 dated 29-Jan-2019
NSDL e-Governance Infrastructure Limited	Production Site: Notified Location, Pune, Maharashtra, India	Maintenance and support of IT infrastructure
NSDL e-Governance Infrastructure Limited	DR Site – Notified Location, Bangalore, Karnataka, India	Maintenance and support of IT infrastructure

CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

Protean eGov Technologies Limited (formerly NSDL e-Governance Infrastructure Limited)

Main Site: 1st Floor, Times Tower, Kamala Mills Compound,
Lower Parel (W), Mumbai - 400013, Maharashtra, India.

has been registered by Intertek as conforming to the requirements of:

ISO 9001:2015

The management system is applicable to:

Provision of Tax Information Network & PAN related services
for Income Tax Department, Government of India.

Certificate Number:

0085235

Initial Certification Date:

17 December 2018

Last certificate expiry date:

16 December 2021

Date of last recertification audit:

10 December 2021

Date of Certification Decision:

24 December 2021

Issuing Date:

24 December 2021

Valid Until:

16 December 2024



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intertek

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President, Business Assurance

Intertek Certification Limited, 10A Victory Park,
Victory Road, Derby DE24 8ZF, United Kingdom



Core Government Systems Index (Part II)

Social Insurance (SI) System

I-11.15.1 If Yes > Supporting document (report/URL)

2022 GTMI update:

<https://www.npscra.nsdل.co.in/scheme-details.php>

(The periodical information to the subscribers regarding activation of PRAN, balance in the account, contribution credits etc. will be intimated to APY (Atal Pension Yojana) subscribers by way of SMS alerts on the registered mobile number or can be accessed through mobile/APY app launched by NSDL.)

Core Government Systems Index (Part III)

e-Procurement System

I-12-6 Does eProcurement Portal exchange data with other systems? (new indicator)

2022 GTMI Update: Choose any

1. No
2. Yes (via separate interfaces)
3. Yes (via Government Service Buses)

(Central Public Procurement Portal exchanges data with at least 30-40 heterogeneous systems like, ERPs in PSUs, other eProcurement Systems like IrePS etc, Government eMarket place, Certifying Authority, various Banks / Treasury, other eGovernance applications of States, GSTIN, MSME, DPIIT (Start Up) , MCA 21 etc)

I-12.8 Governance of eProcurement operations (registers, security, audit trails, etc.)? (New indicator)

2022 GTMI Update: Choose any

1. No
2. Yes

(Certification has been done by STQC for Government eProcurement system of NIC. This covers assessment of Functional, Security and Hosting infrastructure.)

Core Government Systems Index (Part III)

Open Source Software (OSS) in public sector

I-15-3 Is there an entity taking decisions on adopting/procuring an OSS solution?

(New indicator)

2022 GTMI Update: Choose any

- 1 No
- 2 Ministry level Chief Information Officer
- 3 Government CIO
- 4 Other – Officers leading the Digital India initiatives in respective Ministries

I-15.4.1 If adopted > Supporting document (report/URL):

<https://www.meity.gov.in/content/major-foss-initiatives>

(In addition, several national public digital platforms such as DigiLocker, National Centre of Geo- Informatics etc are developed using open-source software.)

Public Service Delivery Index (PSDI)

Online Public Service Portal

I-19.6 Can individuals establish an e-residency through online service portal?

2022 GTMI Update

- Yes
- No

(Note: e-residency is sovereign matter and depends on geo-political consideration. Aadhaar is proof of resident in India and can be used for authentication purpose.)

e-Payment

I-22.1 e-Payment service URL (or explanation / report)

2022 GTMI Update: <https://www.npci.org.in/>

There are multiple solutions:

- Unified Payment Interface: <https://www.npci.org.in/what-we-do/upi/productoverview>
- eRUPI: <https://www.npci.org.in/what-we-do/e-rupi/product-overview>
- Bharat BillPay: <https://www.npci.org.in/what-we-do/bharat-billpay/product-overview>
- RuPay: <https://www.npci.org.in/what-we-do/rupay/product-overview>

Digital ID services

I-26 Is there a digital ID [credential / system] that enables remote authentication for (fully) online service access/transactions?

2022 GTMI Update (EXTERNAL INDICATOR)

(Note: Yes, there are multiple digital IDs namely Aadhaar, Mobile, etc that can be used for remote authentication for online service access.)

GovTech Enablers Index (GTEI) - Part I

GovTech Institutions

I-33.5 Institutional responsibility for GovTech

Ministry of Electronics and IT, Government of India

- Rollout of Digital India programme at central ministries and in states
- Design, development, and operation of national public digital platforms Capacity building of government officials in Centre and at States
- Awareness and communication on Digital India initiatives

GovTech Strategy

I-35 Is there a GovTech / Digital Transformation strategy?

2022 GTMI Update

- No
- Planned/In draft
- Yes (old/to be updated)
- Yes (new/current)

(At MeitY level & at level of individual sectors. NIC plans for its core activities like network, data centres, cloud, project implementation (design, development, rollout, etc.)

GovTech Enablers Index (GTEI) - Part II

Digital Signature

I-42.1 Digital Signature URL

2022 GTMI Update: <https://cca.gov.in/guidelines.html>

<https://cca.gov.in/guidelines.html> (Guidelines-Regulations)

https://cca.gov.in/licensed_ca.html (CAs)

<https://eprocure.gov.in/eprocure/app?page=DSCInfo&service=page>
(Procurement)

<http://www.mca.gov.in/MinistryV2/homepage.html>

<https://www.mca.gov.in/MinistryV2/acquiredsc.html> (MCA)

<https://tin.tin.nsdl.com/pan/form49Adsc.html> (PAN application)

<https://www.incometax.gov.in/iec/foportal/help/how-to-register-e-filing-dsc-faq>
(Income TAX)

http://dgftcom.nic.in/help/e_help.asp (DGFT)

<https://www.cbic.gov.in/resources/htdocs-cbec/e-office/SOP%20eOffice%20dated%2001.06.2021.pdf> (Customs)

<https://informatics.nic.in/article/84> (eOffice)

I-42.3 Use of Digital Signature in public sector?

2022 GTMI Update: Choose any

1. Unknown
2. Back-office transactions
3. Front office service delivery
4. Both back and front office transactions

<https://eprocurementpc.nic.in/nicgep/app?page=DSCInfo&service=page> ;

<http://www.idrbtca.org.in/> (Banks, ONGC, etc)

I-42.4 Is Digital Signature linked with Digital ID/Mobile devices?

2022 GTMI Update: Choose any

1. No
2. Yes

(Digital Signature certificate should contain at least one ID i.e Hash of PAN or last four digit of Aadhaar. Hash of mobile number is mandatory)

GovTech Enablers Index (GTEI) - Part III

Digital Skills (DS) Strategy / Program

I-45.6: Are there digital skills programs offered by governments for citizens/schools?

2022 GTMI Update: **Yes (freely available programs)**

Digital Skills/ Literacy is mandatory component of all Skill Development courses offered by MSDE.

In long term training, Digital Literacy is incorporated as module 4 of Employability Skills curriculum. This has been further improved recently

Link - <https://dgt.gov.in/sites/default/files/ImplementationEmployabilityCTSATS.pdf>

Supporting order – Implementation of Curricula of Employability Skill

In short term training, such as PMKVY, Digital Literacy is exhaustively included in Guidelines as below

Page 7: Focus on Online / Digital mode of Training for wider coverage

Page 10: Blended approach: Theory portion of course may be delivered through digital / online mode and the practical portion to be delivered at the affiliated Training Centre, by using the physical training infrastructure.

Page 19: Use of digital content to supplement classroom training shall be encouraged. NSDC shall curate the digital content on e-Skill India portal (<https://eskillindia.org>).

Page 33: Leverage technological interventions in programme delivery by providing standardized content on digital and financial literacy

Page 39: Duration of training programs, inclusion of soft skills, digital literacy, etc., EEE module, will be as per STT Guidelines of PMKVY 3.0 Link –

<https://www.msde.gov.in/sites/default/files/2021-01/PMKVY%203.0%20Guidelines%202020-21.pdf>

Public Sector Innovation (PSI) Strategy / Program

I-46.4.1 If Yes > Type of primary PSI program(s)

2022 GTMI Update

Program from Schools – Atal Tinkering Labs

Program for supporting and development of start-up ecosystem – Atal Incubation Centre

and Atal Community Incubation Centre

Program for directly supporting start-ups – Atal New India Challenge